



## Oregon Health Insurance Survey Frequently Asked Questions

### What is the Oregon Health Insurance Survey?

The Oregon Health Insurance Survey (OHIS) is an important source of information about healthcare coverage and provides detailed information about the impacts of health system reform efforts on healthcare coverage, access to care, utilization of health services, and health equity.

### Is this survey available in Spanish?

Yes. You can take the survey in Spanish online by visiting [oregonhealthsurvey.org](http://oregonhealthsurvey.org) or call our toll-free number at 1-888-573-8101 where a Spanish-speaking interviewer can administer the survey over the phone.

### Who sponsors and who collects data for the OHIS?

This survey is being conducted on behalf of The Oregon Health Authority (OHA), a state agency. OHA has contracted with SSRS, an independent research company, to collect data for the OHIS.

### What does the survey ask?

The survey will ask questions about healthcare coverage and access for all members of your household. To better understand survey participants and household members, we will ask for some basic information about age, gender, income, and employment. The information provided is **completely private** and your answers will be **strictly confidential**.

### How will I receive my \$10 gift card?

You will receive your electronic gift card via email immediately after you complete the survey. You can choose from a variety of vendors. If you prefer to receive a physical gift card instead, we will send you a Walmart gift card through the mail. This will take about 3 to 4 weeks.

## **Why should I complete the OHIS?**

Your responses represent not just your household, but many other households in Oregon like yours. Your participation helps us ensure that OHIS data are valid and complete.

## **Who should complete the survey?**

This survey should be completed by an adult in your household aged 18 or older who can answer questions about healthcare for everyone in the household.

## **How should I complete the survey?**

The survey can be completed in one of two ways:

1. Online, by accessing the survey at [oregonhealthsurvey.org](http://oregonhealthsurvey.org)
2. By telephone with a professional interviewer by calling us toll free at 1-888-573-8101.

## **What do I do if I have questions?**

If you have any questions that were not answered here, feel free to contact us at [info@oregonhealthsurvey.org](mailto:info@oregonhealthsurvey.org)

## **Where can I find the results of the survey?**

You may find more information about the OHIS, including data in interactive online dashboards at <https://www.oregon.gov/oha/hpa/analytics/pages/ohis.aspx>