# Diesel Retrofit Compliance Online Application User Guide

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#### Clean Diesel Retrofit Compliance Program

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DEQ is a leader in restoring, maintaining and enhancing the quality of Oregon's air, land and water.



This user guide is prepared by:

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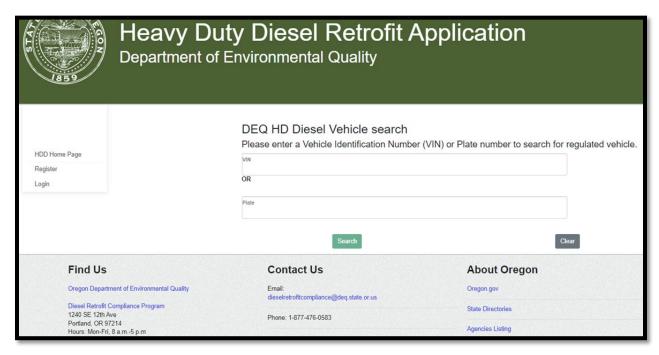
DEQ can provide documents in an alternate format or in a language other than English upon request. Call DEQ at 800-452-4011 or email <a href="mailto:deqinfo@deq.oregon.gov">deq.oregon.gov</a>.

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#### Check if a vehicle is regulated

To search for a regulated vehicle and apply for the DEQ Certificate of Retrofit Compliance, please go to <a href="https://deqhddretrofit.org/">https://deqhddretrofit.org/</a>

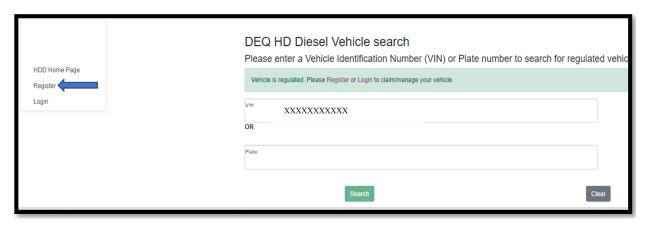


The DEQ HD Diesel Retrofit Application landing page is where you will enter the VIN or license plate to find out if your vehicle is regulated and create an account to access the application.

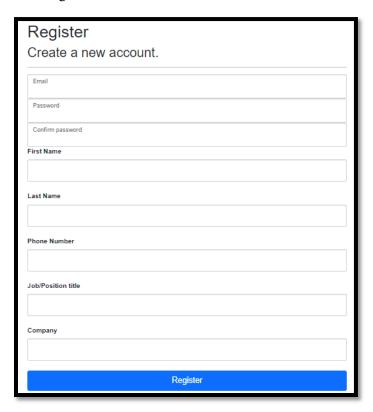
If the VIN is in the system, it is regulated, you can register for an account. If the VIN is not found, "VIN is not regulated" will display under the VIN entry. VINs are regulated by the Oregon Department of Transportation.

### Register for an account

To register for an account, select "Register" on the left side of the page:



Next, complete the registration profile. You will be asked to include the VIN and the registered Zip code of the regulated vehicle.



After registering for an account, you will receive and email from <a href="moreply@deq.oregon.gov">noreply@deq.oregon.gov</a>. Verify the account by opening the registration email and selecting the required link.

#### Materials needed prior to completing application

After completing the vehicle retrofit installation, Oregon DEQ requires the following documents to be ready prior to submitting the application:

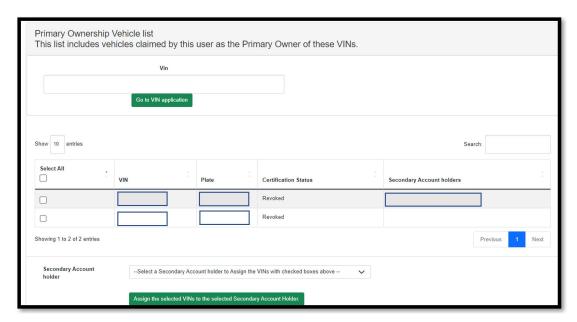
- The <u>Signature of Attestation</u> This will need to be completed and signed by the registered owner or authorized representative. In addition, the installer will need to sign the "Certified Installer Declaration" section.
- Manufacturer/Installer pre-assessment form Prepared and signed by the authorized installer
- Documentation and pictures supporting labeling requirements of retrofit system Prepared and signed by the authorized installer
   Convert warranty agreement between installer and owner. Prepared and signed by the authorized
  - Copy of warranty agreement between installer and owner Prepared and signed by the authorized installer and the owner

#### Log on and complete application

You can now log in to the HD Diesel Retrofit Application account.

After logging in, the VIN you initially searched for will be added to the Primary Ownership list in your account. This user will be the Primary Owner for this VIN, as well as any other VINs claimed.

Click on the VIN and complete the application by providing vehicle information retrofit information and uploading required documents.



Expand the fields by clicking the down arrow as illustrated below. Please be sure all fields include the correct information and are complete.



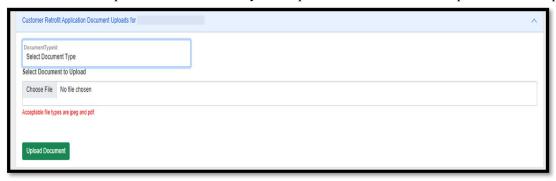
Pre-populated information (See: gray fields) is provided by the Oregon Department of Transportation based on registration records. It cannot be edited by the user. If there is an error in the record, please contact either the DMV or ODOT's Commerce and Compliance Division to correct the error before proceeding with the application. **Oregon DEQ cannot correct these errors.** 

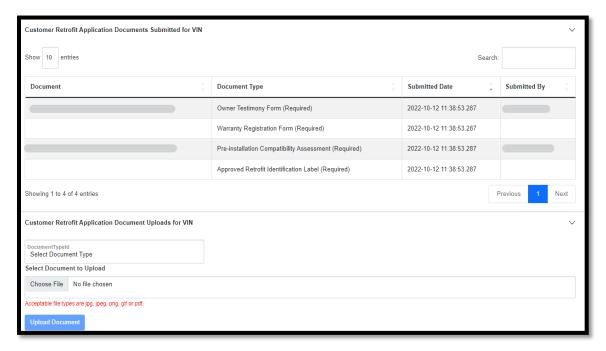


The required retrofit information should be supplied by either the installer or the manufacturer of the retrofit system. DEQ-approved retrofit manufacturers and retrofit types are pre-populated in the dropdown lists. You can also add additional information in the comments section.



The "Document Uploads" section allows you to upload all the documents required with the application.

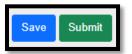




To upload, select the appropriate document from the dropdown list, chose the file and click "upload." Once finished, the file will be viewable. Each form is required in any of the following formats: jpg, jpeg,

png, gif or pdf. If necessary, you can upload more than one document in each category of the dropdown list. Be sure to upload each document before submitting the application.

There is a save button at the bottom of the page. Saving regularly will keep you from having to re-enter information later. If you must exit the application before you are finished, be sure to click "Save" before leaving the page.



When you finish uploading documents and completing the application, send everything to DEQ by selecting the "Submit" button. The status of the VIN will show as "Pending" until it is reviewed by DEQ Heavy-Duty Diesel (HDD) staff.

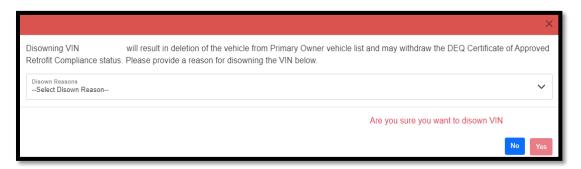
Once submitted, the application cannot be reviewed or edited unless DEQ HDD staff is contacted for assistance.

#### **Disowning a VIN**

The Primary Owner may choose to disown a VIN if it has been decommissioned, sold or is no longer needed. Disowning a VIN is completed by selecting the VIN in the Primary Owner vehicle list and selecting the "Disown" button.



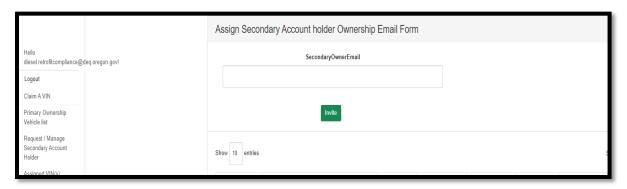
There will be prompts to confirm the decision to disown the VIN.



After selecting "Disown" you will receive a warning message stating the vehicle may no longer be certified and ask you to verify your intent to disown the VIN. You will also need to select a reason for disowning the VIN from a dropdown menu.

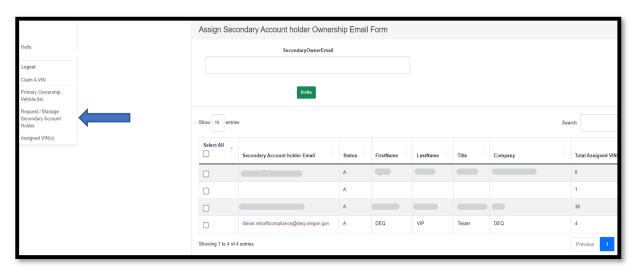
#### Assigning a secondary account holder

As a Primary Owner, you may want to delegate the retrofit application responsibilities to another individual. This can be accomplished by sending a request for the individual to register on the application site through the email request form.

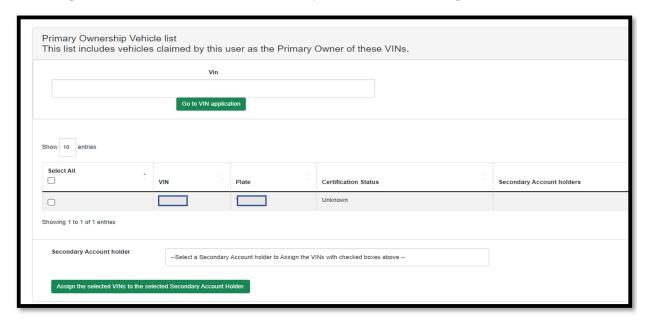


Once completed, the individual requested to register will have a Secondary Account Holder profile which allows them to manage, review and edit a regulated VIN assigned by the Primary Owner.

The Primary Owner's Assign/Manage list will display all Secondary Account Holders, as well as the number of VINs allocated to each.



To assign a VIN to a Secondary Account Holder, begin by selecting the VIN under the "Primary Ownership Vehicle list." Then, select the Secondary Account Holder in dropdown list.



Choosing the email of the Secondary Account Holder will allow them to view the VIN(s) assigned to them, as well as complete the retrofit application.

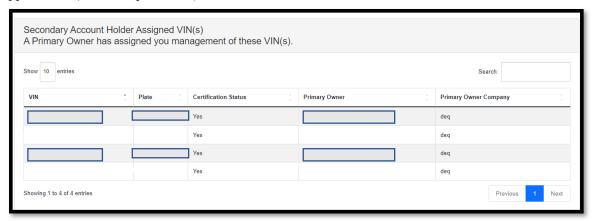
The Primary Owner can also use this screen to remove any Secondary Account Holders as necessary by selecting the Secondary Account Holder email and clicking the "Remove" button.

The Secondary Account Holder will have an active account but no longer have access to any of the previously assigned VIN(s).

#### Secondary account holder options

The Secondary Account Holder account options are like a Primary Owner's except they must be assigned to manage a VIN by a Primary Owner. In addition, they cannot claim a VIN on their own.

Once the Secondary Account Holder finalizes their profile, they will have access to assigned VINs. Then, they can select a specific VIN, review all information and documents, and complete and submit an application. (See example below).





For more information on the diesel retrofit compliance application, please email: <a href="mailto:diesel.retrofitcompliance@deq.oregon.gov">diesel.retrofitcompliance@deq.oregon.gov</a>