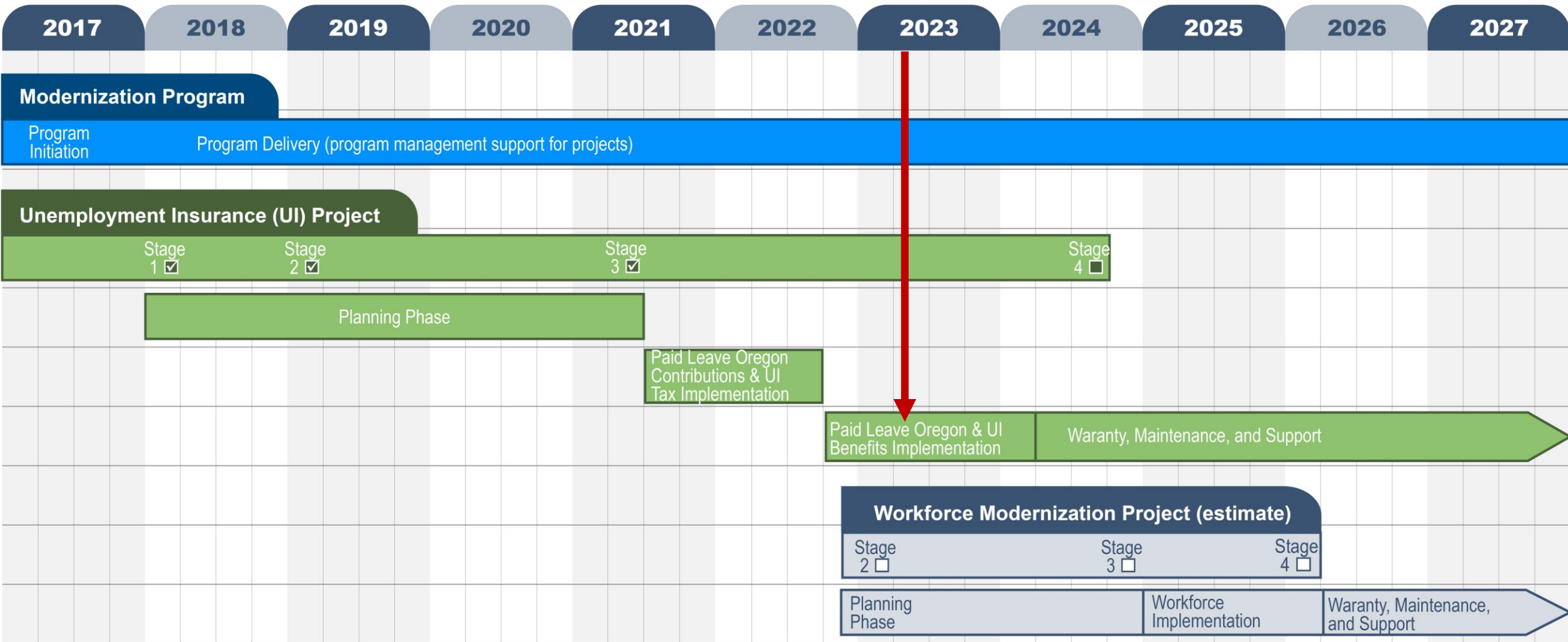


Modernization Update

OED ADVISORY COUNCIL

APRIL 26, 2023

Modernization Program schedule



(Information accurate as of 02.15.2023)



Frances timeline



Frances Rollout 1 Production support

1 Sept. 6, 2022

Paid Leave and
Unemployment
Insurance
contributions

The screenshot shows the top navigation bar of the Frances Online website. On the left is the State of Oregon Employment Department logo. On the right, there is a language selector for 'Español', a help icon with a question mark, and a 'Can I Help?' button featuring a blue owl icon. Below the navigation bar is the 'FRANCES ONLINE' logo, with 'FRANCES' in blue and 'ONLINE' in yellow and blue. To the right of the logo is a login form with fields for 'Username' and 'Password', a 'Log in' button, and a link for 'Forgot username or password?'. Below the login form is a search bar with the placeholder text 'What are you looking for?'. Underneath the search bar are three featured service tiles. The first tile, 'Sign Up for Employer Access', includes a photo of a woman at a desk and two links: 'Sign Up for Online Access' and 'I Received My Access Letter'. The second tile, 'Register as Self-Employed', includes a photo of people working at a laptop and one link: 'Register for Self-Employed Contributions'. The third tile, 'Third Party Administrator', includes a photo of a calculator and a laptop with charts and one link: 'Sign Up for Third Party Administrator Access'.

State of Oregon
Employment
Department

Español

?

Can I Help?

Username

Password

Log in

Forgot username or password?

What are you looking for?

Sign Up for Employer Access
Sign up for online access to manage your Unemployment Insurance and Paid Leave Oregon Contributions account(s).
> Sign Up for Online Access
> I Received My Access Letter

Register as Self-Employed
Register as a self-employed individual to elect and manage Paid Leave Oregon coverage.
> Register for Self-Employed Contributions

Third Party Administrator
Register for online access to view yours and your clients' Unemployment Insurance Tax and Paid Leave Oregon contributions account information and bulk file reports.
> Sign Up for Third Party Administrator Access

Frances production support highlights

Direct link between Revenue Online and Frances Online

Enhanced FTP bulk filing notification process

TPAs now able to view and export tax rates and letters for associated clients

MOD Team assisting with:

- Continued training
- Testing of production updates
- OED operational support
- Ongoing customer outreach



Frances Rollout 2

2a

Aug. 14, 2023
Paid Leave benefits

2b

March 4, 2024
UI benefits



Username

Password

Log in

[Forgot username or password?](#)



Sign up for an Online Account

As a claimant, you can use this portal to sign in securely, file a claim, and manage benefits online. Get started by signing up for an online account.

- > [Sign Up for a Claimant Online Account](#)



Paid Leave Oregon

Need more information? Here are some helpful resources related to Paid Leave Oregon.

- > [Paid Leave Oregon Home](#)
- > [Contact Paid Leave Oregon](#)



Verify My Identity

Respond to your Identity Verification letter.

- > [Verify My Identity](#)

Frances Rollout 2 highlights

Beginning training and testing for Paid Leave Oregon benefits

Hosting virtual focus groups of Paid Leave portal in May to invite customer feedback

Completing development and data conversion activities for UI benefits

Supporting Paid Leave and UI managers with information and resources



Workforce Modernization Project

2023 activities

Staff conversations
and WSO visits

Submit for
Stage Gate 2

Develop solution
procurement strategy

March

June

September

December

Engagement Board
begins

Develop and review
business and technical
requirements with partners

Finalize business and
technical requirements

Dates subject to change



Workforce Modernization Project highlights

Preparations for Stage Gate 2 submission

Workforce Modernization Engagement Board members sharing observations and experiences

WorkSource Oregon and Veterans' Employment Services staff conversations

Starting vendor demos



Questions?

To learn more about Oregon Employment Department's
Modernization Program visit:

www.oregon.gov/employ/modernization

Email us at:

employment.modernization@employ.oregon.gov

