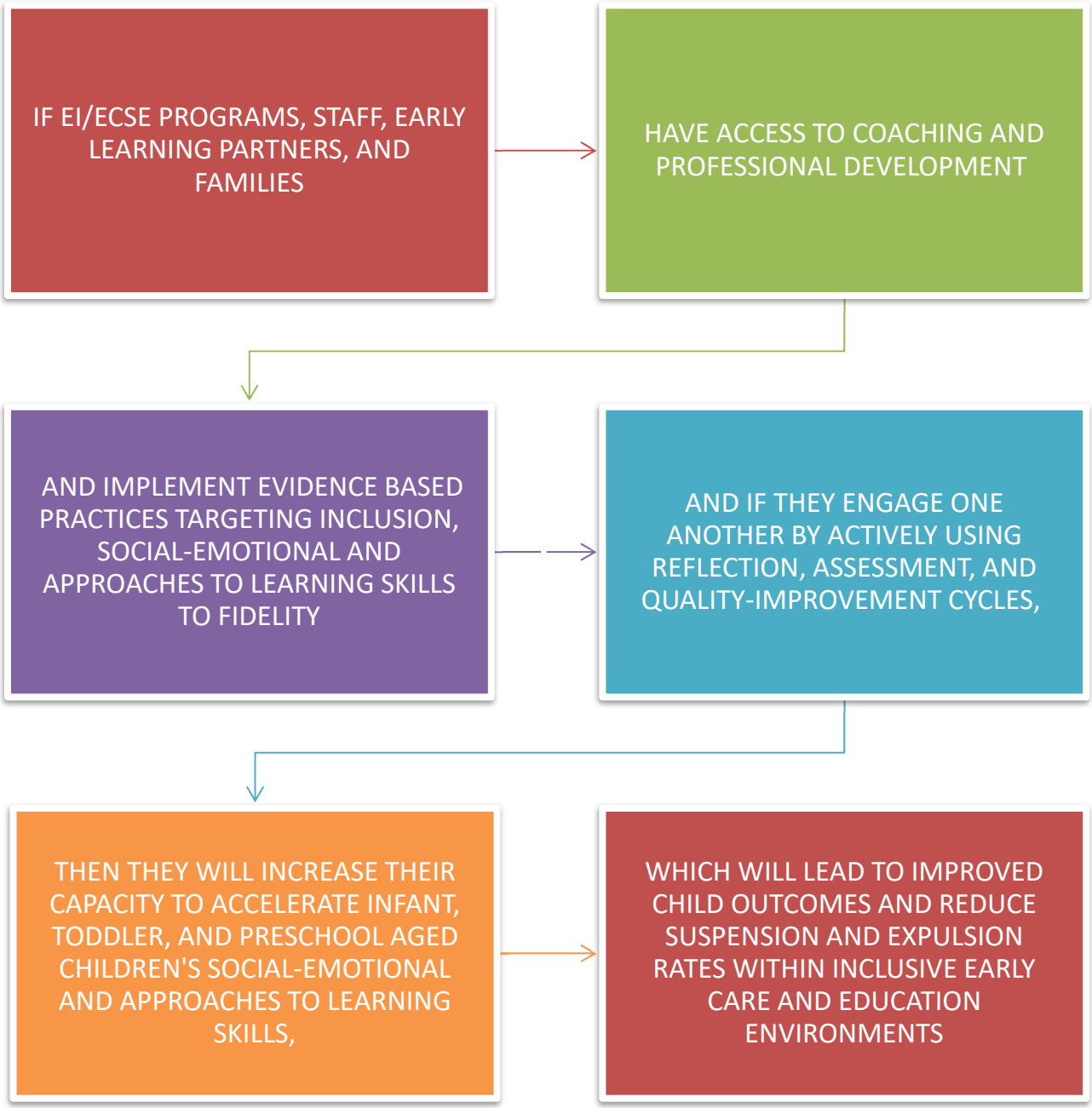PART C INDICATOR 11: STATE SYSTEMIC IMPROVEMENT PLAN (SSIP) THEORY OF ACTION