

USDA DoD Fresh Fruits & Vegetables Crediting Methods



If you receive damaged or poor quality DoD Fresh produce, the following crediting methods can be utilized:

- Bad product should be rejected at time of delivery and reported to within 24 hours to the vendor, [United Salad](#) and c/c [DoD DLA FFAVORS](#)
- Bad product can be replaced with same/similar product by calling or e-mailing United directly within 24 hours. Pictures should be included and sent to United with a c/c to [ODE USDA Foods program](#). United Salad will then confirm if credit is granted.
- When the credit is granted, then make the adjustment in FFAVORS when receipting (shortages or credit) within seven calendar days to get entitlement back to purchase other items.
- If product is replaced then no credit in FFAVORS will be allowed during receipting process. United Salad can ask for validation of the bad product if this method is chosen.
- After seven calendar days there are no allowances for credits.

Vendor Information

United Salad Co. in Portland, OR currently services the entire State of Oregon.

They have several warehouses throughout Oregon.

Vendor Contact:

[United Salad Co. Website](#)

Point of Contact: *to be announced soon - Until then, please email or call United Salad Customer Service below.*

Email USCORCSR@unitedsalad.com or Call: 503-288-8300 x707