

STATEWIDE COOP AGENCY
UPDATE



DECEMBER 2023

A Message from the Statewide COOP Support Team

As we usher in the new year, the Oregon Department of Emergency Management (ODEM) has exciting news to share about upcoming opportunities.

The project officially transitioned to the program phase in October 2023, when ODEM and Veoci bid a bittersweet farewell to their Department of Administrative Services (DAS) Project Team partners and restructured to form the Statewide COOP Support Team.

Meet the Team



Matthew Garrett, Special Advisor to the ODEM Director, serves as the executive sponsor of the Statewide COOP Program. He provides leadership and direction at the enterprise level.



Traci Naile, ODEM Response Section Manager, serves as the program sponsor of the Statewide COOP Program. She continues to provide programmatic and technical leadership to the internal team and end users.



Bobbi McAllister, ODEM Strategic Planner, serves as the interim program analyst providing technical support to end users, monitoring and reporting to business partners, and coordinating internal and external program communications.

COMING
SOON

The Continuity of Operations Program Planner position is currently in development. This position will support the Statewide COOP Program through direct and indirect COOP technical assistance, training development and delivery.

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The Continuity of Government Planner position is currently in development. This position will support the Statewide COOP Program through direct and indirect GOG technical assistance, training development and delivery.

Phase 1 Update

Initial project efforts focused on establishing the Veoci framework and targeted roll-out to state agency partners. This phase is largely complete as illustrated by [the Quarterly Update to the Governor's Office](#).

Phase 2 Update

With the project transition to the program phase complete, the Statewide COOP Team can focus efforts on county and city partners while continuing to support state agencies. These efforts will focus on technical support, system updates and enhancements, and training.

The team has already received several inquiries from a broad spectrum of end users. Many of these can be found in the Frequently Asked Questions on oregoncoop.gov or in the FAQ section within the Veoci platform.

Our most frequently asked question to date (other than how to pronounce Veoci which can be found on the [updated website!](#)) involves the system design to support the state's diverse representation of cities, counties and tribes. Per the Veoci contract List of Registered Users (Appendix A), Oregon's nine federally recognized tribes, 36 counties and their incorporated cities are included as registered users and entitled access to Veoci. Coordination of operations and use of Veoci will be decided at the county/city/tribal level.

Timeline

2023–2024: The Statewide COOP Support Team is available to provide technical support via the web at oregoncoop.gov and email at oem.continuity@oem.oregon.gov. Due to resource constraints, one-on-one support is currently limited, and full-spectrum consultation is not currently available. However, we have a strong desire to meet the needs of both our state and non-state agency partners. If you need assistance, please contact the [Statewide COOP Support Team](#) with your request. They are here to help!

In addition to the limited technical assistance, ODEM is pleased to announce the development of new self-directed, on-demand training for users to be released soon. This training will guide Veoci users through the basic elements of accessing the platform, managing users, and foundational learning required to develop or upload a Continuity of Operations Plan within Veoci. A Veoci account is required to access the training and the link will be shared on the website shortly. The feedback period will be open through February 2nd, 2024. ODEM will also co-host a three-part series of technical assistance workshops with its FEMA Region X partners to review the continuity of operations lifecycle, concepts and resources beginning in January.

Upon completion of the self-directed training, users will be offered the opportunity to provide feedback on system functionality and propose potential enhancements. At the conclusion, users will be invited to express interest in a community of practice workgroup where participants will review the feedback and make recommendations regarding future system developments.

Spring and early summer 2024 will also bring a new workshop series open to all users, offering a more in-depth and focused training opportunity that will guide users through all elements of COOP development in the platform and offer an interactive Q&A session where users can bring their system questions and challenges directly to the Statewide COOP Support Team.

2025–2026: Once the new planning positions are filled and fully trained, the Statewide COOP Support Team looks forward to delivering a broader range of services, including agency-specific COOP plan development, technical assistance and training, and completed plan review.

Conclusion

ODEM, in partnership with DAS and Veoci, is excited to bring increasingly more valuable support and functionality to its partners in the coming days, months and years to collectively create a safer and more responsive Oregon for all.

Happy New Year!

The ODEM Statewide COOP Support Team

Appendix A – List of Registered Users

Exhibit I-B: List of Registered Users

State Agencies

Tier 1 agencies - Those identified in ORS 401.054

- The Department of Consumer and Business Services
- The Department of Corrections
- The Department of Education
- The Department of Environmental Quality
- The Department of Human Services
- The Department of Justice
- The Department of Land Conservation and Development
- The Department of Public Safety Standards and Training
- The Department of State Lands
- The Department of State Police
- The Department of Transportation
- The Department of Veterans' Affairs
- The Employment Department
- The Housing and Community Services Department
- The Judicial Department
- The Oregon Business Development Department
- The Oregon Department of Administrative Services
- The Oregon Department of Aviation
- The Oregon Health Authority
- The Oregon Military Department
- The Oregon Tourism Commission
- The Public Utility Commission of Oregon
- The Secretary of State
- The State Department of Agriculture
- The State Department of Energy
- The State Department of Fish and Wildlife
- The State Department of Geology and Mineral Industries
- Office of the State Fire Marshal
- The State Forestry Department
- The State Marine Board
- The State Parks and Recreation Department
- The Travel Information Council
- The Water Resources Department

Tier 2 agencies - not identified in ORS 401.054 over 50 FTE

- Commission for the Blind
- Construction Contractors Board
- Office of the Governor
- Higher Education Coordinating Commission
- Bureau of Labor and Industries
- Oregon Liquor Control Commission
- Public Employees Retirement System
- Department of Revenue
- Oregon State Treasury
- Oregon Youth Authority
- Oregon State Lottery
- Oregon State Legislature

Tier 3 agencies - not identified in ORS 401.054 less than 50 FTE

- Advocacy Commissions Office, Oregon *
- Appraiser Certification and Licensure Board *
- Architect Examiners, Board of*
- Board of Accountancy, Oregon *
- Chief Education Office *
- Chiropractic Examiners, Board of*
- Counselors and Therapists, Board of Licensed Prof. *
- Criminal Justice Commission*
- Dentistry, Oregon Board of*

- Employee Relations Board*
- Engineering and Land, Board of Examiners for*
- Ethics Commission, Oregon Government*
- Geologist Examiners, Board of*
- Land Use Board of Appeals*
- Landscape Architects Board *
- Landscape Contractors Board*
- Library, Oregon State *
- Licensed Social Workers, Oregon State Board of*
- Long Term Care Ombudsman *
- Massage Therapists, Board of*
- Medical Board, Oregon
- Medical Imaging, Board of*
- Mortuary and Cemetery Board, Oregon *
- Naturopathic Medicine, Board of*
- Nursing, Oregon State Board of
- Occupational Therapy Board, Oregon *
- Optometry, Board of*
- Parole and Post-Prison Supervision, Board of*
- Patient Safety Commission, Oregon*
- Pharmacy, Oregon State Board of
- Physical Therapist Licensing Board*
- Psychiatric Security Review Board *
- Racing Commission, Oregon *
- Real Estate Agency, Oregon*
- Speech-Language Pathology and Audiology, Board of Examiners*
- Tax Practitioners, State Board of*
- Teacher Standards & Practices Commission *
- Veterinary Medical Examiners Board, Oregon State*
- Watershed Enhancement Board, Oregon *
- Wine Board, Oregon*

***Those Tier 3 agencies to be included under Department of Administrative Services COOP plan.**

9 Federally Recognized Tribes

- Bums Paiute Tribe
- Confederated Tribes of Coos, Lower Umpqua, and Siuslaw
- Coquille Indian Tribe
- Cow Creek Band of Umpqua Tribe of Indians
- Confederated Tribes of the Grand Ronde Community
- Klamath Tribes
- Confederated Tribes of Siletz Indians
- Confederated Tribes of the Umatilla Indian Reservation
- Confederated Tribes of Warm Springs Reservation

36 Counties and their Incorporated Cities

Baker County

Baker City
Greenhorn
Haines
Halfway
Huntington
Richland
Sumpter
Unity

Benton County

Adair Village
Albany
Corvallis
Monroe
Philomath

Clackamas County

Barlow
Canby
Estacada
Gladstone
Happy Valley
Johnson City
Lake Oswego
Milwaukie
Molalla
Oregon City
Portland
Rivergrove
Sandy
Tualiton
West Linn
Wilsonville

Clatsop County

Astoria
Cannon Beach
Geahart
Seaside
Warrenton

Columbia County

Clatskanie
Columbia City
Prescott
Rainier
Scappoose
St. Helens
Vernonia

Coos County

Bandon
Coos Bay
Coquille
Lakeside
Myrtle Point
North Bend
Powers

Crook County

Prineville

Curry County

Brookings
Gold Beach
Port Orford

Deschutes County

Bend
La Pine
Redmond
Sisters

Douglas County

Canyonville
Drain
Elkton
Glendale
Myrtle Creek
Oakland
Reedsport
Riddle
Roseburg
Sutherlin
Winston
Yoncalla

Gilliam County

Arlington
Condon
Lonerock

Grant County

Canyon City
Dayville
Granite
John Day
Long Creek
Monument
Mt. Vernon
Prairie City
Seneca

Harney County

Burns
Hines

Hood River County

Cascade Locks
Hood River

Jackson County

Ashland
Butte Falls
Central Point
Eagle Point
Gold Hill
Jacksonville
Medford
Phoenix
Rogue River
Shady Cove
Talent

Jefferson County

Culver
Madras

Metolius

Josephine County

Cave Junction
Grants Pass

Klamath County

Bonanza
Chiloquin
Klamath Falls
Malin
Merrill

Lake County

Lakeview
Paisley

Lane County

Coburg
Cottage Grove
Creswell
Dunes City
Eugene
Florence
Junction City
Lowell
Oakridge
Springfield
Veneta
Westfir

Lincoln County

Depoe Bay
Lincoln City
Newport
Siletz
Toldeo
Waldport
Yachats

Linn County

Albany
Brownsville
Halsey
Harrisburg
Idanha
Lebanon
Lyons
Mill City
Millersburg
Scio
Sodaville
Sweet Home
Tangent
Waterloo

Malheur County

Adrian
Jordan Valley
Nyssa
Ontario
Vale

Marion County

Aumsville
Aurora
Detroit
Donald
Gates
Gervais
Hubbard
Idanha
Jefferson
Keizer
Mill City

Mt. Angel
Salem
Scotts Mills
Silverton
St. Paul
Stayton
Sublimity
Tumert
Woodburn

Morrow County

Boardman
Heppner
Ione
Irigon
Lexington

Multnomah County

Fairview
Gresham
Maywood Park
Portland
Troutdale
Wood Village

Polk County

Dallas
Falls City
Independence
Monmouth
Salem
Willamina

Sherman County

Grass Valley
Moro
Rufus
Wasco

Tillamook County

Bay City
Bay City
Garibaldi
Manzanita
Nehalem
Rockaway Beach
Tillamook
Wheeler

Umatilla County

Adams
Athena
Echo
Helix
Hermiston
Milton-Freewater
Pendleton
Pilot Rock
Stanfield
Ukiah
Umatilla
Weston

Union County

Cove
Elgin
Imbler
Island City
La Grande
North Powder

Summerville
Union

Wallowa County

Enterprise
Joseph
Lostine
Wallowa

Wasco County

Antelope
Durfur
Maupin
Moiser
Shaniko
The Dalles

Washington County

Banks
Beaverton
Cornelius
Durham
Forest Grove
Gaston
Hillsboro
King City
North Plains
Portland
Rivergrove
Sherwood
Tigard
Tualatin
Wilsonville

Wheeler County

Fossil
Mitchell
Spray

Yamhill County

Amity
Carlton
Dayton
Dundee
Lafayette
McMinnville
Newberg
Sheridan
Willamina
Yamhil