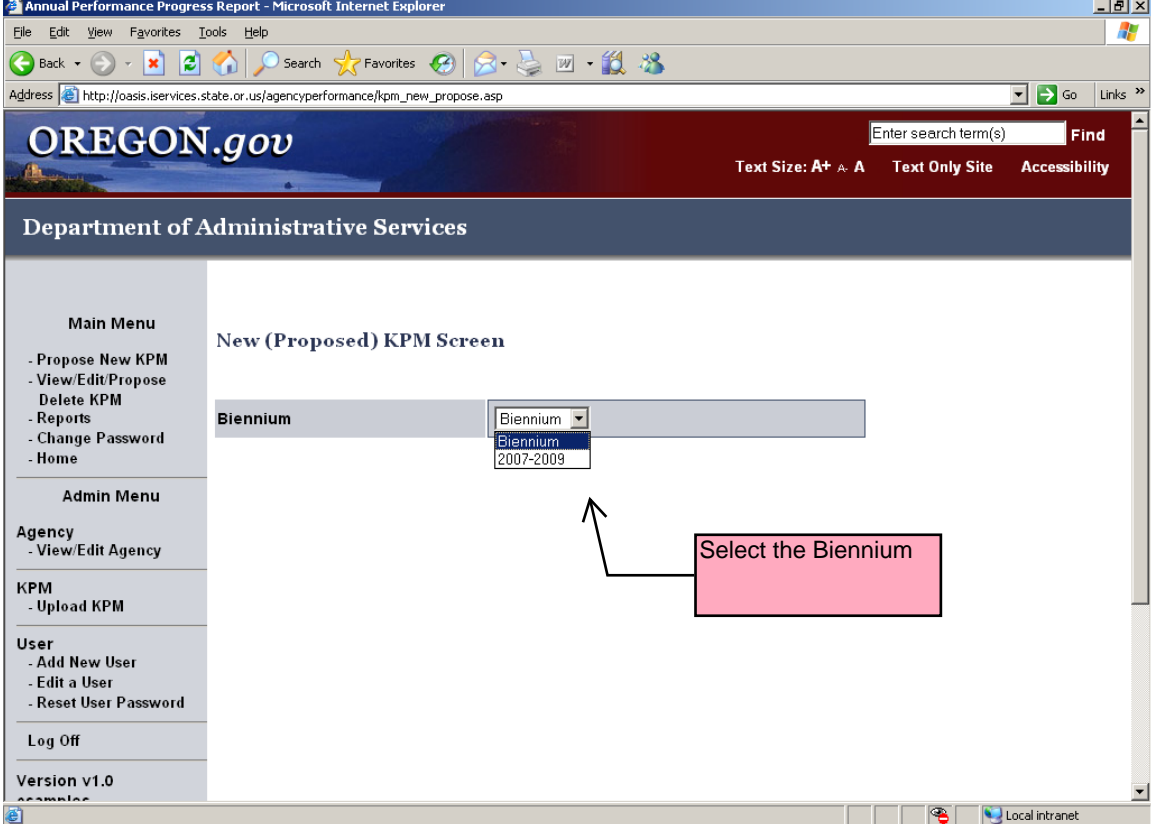


Select Propose New



Select the biennium

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Address: http://oasis.iservices.state.or.us/agencyperformance/kpm_new_propose.asp

Department of Administrative Services

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csamples

New (Proposed) KPM Screen

KPM Information

KPM

Short Title- Followed by definition of proposed Key Performance Measure

Goal(s)

Short Title and full wording of goal to which this KPM aligns.

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Address: http://oasis.iservices.state.or.us/agencyperformance/kpm_new_propose.asp

HLO(s)

Short Title of High-Level Outcome Measure(s) to which this KPM aligns, including Oregon Benchmarks

Oregon Benchmark

Oregon Benchmark

Add Benchmark

Rationale

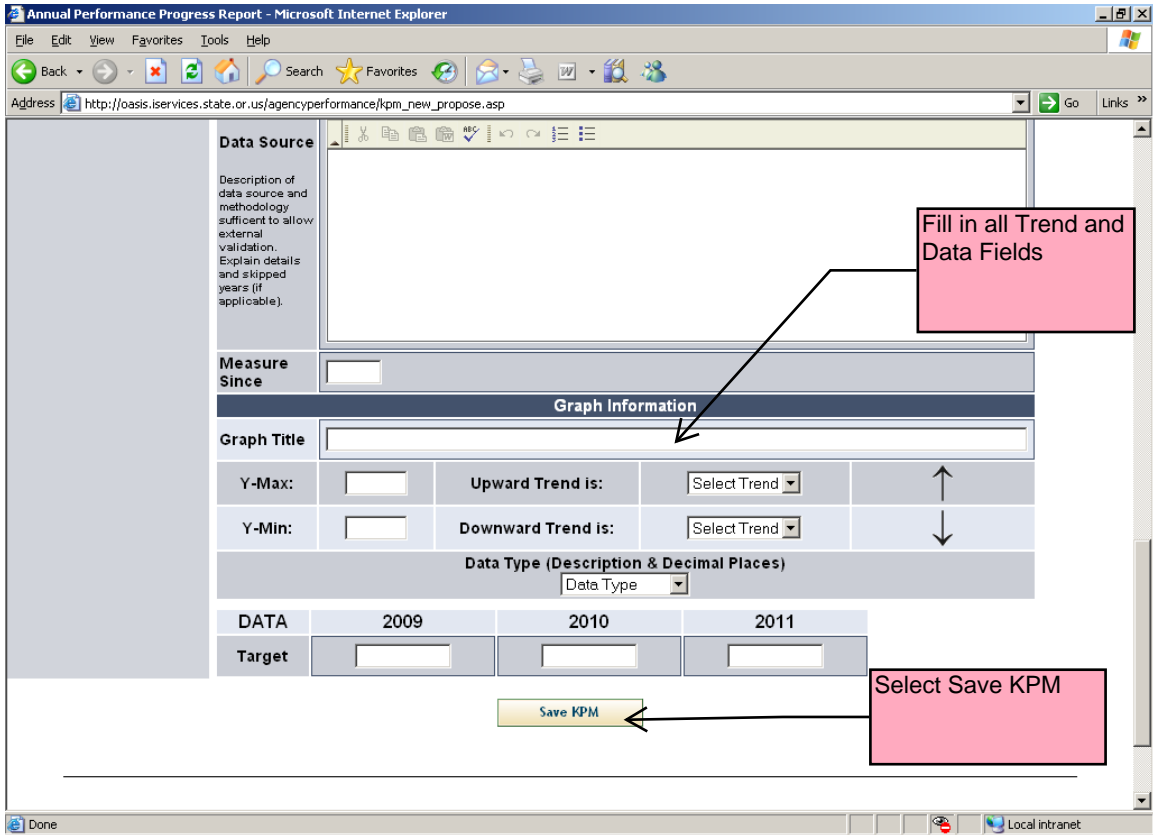
Why is this measure being proposed for deletion, or as a new/replacement KPM? (if replacement, list original measure).

Data Source

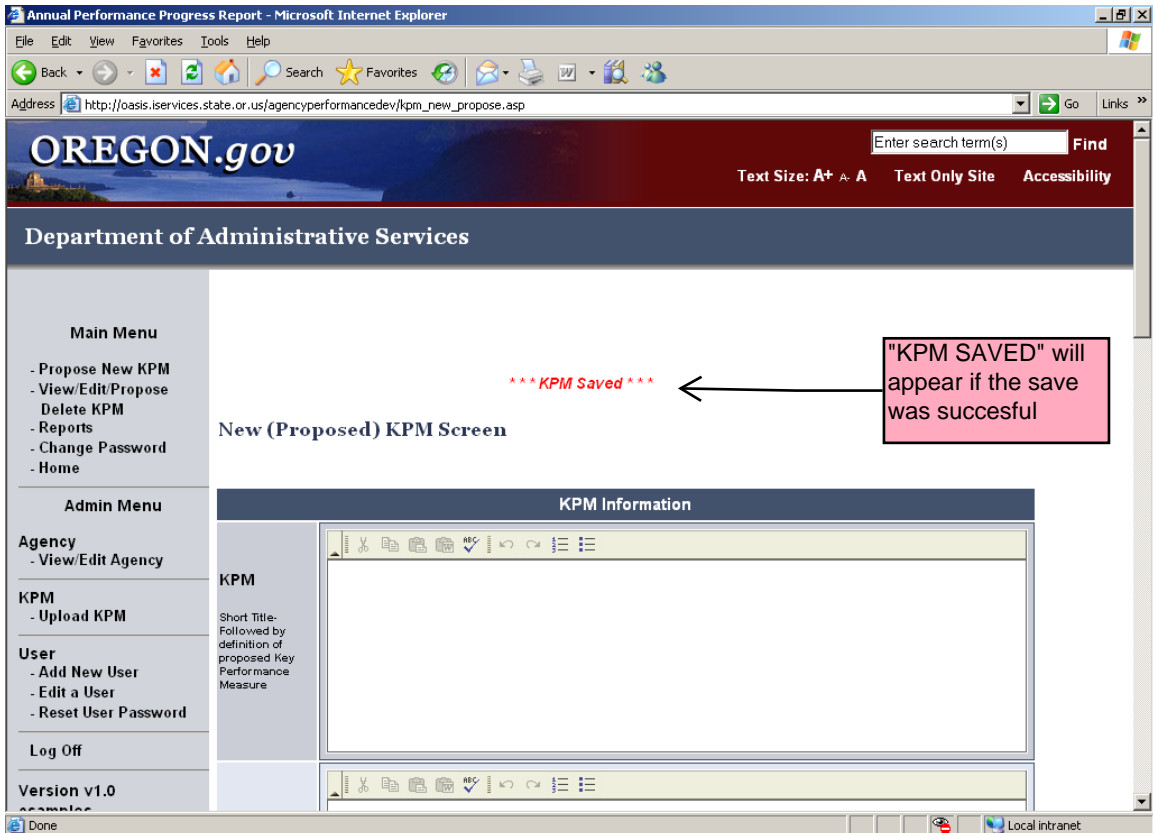
Description of data source and methodology sufficient to allow external validation. Explain details and skipped

Fill in ALL Fields

All fields are required

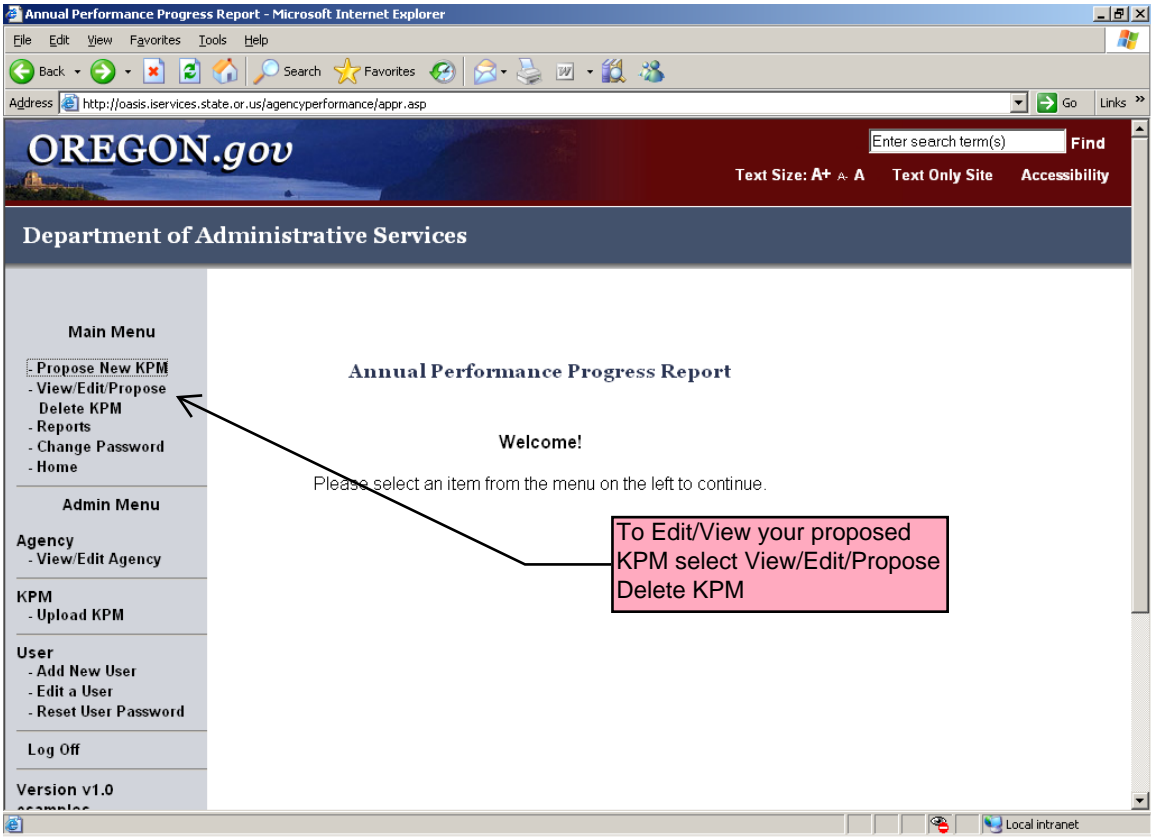


Trend and Target data are required
Select Save KPM

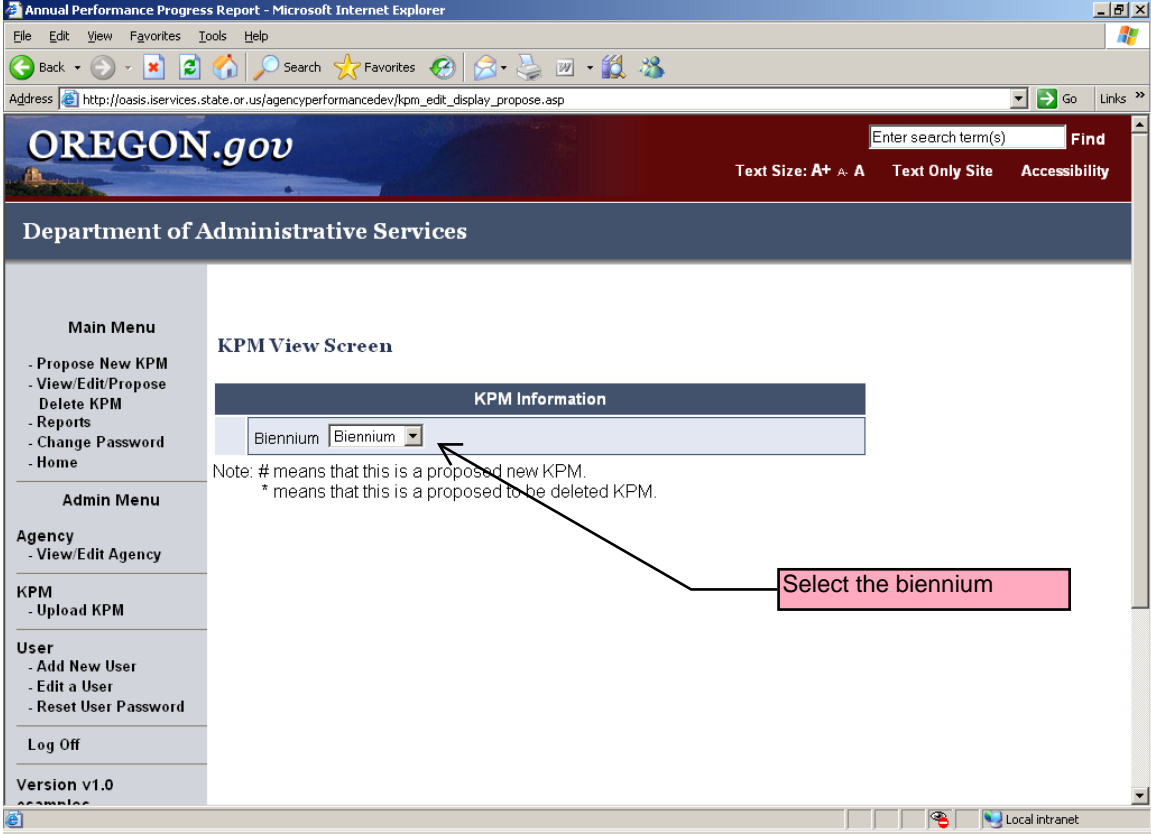


KPM is saved

TO EDIT/VIEW YOUR PROPOSED KPM



Select View/Edit/Propose Delete KPM



Select the Biennium

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Address: http://oasis.iservices.state.or.us/agencyperformancedev/kpm_edit_display_propose.asp

OREGON.gov Enter search term(s) Find
Text Size: A+ A A Text Only Site Accessibility

Department of Administrative Services

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KPM View Screen

KPM Information

Biennium: 2007-2009

KPM Information		Title
*	Edit Proposed Deletion	CUSTOMER SERVICE - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.
	View/Delete/Replace	FORECAST RELIABILITY - Percent of Advisory Committee and Council Members who rank the reliability of the Office of Economic Analysis' forecasts as good to excellent.
	View/Delete/Replace	FINANCIAL REPORTING - Number of years out of the last five that State Controller's Division wins GFOA Certificate of Achievement for Excellence in Financial Reporting.
	View/Delete/Replace	STATE WORKFORCE TURNOVER - Annual turn state workforce.
	View/Delete/Replace	STATE WORKFORCE TURNOVER - Annual turn state workforce.

Select Edit Proposed New
You are now able to edit or view your proposed KPM.

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Address: http://oasis.iservices.state.or.us/agencyperformancedev/kpm_edit_display_propose.asp

View/Delete/Replace	RISK MANAGEMENT - Annual number of: a) workers' compensation; b) liability; c) property; and, d) total claims per 100 FTE.
View/Delete/Replace	SUSTAINABILITY - Percentage reduction in greenhouse gas emissions.
View/Delete/Replace	HEALTH POLICY - Percent of key healthcare policy stakeholders who rate the a) usefulness, b) objectivity, c) reliability of healthcare data provided by Office for Health Policy and Research (OHPR) as good or excellent.
View/Delete/Replace	DATA CENTER - Percentage of time systems are available.
# Edit Proposed New	c
# Edit Proposed New	CUSTOMER SERVICE - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.

Note: # means that this is a proposed new KPM.
* means that this is a proposed to be deleted KPM.

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You are able to EDIT all text on the proposed new KPM

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Address: http://oasis.iservices.state.or.us/agencyperformance/dev/kpm_edit_propose.asp?kpmId=%20929

Edit Proposed KPM Screen

Main Menu

- Propose New KPM
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Log Off

KPM Information

KPM

Sample

Short Title- Followed by definition of proposed Key Performance Measure

Goal(s)

screen print

Short Title and wording of to which KPM aligns.

HLO(s)

benchamnrk 26

Short Title of

Edit text

Annual Performance Progress Report - Microsoft Internet Explorer

Address: http://oasis.iservices.state.or.us/agencyperformance/dev/kpm_edit_propose.asp

Edit

and skipped years (if applicable).

Measure Since: 2000

Graph Information

Graph Title: _____

Y-Max: _____

Y-Min: _____

Data Type (Description & Decimal Places)

Data Type: _____

Upward Trend is: Select Trend

↓

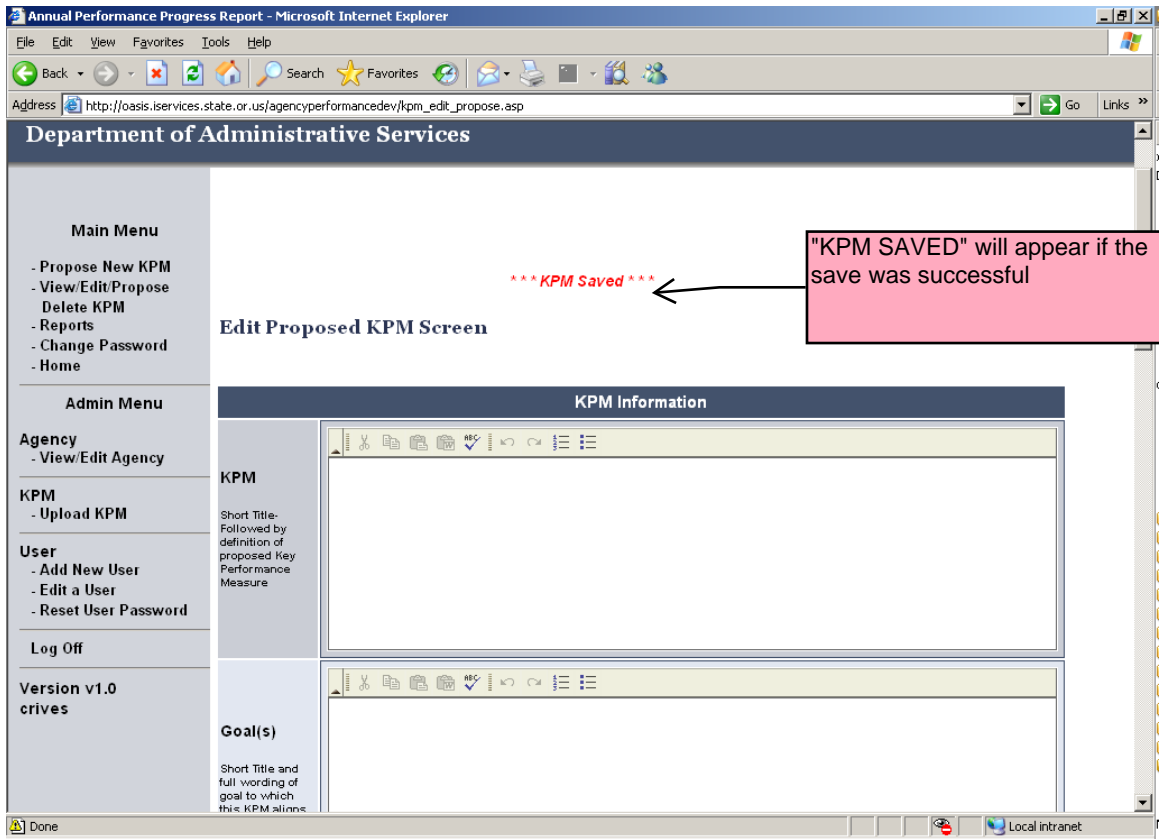
Downward Trend is: Select Trend

DATA	2009	2010	2011
Target	_____	_____	_____

Save KPM

Select Save KPM

Select Save KPM



Proposed KPM is Saved