

# E-Government Transition Project

December 2009

Fact Sheet

## Project Update

- Business Case complete
- Held RFI sessions with potential service providers
- Inventory of current software and services
- Defined High Level Measures of Success
- Defined Business Objectives for each line of business
- Developed Transition Framework

## Next Steps

- Project communications to customers and stakeholders
- Develop and release RFP and begin procurement process

## For more information contact

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### Oregon GovSpace Group:

<https://oregon.jivesoftware.com/groups/e-government-transformation>

## E-Government Transition Project

### What is the E-Government Transition Project?

The current Oregon E-Government Contract with Electronic Data Systems (HP/EDS) is expiring and a new contract is needed. DAS EISPD, with the support of multiple agencies, is leading the effort.

The E-Government Program currently supports four lines of business and the related infrastructure: 1. Web Content Management & Oregon.gov; 2. E-Commerce (SecurePay); 3. Custom Application/Portal Development; 4. Enterprise Collaboration (Oregon GovSpace).

### Who is participating in the project?

- The Transition Advisory Team consisting of 29 members across 17 agencies, boards and commissions
- The Agency Heads Advisory Board
- The Core Team (EISPD, SPO, DOJ, Willamette Consulting)

The Transition Project is an opportunity to transition the existing E-Government program established in 2001 to provide online commerce and the Oregon.gov portal. The current portfolio and infrastructure is provided to the state through a contract with EDS/HP due to expire in February 2010. Under the current contract, services were expanded to include online collaboration services, portal and application development services and e-forms.

### Why replace the existing E-Government system?

The current E-Government Program is largely based on the 2001 contract with EDS. The current EDS/HP contract is expiring soon. A Business Case was adopted in January 2009 that recommended the state seek an all or partial self-funded contract model for E-Government Services rather than relying entirely on FTE funding.

### When will the contract transition?

We expect to award the contract by February 2011 and complete transition by February 2012.

### What can you do to prepare?

- An E-commerce Store that uses the Pay Now button only, or an application written by E-Government: Plan on testing your store when it moves to a new E-Commerce platform.
- Your application that interacts with E-Commerce payments: Plan on your resources doing some coding changes to point to the new store and testing.
- Content Management: Site will most likely be transitioned to new hardware so some light testing of your web pages will be required. Content management software may change so pages may be converted and your staff may need to attend provided training.
- Non-Commerce Applications: Plan on testing the E-gov developed application on the new platform or testing a new application.
- Enterprise Collaboration: Minimal impacts are expected.

### Which E-Government services do you currently use?

See the table on the opposite side of this factsheet.

## Who is currently using Oregon E-Government Services?

| Agency, Board, Commission                   | Oregon.gov | E-Commerce | Applications | Collaboration | Agency, Board, Commission                  | Oregon.gov | E-Commerce | Applications | Collaboration |
|---|------------|------------|--------------|---------------|--|------------|------------|--------------|---------------|
| Accountancy Board                           | X          |            |              |               | Landscape Contractors Board                | X          |            |              |               |
| Administrative Services Department          | X          | 2          | X            | X             | Legislative Administration Committee       |            |            |              |               |
| Advocacy Commission                         | X          |            |              |               | Legislative Assembly                       | X          |            |              | X             |
| Agriculture Department                      | X          |            |              | X             | Legislative Council                        |            | 1          |              |               |
| Appraiser Certification and Licensing Board | X          |            |              |               | Licensed Counselors and Therapists Board   | X          | 1          |              |               |
| Architect Examiners Board                   | X          |            |              |               | Liquor Control Commission                  | X          |            |              |               |
| Aviation Department                         | X          |            |              |               | Long Term Care Ombudsman                   | X          |            |              |               |
| Blind Commission                            | X          |            |              |               | Lottery                                    | X          |            |              | X             |
| Business Development Department             | X          |            |              | X             | Marine Board                               | X          | 1          |              | X             |
| Children & Families Commission              | X          |            |              | X             | Massage Therapists Board                   | X          | 1          |              |               |
| Chiropractic Examiners Board                | X          |            |              |               | Medical Examiners Board                    | X          |            |              | X             |
| Clinical Social Workers Board               | X          | 1          |              |               | Military Department                        | X          |            |              |               |
| Columbia River Gorge Commission             | X          |            |              |               | Mortuary and Cemetery Board                | X          | 1          |              | X             |
| Community Colleges & Workforce Dev. Dept    | X          |            |              | X             | Naturopathic Examiners Board               | X          | 1          |              |               |
| Construction Contractors Board              | X          |            |              |               | Nursing Board                              | X          | 1          |              | X             |
| Consumer & Business Services Dept.          | X          |            |              | X             | Optometry Board                            | X          | 1          |              |               |
| Corrections Department                      | X          |            |              | X             | Oregon Health Licensing Agency             | X          | 1          |              |               |
| Counselors & Therapists Board               | X          | 1          |              |               | Oregon Health Sciences University          | X          |            |              | X             |
| Criminal Justice Commission                 | X          |            |              |               | Oregon Youth Authority                     | X          |            |              | X             |
| Dentistry Board                             | X          | 1          |              |               | Pacific States Marine Fisheries Commission | X          |            |              |               |
| District Attorneys and Deputies             |            |            |              |               | Parks & Recreation Department              | X          | 1          |              | X             |
| Education Department                        | X          |            |              | X             | Parole & Post Prison Supervision Brd       | X          |            |              |               |
| Employment Department                       | X          | 1          |              | X             | Patient Safety Commission                  | X          |            | X            |               |
| Employment Relations Board                  | X          |            |              |               | Pharmacy Board                             | X          | 1          |              |               |
| Energy Department                           | X          |            |              | X             | Private Health Partnerships Office         | X          |            |              |               |
| Environmental Quality Department            | X          |            |              | X             | Psychiatric Security Review Board          | X          |            |              |               |
| Examiners for Speech Board                  | X          | 1          |              |               | Psychologist Examiners Board               | X          |            |              |               |
| Examiners Nursing Home Admin. Board         | X          | 1          |              |               | Public Defense Services Commission         | X          |            |              |               |
| Examiners of Licensed Dietitians Board      | X          | 1          |              |               | Public Employees Retirement System         | X          |            |              | X             |
| Fish & Wildlife Department                  | X          |            |              |               | Public Safety Standards & Training Dept    | X          |            | X            | X             |
| Forest Resources Institute                  |            |            |              |               | Public Utility Commission                  | X          |            |              | X             |
| Forestry Department                         | X          |            |              | X             | Racing Commission                          | X          |            |              |               |
| Geology & Mineral Industries Department     | X          |            |              |               | Real Estate Agency                         | X          | 1          |              |               |
| Government Standards & Practices            |            |            |              |               | Revenue Department                         | X          |            |              | X             |
| Governor's Office                           | X          |            |              | X             | Secretary of State                         | X          | 3          |              | X             |
| Health Related Licensing Boards             | X          |            |              | X             | State Lands Department                     | X          |            |              | X             |
| Higher Education Board                      | X          |            |              |               | State Library                              | X          | 1          |              | X             |
| Hispanic Affairs Commission                 | X          |            |              |               | State Police                               | X          |            |              | X             |
| Housing & Community Services                | X          |            |              | X             | Student Assistance Commission              | X          |            |              | X             |
| Human Services Department                   | X          |            |              | X             | Tax Examiners Board                        | X          |            | X            |               |
| Indian Services Commission                  | X          |            |              |               | Teacher Standards and Practices Commission | X          |            |              |               |
| Judicial Branch                             | X          | 2          | X            | X             | Transportation Department                  | X          | 2          |              | X             |
| Judicial Fitness Commission                 | X          |            |              |               | Treasurer's Office                         |            |            |              | X             |
| Justice Department                          | X          | 1          |              | X             | Uniform State Laws Commission              | X          |            |              |               |
| Labor & Industries Bureau                   | X          |            |              |               | Veteran's Affairs Department               | X          |            |              | X             |
| Land Conservation & Development Department  | X          |            |              | X             | Water Resources Bond Program               |            |            |              |               |
| Land Use Board of Appeals                   | X          |            |              |               | Water Resources Department                 | X          | 2          |              |               |
| Landscape Architect Board                   | X          |            |              |               | Watershed Enhancement Board                | X          |            |              | X             |
|   |            |            |              |               | Various Oregon Cities                      |            |            |              | X             |
| 36 Counties                                 |            |            |              | X             | Various Oregon Fire Departments            |            |            |              | X             |