

CIO Management Council

September 27, 2006

Approved 10/11/06

Attendees: Dugan Petty, Curt Amo, Ben Berry, Melody Riley, Bill Crowell (teleconference), Jeff Marecic, Stan McClain, Bob DeVyldere, and Marc Williams

EISPD Staff: Sean McSpaden, Scott Riordan, Christine Samples, Ying Ki Kwong and Charlene Wood

Other's present: Janet Gerling (DHS), Dennis Wells, Jim Wiles and Joe Gerkman (Novell), Angelo Jordan and Jennifer Lara (DAS)

Dugan Petty called the meeting to order at 10:30 a.m.

Approval of Minutes

Motion: Minutes were approved as amended.

Action Items Updates

2007-09 IT Budget Process Review: Sean McSpaden and Dugan Petty will be meeting with Kris Kautz, George Naughton and Mark Reyer to discuss the possible resource impact of agency Policy Option Packages (POPs) on the State Data Center (SDC). There are 23 IT-related POP requests on the list.

Action Item: Sean will post the list of POP requests on the CIOMC Web site.

Action Item: Sean will provide IT Budget Process review update at the October 11th CIOMC meeting.

Enterprise Architecture (EA): Curt Amo requested EA be added to the October 11th CIOMC agenda. An electronic draft charter will be distributed prior to the next CIOMC meeting.

Action Item: EA will be added as an agenda item on the October 11th CIOMC agenda.

Action Item: Curt will send Charlene the draft charter to forward to the CIOMC members.

E-waste: David Hartwig presented the E-waste policy at the CIO Council meeting on September 19th.

PC Hardware Price Agreement: Melissa Canfield reported to the CIO Council on September 19th.

Enterprise Information Resources Management Strategy (EIRMS): Scott Riordan reported to the CIO Council on September 19th and the CIO Council members supported the decision to move forward with the strategy.

ITSM Academy

Melody Riley distributed a handout outlining the project timeline and requirements. The CIOMC members supported the recommendation that Bill Crowell (DHS) and Bret West (DAS) are designated as the executive co-sponsors. Melody Riley will be the primary business owner representative. Debra Fery will be the alternate business owner. The project charter will be revised to redefine the roles and responsibilities of the sponsors and the business owners. DHS will look for project manager resources within their agency. DHS may have one open ISS8 position that potentially could be used as a project manager for this project. Members suggested another approach would be to ask Mark Reyer if the SDC has any project manager resources.

Decision: The CIOMC supported the decision to move forward on this project as described.

Action Item: DHS will explore the availability of project manager resources for this effort.

Action Item: Stan will contact Mark Reyer to ask if the SDC has any project manager resources they would like to contribute.

IT Needs Assessment

Angelo Jordan and Jennifer Lara reported on the preliminary results of the IT Needs Assessment survey sent out two weeks ago. A second reminder will be sent out by the end of the week to obtain

more responses. They have received nearly four hundred out of a possible one thousand responses to the survey. The goal of the survey is to identify the gaps in our training program as viewed through the eyes of IT professionals across the enterprise. The final survey results will be taken to the IT Training Advisory Group. With the guidance of the IT Training Advisory Group, an RFP to procure training resources will be crafted to help fill the gaps the survey has identified.

Action Item: Angelo will send out a reminder to complete the survey by the end of the week.

Action Item: Angelo Jordan and Jennifer Lara are to report on the final survey results at the November 8th CIOMC meeting.

Open Source Community of Practice (OS CoP)

Dennis Wells discussed the progress of the OS CoP in general terms. The OS CoP is involved in education, developing awareness of open source opportunities and development of the community as a whole. The OS CoP is designed to leverage opportunity at the state level. The CoP has learned that infrastructure is largely the focus of the State Data Center and therefore will not be a focus of the CoP at this time.

Dennis said it was not the intention of the CoP to consider the open source desktop at this time. Changes in technology trends, including changes in the market space and the imminent launch of Vista with associated logistical considerations and cost implications, has brought new focus to the subject. So, the desktop issue has risen to the top of CoP consideration. It is the intention of the CoP to do an analysis of the full range of factors (i.e., opportunities, costs, pros / cons, external research, upgrade / licensing requirements and costs, etc.) as they apply to a variety of open source desktop solutions and the Microsoft installed base of desktop software. Of particular focus in the discussion was the Linux Open Source Desktop solution since there are over 8,000 licenses already available within DHS now. After demonstrations of the software, CoP members believe the functionality is there for a range of open source desktop solutions to accommodate the business requirements of agencies. Dennis Wells made a request for the CIOMC to endorse the effort of the CoP in undertaking such an evaluation.

Ben Berry sought to clarify the request asking if CoP members were suggesting an "opportunity evaluation" between the Linux Open Source Desktop solution and the Microsoft solutions. Dennis suggested the CoP was ready to do comparisons of Linux, Microsoft and other alternatives. Bill Crowell (via teleconference) reiterated the desire to do a comprehensive evaluation of a full range of open source alternatives.

Curt Amo pointed out the CIOMC's obligation to ensure a balanced approach with regard to other vendors that may have an interest in the subject. In that regard, Curt suggested hearing from the Novell representatives present to speak about the value and potential of open source in a variety of areas including open source desktop. Curt suggested that the CIOMC conduct their policy discussion after those representatives completed their presentations and were excused. The group agreed.

Dugan invited the Novell representatives to briefly present to the CIOMC about their open source experiences.

Jim Wiles of Novell talked of the importance of open source. His objective was to raise awareness. He is excited about Oregon's actions in this area. Novell has promoted the upcoming GOSCON conference in Portland as they are a GOSCON sponsor. Jim pointed out that they had just concluded a seminar on open source for the State of Washington. Jim pointed out the importance of open source from an economic development perspective given Oregon's focus on the open source economic cluster.

Joe Gerkman of Novell said his role was to understand and represent the more technical side of the open source subject. He pointed out that Novell was supportive of the open source concept and cited

the gift of coding to the open source community as evidence of that support. Joe focused on Novell's role in defining corporate-level business requirements. He briefly described Novell's corporate desktop conversion experience. Novell has modified their corporate vision for the use of open source based on that experience. Joe pointed out open source products can "talk" to Microsoft products, Macintosh products, mainframes and phones. He pointed out that open source can be "free" software, or be contributed, or be licensed for a low price point. Joe stressed the fact that Oregon is known for its support of the open source economic cluster with the objective of keeping jobs in the state.

Dugan thanked the Novell representatives for their insight and permitted them to leave. Dugan then initiated the policy discussion.

Ben Berry asked if the action the CIOMC is being asked to take was to support an opportunity evaluation of open source. He wanted to know if it was the CoP's intention to do more than a technical evaluation (i.e., exploring the business considerations for change).

Curt Amo expressed the view that this body of work does not need endorsement from the CIOMC/CIOC since they are not being asked to set a standard.

Bill Crowell felt it was too early to have a standard setting discussion. Bill also felt if an open source desktop solution is technically feasible and economically justified there may be a policy discussion in the future for the CIOMC/CIOC.

Marc Williams agreed that an opportunity evaluation is warranted but pointed out the conversation could change quickly from one of feasibility to strategic decision. Marc brought up the example of the development of enterprise-level training requirements. In areas like this the state must think five years out and consider a range of implications including state staffing and training requirements.

Bob DeVyldere pointed out the CoP was authorized by CIOC. The CoP appears to have taken a turn which may require the CoP to come back to amend their charter. Desktop is a different area of inquiry than initially envisioned by the CIOMC/CIOC.

Jeff Marecic thought the CoP had originally said they were going to stay away from the open source desktop issue. At the same time Jeff believed that an opportunity evaluation is a reasonable place to start on a subject of this nature. He concurred with the direction being proposed but felt it required a long term study and analysis. He pointed out that no one is trained in open source so it is not likely action would be swift.

Stan McClain felt it was prudent for the CIOMC to provide advice to the CoP on how to develop this concept.

Dugan Petty pointed out that the discussion was moving very fast, probably faster than CIOMC is willing to go. It did not appear the CIOMC was ready to move forward today. He suggested that there be more discussion at the next CIOMC meeting. Dugan suggested, and the membership agreed, that Bill Crowell is to send an e-mail to CIOMC members to gather their thoughts on the subject. Bill will then report back the comprehensive thinking of the CIOMC on the subject.

Bill proposed to come back to the CIOMC with an explicit proposal on how research will be conducted and what the deliverables will be.

Action Item: Bill Crowell will e-mail CIOMC members soliciting their views on the open source desktop evaluation issue.

Action Item: Bill Crowell will report back to the CIOMC on members' thoughts about how the open source desktop subject should be considered and developed.

Action Item: Bill Crowell and Dennis Wells will propose explicit desktop research methodology with proposed deliverables at a later CIOMC meeting.

Enterprise Information Resource Management Strategy (EIRMS)

Scott discussed the three key input points of the EIRMS.

- Defining the agencies 2007-09 business goals, objectives and strategies.
- Confirming the Governor's Office Priorities.
- Describing the technology environment and what we are hoping to accomplish.

The refresh of the EIRMS will be completed by the end of November and published in December.

Action Item: Scott will send the EIRMS schedule to the CIOMC.

Meeting was adjourned at 12:10 p.m.