

<b>Title of Nomination</b>	<b>State of Oregon's Enterprise Business Continuity Planning Program</b>
<b>Project Manger</b>	<b>Lynn Beaton</b>
<b>Agencies &amp; Departments</b>	<b>Department of Administrative Services (DAS) Enterprise Information Strategy &amp; Policy Division (EISPD)</b>
<b>NASCIO Category</b>	<b>Business Continuity and Disaster Recovery</b>

**The Business Challenge:** Before the creation of the BCP, the State of Oregon did not have a consistent, statewide business continuity approach. Although the state had an emergency plan to help address immediate life, health, and safety issues, almost no agencies had business continuity plans, making it much more difficult to ensure that critical services to the public could be quickly restored following a disruption. This was a serious problem given issues such as a high reliance on technology infrastructures, increased vulnerability from cyber attacks, and increased cross-dependencies among state agencies. In addition, as an unfunded mandate, another challenge in implementing this program was a very limited budget. To ensure a comprehensive approach, the DAS established the Enterprise Business Continuity Planning Program in July of 2005.

**The Goal:** The Enterprise Business Continuity Planning (BCP) Program was created to assist Oregon state agencies to develop and test business continuity plans. Established in 2005, this program has benefited the citizens of Oregon by ensuring that state agencies are capable of continuing to provide essential services in the event of a disaster. This innovative, enterprise approach has produced a comprehensive, coordinated effort involving seventy-two (72) state agencies, boards, and commissions.

### **Significance and Benefits**

**BCP Centralized Program:** If this centralized program had not been created, very few Oregon state agencies would have developed business continuity plans.

**"Governor's Recovery Cabinet":** Governor Kulongoski created the "Governor's Recovery Cabinet" to coordinate agency activities following a major disaster and provide services to local governments. Now with consistent business continuity plans, state services can be quickly restored following a disaster.

**The DAS BCP plan Template:** Due to the use of the DAS plan template, most state agencies now have business continuity plans, and there is consistency among the plans.

**BCP Software:** Purchasing a *single software* application (*the eBRP Toolkit*) for organizing business continuity information ensured consistency, and allows the state to access information easily during a disruption in service.

**Enhanced Two-Way Communication:** Involving the BCP Coordinators Group/stakeholders during the development of this program has enhanced the two-way communication between the agencies and the Enterprise BCP Program.

**Progress:** Seventy-two (72) state agencies, boards, and commissions have completed business continuity plans, or are on their way to completion. As of the June 2009 deadline, of seventy-two (72) of the participating agencies:

- 79% will have plans completed and tested or are exempt
- 18% will have partially completed plans

**Benefit to Citizens:** This program benefits the citizens of Oregon by ensuring that their government is more resilient and capable of continuing to provide essential state services in the event of a disaster.