

TEST PLAN

STATE FAIR REPRESENTATIVE - #0800

1. Minimum Qualifications Screening
2. Those passing the minimum qualifications screening may receive a grade notice that shows a final score of "Qualified"; or Agency may develop test questions and rating criteria at the time of recruitment.
3. Those with a score of "Qualified" - or those ranking highest on the test will be invited to participate in the next phase of the selection process.
4. If you are hired, certain knowledge and skills will be assessed during your trial service period.

Minimum Qualifications

Two years of public contact or customer service experience that included dealing with the public by phone or in person.

NOTE:

Specific subject knowledge experience will be noted at the time of recruitment.