

## TEST PLAN

### PARKING SERVICES REPRESENTATIVE - #5550

1. Minimum Qualifications Screening
2. Those passing the minimum qualifications screening may receive a grade notice that shows a final score of "Qualified"; or Agency may develop test questions and rating criteria at the time of recruitment.
3. Those with a score of "Qualified" - or those ranking highest on the test will be invited to participate in the next phase of the selection process.
4. If you are hired, certain knowledge and skills will be assessed during your trial service period.

#### Minimum Qualifications

Your previous work experience must reflect:

Operation of a computer **AND**

One year of customer service experience that included working with a variety of people, sometimes under adverse conditions.

You must be at least 18 years of age at the time of hire.

**NOTE:** You must be able to ride a bicycle and pass the Law Enforcement Bicycle Association Training Course within six months of hire.

**NOTE:** A valid driver's license and a satisfactory driving record with no convicted felonies must be maintained for continued employment.