

TEST PLAN

MOTOR CARRIER ENFORCEMENT OFFICER 1- #5857

- | | | |
|----|--|------------------|
| 1. | Minimum Qualifications Screening | Pass/Fail |
| 2. | Evaluation of training and experience for those passing the minimum qualifications screening. Questions and criteria to be determined at time of recruitment. | Pass/Fail |
| | A. Position specific criteria dependent on the hiring agency and usage of the position within the agency. | |
| 3. | Those ranking highest on the above portions of the test will be invited to an oral interview. | Pass/Fail |
| 4. | If you are hired, certain knowledge and skills will be assessed during your trial service period. | Pass/Fail |

MINIMUM QUALIFICATIONS

- two years of public contact/customer service experience which involved dealing with the public in person or by phone, providing information about services/programs, or explaining and/or applying laws, rules, regulations/procedures; **AND**
- experience or training using computers to retrieve and input data.

Completion of an Associate's degree will substitute for one year of the public contact experience.

NOTE: All positions will require possessing a valid Oregon Driver's License and a good driving record.