



Oregon

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FUTURE OEBB MEMBERS IN EASTERN OREGON ADDITIONAL INFORMATION SPECIFIC TO ODS HEALTH PLAN NETWORK

ODS Network Provider Contracting Overview

ODS started contacting providers in all areas throughout Oregon and the neighboring states that weren't already on the ODS Plus Network as soon as the carrier selection for the OEBB plans was announced in late April. However, providers typically are not interested in entering into contracts with carriers unless they believe it will benefit current patients or attract prospective patients.

This is how ODS approached expanding the provider network.

- ✓ Requested provider information from Regence. ODS received the Regence provider data specific to current members of the OSBA-sponsored medical coverage in mid-August. This data was/is being used to identify providers that district employees and eligible dependents are currently using so that contracting efforts are first focused on those providers. Please note that networks are open for all providers who meet the credentialing criteria and are willing to contract with the OEBB carriers in areas that service our members.
- ✓ At the same time, ODS initiated the nomination process. This was intended to help identify providers currently being used by future OEBB members so that ODS could focus contracting efforts on those providers.
- ✓ ODS has been receiving enrollment numbers from OEBB on a weekly basis starting Saturday, August 30. This information is used to reinforce the potential group size and that being a part of the ODS Plus Network would be advantageous to the provider beginning October 1 and into the future.

Network Provider Update

- ✓ ODS is currently negotiating a contract with St Lukes in Boise so that claims for the hospital, the affiliated facilities and the 900 affiliated providers (with a comprehensive coverage of specialties) will be paid as "in network" when OEBB members use this facility starting October 1, 2008.

- ✓ ODS is also in contract talks with St Alphonsus, in Boise, Mercy Medical Center in Meridian, and West Valley Medical Center in Caldwell, and reports that the discussions are very positive and continue to move forward.
- ✓ ODS is working with more than 53 specialists, facilities and other providers in the Boise, Caldwell, Eagle, Fruitland, Homedale, Idaho Falls, Meridian, Nampa, Payette and Weiser areas to bring them on to the ODS Plus Network.

Once a contract is signed and a provider meets the credentialing requirements, ODS will update the online provider directory (see links below). ODS will also notify OEBC to allow us to post updates to our Web site or distribute the updates directly to districts interested in receiving these updates.

For medical providers (does not include hospitals and facilities) go to:

<https://www.odshealthplans.com/provSearch/networkProviderSearch.do?hiddenRequestType=networkProviderSearch&networkProviderGroup=ODSPLUS&action=Go>

To view current providers in Boise, or any other city, enter the city name in the space provided and press "Search." You can also search using a zip code.

For participating hospitals* and facilities go to:

https://www.odshealthplans.com/provSearch/networkFacilitySearch.do?hiddenRequestType=networkFacilitySearch&networkFacilityGroup=FAC_ODSPLUS&action=Go

To view current hospitals and facilities in Boise, or any other city, enter the city name in the space provided and press "Search." You can also search using a zip code.

*Providers and facilities affiliated with an in-network hospital are also considered in-network providers, but may only appear on the provider list if the provider is also contracted with ODS as an individual practice.

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Important points to remember during the transition to an ODS medical plan offered through OEBC....

Transition of Care

If you or one of your covered eligible dependents are in active treatment with an out-of-network provider, you may be eligible for a Transition of Care.

Transition of Care occurs when a member's health plan changes during the course of certain medical treatments, and as a result the medically necessary services become out-of-network. It may be necessary to continue with the current provider of care at the higher benefit level for a period of time to complete the course of treatment.

Some examples of medically necessary services that may qualify for Transition of Care at the higher benefit level include:

- Later stages of pregnancy
- Active chemotherapy
- Medically necessary surgery, previously scheduled

To request a case review, please fill out the transition of care form, and ask your provider to send clinical notes for review by ODS' medical consultant.

<http://www.oregon.gov/DAS/OEBC/docs/Forms/ODSTransitionofCareForm.pdf>

Or, call ODS Customer Service toll free at 1-866-923-0409 to assist you in filling out and submitting the form.

Emergency and urgent care

Emergency and urgent care is covered as an in-network benefit no matter what provider or facility you use. This includes emergency room treatment, urgent care visits and ambulance services (including both ground and air transportation).