

**Oregon Employment Department (OED)**

**II. KEY MEASURE ANALYSIS**

The Mission of the Oregon Employment Department is to Support Business and Promote Employment

KPM #4	FIRST PAYMENT TIMELINESS – % of initial unemployment insurance payments made within 21 days of eligibility.	Measure since: 1999
<b>Goal</b>	Goal 2: Timely, Fair & Accurate Unemployment Insurance Payments	
<b>Oregon Context</b>	OBM 12 Annual Payroll, OBM 14 Wages over 150% of Poverty	
<b>Data source</b>	US Department of Labor Form ETA 9050	
<b>Owner</b>	Unemployment Insurance (UI): Susan Johnson 503-947-1656	

**1. OUR STRATEGY**

We continue to pursue efficiencies from centralization and new technology implementation in order to streamline UI processes to improve timeliness and customer service.

**2. ABOUT THE TARGETS**

Higher is better.

**3. HOW WE ARE DOING**

Performance slipped in 2006 due to problems associated with imaging technology implementation. With implementation completed this year, our performance is showing improvement, with more improvement anticipated to reach the higher targets in the future.

**4. HOW WE COMPARE**

We are above both the national average of 88.4% and the US Dept of Labor standard of 87%.

**5. FACTORS AFFECTING RESULTS**

Difficulties with imaging technology implementation have now been resolved and we expect to continue to improve our performance.

**6. WHAT NEEDS TO BE DONE**

No action required.

**7. ABOUT THE DATA**

The data source is US Dept of Labor ETA 9050. The data is reported here by Oregon fiscal year.

