

LEGISLATIVELY ADOPTED 2007-09 KEY PERFORMANCE MEASURES

AGENCY-LINKED OREGON BENCHMARKS (OBM #) ADDED BY THE OREGON PROGRESS BOARD

NAME OF AGENCY: OREGON DEPARTMENT OF AVIATION

KPMs With Benchmark Linkages

Mission: Enhance The Well-Being Of The People Of Oregon By Advancing Aviation In The State.

Related Oregon Benchmarks (OBMs) none

2007-09 KPM#	Legislatively Adopted KPMs for 2007-09	OBM #	Changes to 2005-07	Target 2008	Target 2009	
1	Percent of runways in good or better condition.		No Change	92	92	
2	Percent of runways meeting or exceeding approach surface standards		New	75	80	
3	Number of State Airports with current Inspections		New	132	132	
4	Percentage of total Federal Funds obligated or spent		New	100	100	
5	Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.		No Change	Overall	91	92
				Timeliness	91	92
				Expertise	91	92
				Accuracy	91	92
				Helpfulness	91	92
	Availability of information	91	92			
6	Percent of aircraft registered		New	75	80	
7	Percent of pilots registered		New	75	80	
8	Percent of total best practices met by the board.		New	75	80	

2005-07 KPM#	PROPOSED DELETIONS of 2005-07 Key Performance Measures (KPMs)	Target 2008	Target 2009
4	Number of people contacted through public meetings, presentations, and website visits		
2	Percent of runways meeting length and width standards		
3	Percent of airports meeting lighting and navigational aid standards		
4	Number of days between receipt of grant application and grant reward.		
5	Number of days between receipt of invoice on grant reimbursement request and payment.		

For links to high-level outcomes and Oregon Benchmarks reference the agency's Budget Form 107BF04a.

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LEGISLATIVE FISCAL OFFICE RECOMMENDATION: LFO recommends approval of the agency request to continue KPM 1 and 5 and add new KPM #2 through 4 and 6 through 8; and deletion of 2005-07 KPM #2 through 5 listed in the above table

The agency's proposed targets appear to meet the criteria standard of being ambitious and realistic.

SUB-COMMITTEE ACTION: Adopt the LFO Recommendation