

LEGISLATIVELY ADOPTED 2007-09 KEY PERFORMANCE MEASURES

AGENCY-LINKED OREGON BENCHMARKS (OBM #) ADDED BY THE OREGON PROGRESS BOARD

NAME OF AGENCY: STATE COMMISSION ON CHILDREN & FAMILIES

KPMs With Benchmark Linkages

Mission: The Oregon Commission on Children and Families (OCCF) is a partnership of citizens and professionals working together to improve the lives of children and families in Oregon's local communities. The State Commission on Children and Families facilitates and supports local coordinated comprehensive planning for all children and families, promotes system integration, and provides leadership and funding for local and state efforts focused on children and families.

Related Oregon Benchmarks (OBMs)

OBM 32 – Feeling of Community; OBM 18 – Ready to Learn; OBM 51 – Child Abuse or Neglect; OBM 50 – Teen Substance Abuse; OBM 63 – Juvenile Arrests; OBM 66 – Juvenile Recidivism; OBM 22 – High School Dropout Rate; OBM 62 – Overall Crime; OBM 64 – Students Carrying Weapons; OBM 65 – Adult Recidivism.

2007-09 KPM#	Legislatively Adopted KPMs for 2007-09	OBM #	Changes to 2005-07	Target 2008	Target 2009
1	LOCALLY INVESTED FUNDS Percentage of counties making progress in identified focus areas with the locally invested funds.		New	85	87
2	LEVERAGED FUNDS Amount of leveraged funds reported in the Fiscal, Monitoring & Outcomes Reporting System database.	32	No Change	NA	\$42 M
3	HEALTHY START PARTICIPANTS The incidence rate of child maltreatment for children, aged 0 – 2 years, participating in Healthy Start.	51, 18	New Wording	1.3	1.2
4	JUVENILE CRIME PREVENTION Percentage of at-risk youth served in juvenile crime prevention grant programs whose risk factors decrease.	50, 63, 66, 22, 51, 62, 64, 65	No Change	NA	75%
5	COURT APPOINTED SPECIAL ADVOCATES Percentage of children with a CASA when case is closed by the Court who have a permanent placement of reunification, adoption, or permanent guardianship.		New	90	90
6	RELIEF NURSERIES Percentage of children in therapeutic childhood classrooms who experience frequent positive parent-child interactions		New	82	82
7	CUSTOMER SATISFACTION Percentage of customers rating their satisfaction with agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of		No Change	NA	85% Overall

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2007-09 KPM#	Legislatively Adopted KPMs for 2007-09	OBM #	Changes to 2005-07	Target 2008	Target 2009
	information				
8	BEST PRACTICES Percentage of total best practices met by the Commission		New	94%	100%

2005-07 KPM#	PROPOSED DELETIONS of 2005-07 Key Performance Measures (KPMs)	Target 2008	Target 2009
2	LOCAL PLAN OUTCOMES Percentage of all commission-funded activity outcomes meeting targets as reported in the Fiscal, Monitoring & Outcomes Reporting System database.	NA	95%

For links to high-level outcomes and Oregon Benchmarks reference the agency's *Proposed 2007-09 Key Performance Measure (KPM)* document (Budget Form 107BF04a).

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LEGISLATIVE FISCAL OFFICE RECOMMENDATION: Approve the measures as modified:

KPM 1 – New measure to provide statewide summary of local commission progress towards selected focus areas using all locally invested funds. Data reported on progress towards Benchmarks (or other measures where Benchmarks aren't available) in each county's focus areas as identified in the local plan will be awarded a "yes" or "no", and the state measure will report on the percentage of "yes" answers within the total number of identified focus areas. Replaces old KPM 2 – Local Plan Outcomes.

KPM 2 – Leveraged Funds. Renumber from KPM 3. Increase 2009 target from proposed \$30 million to \$42 million. The agency is working on database changes that would allow counties to more broadly report leveraged resources. When that is done, the Commission should propose revisions to the measure and targets for 2009-11.

KPM 3 – Healthy Start Participants. Renumber from KPM 1. Change wording to align it with the target incidence rate (# per 100) of child maltreatment for program participants. The target would be set at lower than child maltreatment rates for non-participants.

KPM 4 – Juvenile Crime Prevention. The Commission has revised the database and reporting process for this measure, and will have historical data available in fall 2007. The Commission should then review the targets, and return to the Joint Legislative Audit Committee to report on the data and targets.

KPM 5 – CASA. New measure; approve with targets as identified. These are ambitious, but added program funding should help increase availability of CASA volunteers for appointment early in the case, as well as retention until case closure.

KPM 6 – Relief Nurseries. New measure; approve with targets as identified. Note that the 2007-09 budget funds an expanded evaluation effort; this may result in future modifications to this KPM.

KPM 7 – Customer Satisfaction. Approve with targets as identified.

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KPM 8 – Best Practices. New measure. The 2008 target allows for one “no” score out of the 15 assessment criteria for boards and commissions best practices.

SUB-COMMITTEE ACTION: The Subcommittee approved the LFO recommendation, with direction to the agency to continue working on the measures during the interim to help assure the measures and data are relevant to the Commission’s work and desired outcomes.