

# LEGISLATIVELY ADOPTED 2007-09 KEY PERFORMANCE MEASURES

## AGENCY-LINKED OREGON BENCHMARKS (OBM #) ADDED BY THE OREGON PROGRESS BOARD

**NAME OF AGENCY:** Oregon Criminal Justice Commission

**KPMs With Benchmark Linkages**

**Mission:** The purpose of the Oregon Criminal Justice Commission is to improve the effectiveness and efficiency of state and local criminal justice systems by providing a centralized and impartial forum for statewide policy development and planning.

**Related Oregon Benchmarks (OBMs)** none

2007-09 KPM#	Legislatively Adopted KPMs for 2007-09	OBM #	Changes to 2005-07	Target 2008	Target 2009
1	CUSTOMER SERVICE : Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information		New		
2	DRUG COURT GRANT ADMINISTRATION: Percentage of CJC grant funded drug courts that meet or exceed 75% or more of the grant requirements (i.e. individuals served, services delivered, etc) contained in their grant applications		New		
3	RELEVANCE OF RECOMMENDATIONS MADE BY CJC POLICY GROUPS: Percentage of recommendations from CJC staffed task forces, committees, and policy development groups which receive hearings or are implemented within two years of issuance				

2005-07 KPM#	PROPOSED DELETIONS of 2005-07 Key Performance Measures (KPMs)	Target 2008	Target 2009
	None		

For links to high-level outcomes and Oregon Benchmarks reference the agency's Budget Form 107BF04a.

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### **LEGISLATIVE FISCAL OFFICE RECOMMENDATION:**

The Key Performance Measures for the Criminal Justice Commission (CJC) are new for 2007-09 after review and approval by the Joint Legislative Audit Committee in 2006. LFO does not recommend any changes at this time but does encourage the Commission to continue to work with other public safety agencies in creating overall public safety measures. In addition, the Commission needs to establish the targets for 2008 and 2009 in the near future. LFO recommends that the agency submit targets to the LFO and Budget and Management analysts before September 1, 2007. If the analysts determine that the targets merit additional legislative review, the agency should present them for approval to the Joint Legislative Audit Committee.

As part of KPM #2 and the administration of the drug court program, the Commission is expected to report to the 2009 Legislature, as part of its Joint Committee on Ways and Means budget presentation, the performance of the drug courts that have received grants through the drug court grant program.

### **SUB-COMMITTEE ACTION:**

Approved LFO recommendation.