

LEGISLATIVELY ADOPTED 2007-09 KEY PERFORMANCE MEASURES

AGENCY-LINKED OREGON BENCHMARKS (OBM #) ADDED BY THE OREGON PROGRESS BOARD

NAME OF AGENCY: Agency 19600, District Attorneys & Their Deputies

KPMs With Benchmark Linkages

Mission: To preserve the safety of the public, to recognize and pursue the rights of crime victims, to promote the public's trust by the fair, effective and efficient administration of justice and to enhance the skill, honor and integrity of the District Attorney.

Related Oregon Benchmarks (OBMs) none

2007-09 KPM#	Legislatively Adopted KPMs for 2007-09	OBM #	Changes to 2005-07	Target 2008	Target 2009
1	Child Support Collections. Percentage of current child support collected relative to total child support owed.				
2	Services to Victims - Percentage of adult criminal cases where the named victim(s) are provided "prompt notice" of their rights as crime victims				
3	Customer Service – Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.				
4	Early and Special Resolution Programs. Percentage of District Attorney offices resolving cases through early and special resolution, number of cases resolved		New		

2005-07 KPM#	PROPOSED DELETIONS of 2005-07 Key Performance Measures (KPMs)	Target 2008	Target 2009
	None		

For links to high-level outcomes and Oregon Benchmarks reference the agency's Budget Form 107BF04a.

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LEGISLATIVE FISCAL OFFICE RECOMMENDATION:

At this time LFO has not been provided any targets for any of the performance measures list in the table on the proceeding page. LFO recommends that the agency provide targets as soon as possible. If the targets require further legislative review LFO will bring it to the attention of the Joint Legislative Audit Committee.

The agency has introduced key performance measure #4 (KPM) dealing with early and special resolution programs. The proposed KPM, as it is currently worded, measures what percentage of the District Attorney offices (out of 36) are resolving cases through early and special resolution programs. If these programs are important enough to include as a KPM one would hope that all or most of the offices would use the programs. A better measure may be the percentage of all cases which are resolved through early and special resolution programs. LFO recommends that the agency explore a reworking of this measure and present their finding during their Ways and Means budget hearings during the 2009 Legislative Session.

The agency should continue to work with other public safety agencies in formulating a public safety system-wide performance measure(s).

SUB-COMMITTEE ACTION:

Adopted the LFO recommendation.