

LEGISLATIVELY ADOPTED 2007-09 KEY PERFORMANCE MEASURES

AGENCY-LINKED OREGON BENCHMARKS (OBM #) ADDED BY THE OREGON PROGRESS BOARD

NAME OF AGENCY: DEPARTMENT OF LAND CONSERVATION AND DEVELOPMENT

KPMs With Benchmark Linkages

Mission: To support all our partners in creating and implementing local comprehensive plans that reflect and balance the statewide goals, the vision of local citizens, and the interests of local, state, federal and tribal governments.

Related Oregon Benchmarks (OBMs)

OBM 4 – Net Job Growth; OBM 74 – Affordable Housing; OBM 70 – Commuting; OBM 72 – Road Condition; OBM 67 – Emergency Preparedness; OBM 78 – Wetlands; OBM 88 – Terrestrial Species; OBM 81 – Agricultural Lands; OBM 82 – Forest Lands

2007-09 KPM#	Legislatively Adopted KPMs for 2007-09	OBM #	Changes to 2005-07	Target 2008	Target 2009
1	EMPLOYMENT LAND SUPPLY – Percent of cities that have an adequate supply of land for industrial and other employment needs to implement their local economic development plan.	4	No Change	76%	81%
2	HOUSING LAND SUPPLY – Percent of cities that have an adequate supply of buildable residential land to meet housing needs.	74	New wording, new data	92%	67%
3	PUBLIC FACILITIES PLANS – Percent of cities that have updated the local plan to include reasonable cost estimates and funding plans for sewer and water systems.	74	No Change	42%	43%
4	CERTIFIED INDUSTRIAL SITES – Number of industrial sites certified as “project-ready” added each fiscal year.	4	No Change	12%	12%
5	TRANSIT SUPPORTIVE LAND USE – Percent of urban areas with a population greater than 25,000 that have adopted transit supportive land use regulations.	70	No Change	76%	80%
6	TRANSPORTATION FACILITIES – Percent of urban areas that have updated the local plan to include reasonable cost estimates and funding plans for transportation facilities.	72	No Change	58%	62%
7	ERT – Percentage of local participants who rank DLCD involvement in the ERT process as good to excellent.		New data	66%	66%
8	COASTAL DEVELOPMENT ZONING– Percent of estuarine areas designated as “development management units” in 2000 that retain that designation.	4	No Change	100%	100%
9	NATURAL RESOURCE INVENTORIES – Percent of urban areas that have updated buildable land inventories to account for natural resource and hazard areas.	4, 67, 74, 78, 88	New wording, new data	10%	11%
10	FARM LAND – Percent of farm land outside urban growth boundaries zoned for exclusive farm use in 1987 that retains that zoning.	4, 81	No Change	99.92%	99.92%

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11	FOREST LAND – Percent of forest land outside urban growth boundaries zoned in 1987 for forest or mixed farm/forest use that remains zoned for those uses.	4, 82	No Change	99.95%	99.94%	
12	URBAN GROWTH BOUNDARY EXPANSION – Percent of land added to urban growth boundaries that is not farm or forest land.	81, 82	No Change	55%	55%	
13	PERIODIC REVIEW REMANDS – Percent of periodic review work tasks that are returned to local jurisdictions for further action.		No Change	15%	15%	
14	TIMELY COMMENTS – Percent of DLCD concerns or recommendations regarding local plan amendments that are provided to local governments within the statutory deadlines for such comments.		No Change	100%	100%	
15	GRANT AWARDS – Percent of local grants awarded to local governments within two months after receiving application.		No Change	90%	90%	
16	LAND USE APPEALS – Percentage of agency appeals of local land use decisions that were upheld by LUBA and the Courts.		No Change	100%	100%	
17	CUSTOMER SERVICE: Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.		No Change	Overall	80.0%	80.0%
				Timeliness	80.0%	80.0%
				Accuracy	83.4%	83.4%
				Helpful.	83.4%	83.4%
				Expertise	89.7%	89.7%
Avail of Info	83.7%	83.7%				
18	TASK REVIEW – Percent of periodic review work tasks under review at DLCD for no longer than four months.		New Data	95%	95%	
19	MEASURE 37 – Percentage of Measure 37 claims assigned to the agency that are processed within 180 days.		New Data	100%	100%	

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20	BEST PRACTICES – Percent of total best practices met by the Board.		Add	100%	100%

2005-07 KPM#	PROPOSED DELETIONS of 2005-07 Key Performance Measures (KPMs)	Target 2008	Target 2009
	None		

For links to high-level outcomes and Oregon Benchmarks reference the agency’s Budget Form 107BF04a.

LEGISLATIVE FISCAL OFFICE RECOMMENDATION: LFO recommends approval of the agency request to continue KPM 1, 3 through 6, 8, and 10 through 17; to modify KPM 2 and 9; and to change the data for KPM #7, 18 and 19. LFO recommends approval of the targets proposed by the agency. In addition, LFO recommends the addition of the Best Practices measure recommended by the Joint Legislative Audit Committee for all Boards and Commissions.

The proposed measures inform on the Department’s mission, “support all our partners in creating and implementing local comprehensive plans that reflect and balance the statewide goals, the vision of local citizens, and the interests of local, state, federal and tribal governments.” The Legislature directed DLCD to establish two new measures; KPM 7 relating to the Economic Revitalization Team and KPM #19 relating to Measure 37; and seek approval of the new measures from the Joint Legislative Audit Committee (JLAC) during the interim. The measures were approved by JLAC in July 2006. In addition, the Legislature requested that DLCD evaluate alternatives for disaggregating data related to the percent of urban areas that have updated the local plan to include reasonable cost estimates and funding plans for sewer and water which resulted in modifications to the data sets used to establish the outcome measure.

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The agency proposed a realignment of targets in KPM #1 and #2 due to changes in the law reducing the number of local jurisdictions subject to periodic review beginning in 2006. Targets are proposed to increase in seven of the measures. The remainder of the measures are proposed to remain the same. The targets meet the criteria standard of being ambitious and realistic.

SUB-COMMITTEE ACTION: Adopted the LFO recommendation.