

LEGISLATIVELY ADOPTED 2007-09 KEY PERFORMANCE MEASURES

AGENCY-LINKED OREGON BENCHMARKS (OBM #) ADDED BY THE OREGON PROGRESS BOARD

NAME OF AGENCY: BOARD OF PAROLE & POST-PRISON SUPERVISION

KPMs With Benchmark Linkages

Mission: To work in partnership with the Department of Corrections and local supervisory authorities to protect the public and reduce the risk of repeat criminal behavior through incarceration and community supervision decisions based on applicable laws, victims' interests, public safety and recognized principles of offender behavior change.

Related Oregon Benchmarks (OBMs)

OBM 65 – Adult Recidivism

2007-09 KPM#	Legislatively Adopted KPMs for 2007-09	OBM #	Changes to 2005-07	Target 2008	Target 2009
1	PAROLE RECIDIVISM- Percentage of Matrix Inmates (applies to offenders whose crime(s) were committed before November 1, 1989), Dangerous Offenders (sentenced by the court as a dangerous offender pursuant to ORS 161.725 and ORS 161.735), and Aggravated Murderers convicted of a new felony within three years of initial release. (Subset of OBM #64)	65		8.5%	8.5%
2	ORDER OF SUPERVISION- Percentage of offenders being released from prison where the Board's order of supervision has been received by the community corrections office on or before the offender's release date from prison.	65		95.9%	95.9%
3	VICTIM NOFICATION- Percentage of active registered victims for which the Board has an accurate point of contact for notification of hearings and of an offender's release.	65		89.9%	89.9%
4	ARREST WARRANT- Percentage of warrants received by the Board in which the warrant is issued within 5 days.	65		94.2%	94.2%
5	REVOICATION- Percentage of revocations for offenders who violate their conditions of parole or post-prison supervision.	65		16%	16%
6	DISCHARGE OF SUPERVISION- Percentage of expiration (of post-prison supervision or parole) orders that have been completed and mailed within 5 days of an offenders discharge from parole or post-prison supervision.	65		89%	89%
7	ADMINISTRATIVE REVIEW- Percentage of administrative review responses completed and mailed within 60 days of receipt of an inmate/offenders administrative review request.	65		70%	70%
8	CUSTOMER SERVICE- Percent of customers rating their satisfaction with the Agency's customer service as "good" or "excellent": overall customer service, timelines, accuracy, helpfulness, expertise, and availability of information.			Overall 100%	Overall 100%
9	BEST PRACTICES- Percent of total best practices met by the Board.			100%	100%

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<i>2005-07 KPM#</i>	<i>PROPOSED DELETIONS of 2005-07 Key Performance Measures (KPMs)</i>	Target 2008	Target 2009
	<i>None</i>		

For links to high-level outcomes and Oregon Benchmarks reference the agency's Budget Form 107BF04a.

LFO RECOMMENDATION:

LFO recommends adjusting the targets on two of the measures -- #5 and #6.

- Performance Measure #5 measures the percentage of revocations for offenders who violate their conditions of parole or post prison supervision. The agency's performance has exceeded the targets for the past five years and LFO recommends lowering the 2008 and 2009 targets to 16% which is more in line with past experience.
- Performance Measure #6 measures the percentage of expiration orders that have been completed and mailed within 5 days of an offenders discharge from supervision. Again, the agency's performance has exceeded the targets in the past few years so a more realistic target for 2008 and 2009 would be 89%.

The agency has failed to meet the targets for #7 which measure the timeliness of responses to administrative review requests over the past few years. This is in large part due to the number of vacancies on the Board during this period. The agency feels that its performance will greatly increase now that the Board is at full strength. The Legislature will need to review this measure's targets next session after the Board works its way through a current backlog of reviews.

SUB-COMMITTEE ACTION:

Adopted the Legislative Fiscal Office's recommendation.