

LEGISLATIVELY ADOPTED 2007-09 KEY PERFORMANCE MEASURES

NAME OF AGENCY: OREGON YOUTH AUTHORITY

KPMs With Benchmark Linkages

Mission: The Mission of the Oregon Youth Authority is to protect the public and reduce crime by holding youth offenders accountable and providing opportunities for reformation in safe environments.

Related Oregon Benchmarks (OBMs)

OBM #63 – Juvenile Arrests; OBM #66 – Juvenile Recidivism

2007-09 KPM#	Legislatively Adopted KPMs for 2007-09	OBM #	Changes to 2005-07	Target 2008	Target 2009
1	ESCAPES – Number of escapes per fiscal year.	63	New wording	9	8
2	RUNAWAYS – Number of runaways from provider supervision (including youth on home visit status) per fiscal year.	66		260	240
3	YOUTH TO YOUTH INJURIES – Number of injuries to youth by other youth per fiscal year. a) Facilities b) Field	63		18 2	18 2
4	STAFF TO YOUTH INJURIES – Number of injuries to youth by staff per fiscal year a) Facilities b) Field	63		3 0	2 0
5	SUICIDAL BEHAVIOR – Number of youth with serious suicidal behavior, including attempts, during the fiscal year. a) Facilities b) Field	63	New wording	8 4	8 3
6	INTAKE ASSESSMENTS – Percent of youth who received an OYA Risk/Needs Assessment (OYA/RNA) within 30 days of commitment or admission.	63		85	90
7	CORRECTIONAL TREATMENT – Percent of youth whose records indicate active domains in an OYA case plan as identified in the OYA/RNA, within 60 days of commitment or admission.	63	New wording	85	90
8	EDUCATIONAL SERVICES – Percent of youth committed to OYA for more than 60 days whose records indicate that they received the education programming prescribed by their OYA case plan.	63		90	95
9	COMMUNITY REENTRY SERVICES – Percent of youth released from close custody during the fiscal year who are receiving transition services per criminogenic risk and needs (domains) identified in OYA case plan.	66	New data	85	90
10	SCHOOL AND WORK ENGAGEMENT - Percent of youth living in OYA Family Foster	66	New	30	35

LEGISLATIVELY ADOPTED 2007-09 KEY PERFORMANCE MEASURES

NAME OF AGENCY: OREGON YOUTH AUTHORITY

KPMs With Benchmark Linkages

Mission: The Mission of the Oregon Youth Authority is to protect the public and reduce crime by holding youth offenders accountable and providing opportunities for reformation in safe environments.

Related Oregon Benchmarks (OBMs)

OBM #63 – Juvenile Arrests; OBM #66 – Juvenile Recidivism

2007-09 KPM#	Legislatively Adopted KPMs for 2007-09	OBM #	Changes to 2005-07	Target 2008	Target 2009
	Care, independently or at home (on OYA parole/probation) who are engaged in school, work, or both within 30 days of placement.		wording		
11	RESTITUTION PAID – Percent of restitution paid on restitution orders closed during the fiscal year.		New wording; new data	30	35
12	PAROLE RECIDIVISM – Percent of youth paroled from an OYA close custody facility during a fiscal year who were adjudicated/convicted of a felony with a disposition or sentence of formal supervision by the county or state in the following fiscal year(s) (at 12, 24, 36 months).	66		(12) 8% (24) 23%	(12) 8%
13	PROBATION RECIDIVISM – Percent of youth committed to OYA for probation during a fiscal year who were adjudicated/convicted of a felony with a disposition or sentence of formal supervision by the county or state in the following fiscal year(s) (at 12, 24, 36 months).	66		(12) 8.5% (24) 15%	(12) 8%
14	CUSTOMER SERVICE – Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.		New data	80	85

2005-07 KPM#	PROPOSED DELETIONS of 2005-07 Key Performance Measures (KPMs)	Target 2008	Target 2009
	None.		

For links to high-level outcomes and Oregon Benchmarks reference the agency's *Proposed 2007-09 Key Performance Measure (KPM)* document (Budget Form 107BF04a).

LEGISLATIVELY ADOPTED 2007-09 KEY PERFORMANCE MEASURES

NAME OF AGENCY: OREGON YOUTH AUTHORITY

KPMs With Benchmark Linkages

Mission: The Mission of the Oregon Youth Authority is to protect the public and reduce crime by holding youth offenders accountable and providing opportunities for reformation in safe environments.

Related Oregon Benchmarks (OBMs)

OBM #63 – Juvenile Arrests; OBM #66 – Juvenile Recidivism

LEGISLATIVE FISCAL OFFICE RECOMMENDATION:

LFO recommends approval of OYA's requested performance measures and targets for 2007-09, including the following changes as discussed with the Public Safety Subcommittee on Ways and Means:

- Change KPM 1 wording to report number of escapes per fiscal year, as compared to number of completed escapes, walkaways, and AWOLs (Away Without Leave) per fiscal year.
- Change the wording in KPM 5 to report the number of youth with serious suicidal behavior, including attempts, during the fiscal year. The previous measure covered the number of attempted suicides during the fiscal year.
- Modify the wording in KPM 7 to change the time frame from 30 to 60 days of commitment or admission, which is the OYA business practice.
- Use new data in KPM 9 to report percent rather than number of youth receiving transition services identified in the OYA case plan.
- Change the wording in KPM 10 to reflect engagement in school, work or both, within 30 days of placement. The previous wording reflected current status of engagement only.
- Modify KPM 11 wording and data to measure the percent of restitution paid on closed orders, rather than the dollar amount collected during the fiscal year.
- Use new Customer Service data on KPM 14 to measure customer satisfaction based on surveys of youth and families, rather than the Citizen Review Boards previously surveyed.

LEGISLATIVELY ADOPTED 2007-09 KEY PERFORMANCE MEASURES

NAME OF AGENCY: OREGON YOUTH AUTHORITY

KPMs With Benchmark Linkages

Mission: The Mission of the Oregon Youth Authority is to protect the public and reduce crime by holding youth offenders accountable and providing opportunities for reformation in safe environments.

Related Oregon Benchmarks (OBMs)

OBM #63 – Juvenile Arrests; OBM #66 – Juvenile Recidivism

The measures address the agency's focus on public safety, youth accountability and reformation. Targets for fiscal years 2008 and 2009 are ambitious but realistic.

LFO further recommends that OYA review KPMs 1 through 5 during the 2007-09 interim. Although OYA recently modified these measures in response to prior legislative direction, the focus on incidents as outputs provides limited information. OYA should try to develop higher level, outcome-oriented measures that better describe its performance related to youth security and safety. The agency can maintain and report separately on the number of incidents now reported as key performance measures.

OYA should continue to work during the interim to identify, where possible, comparisons to other states or agencies for those measures that do not now have comparative data.

SUB-COMMITTEE ACTION:

The Subcommittee approved the Legislative Fiscal Office recommendation.