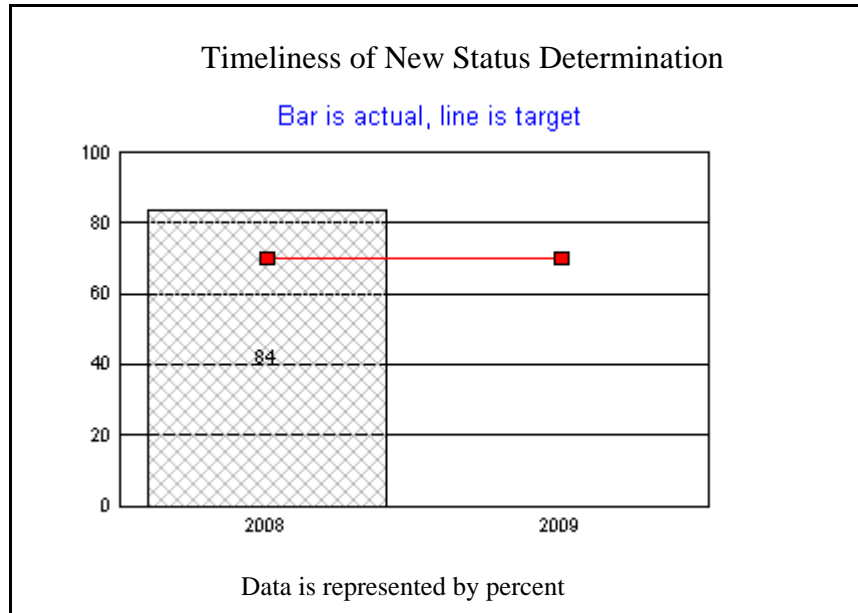


KPM #12	TIMELINESS OF NEW STATUS DETERMINATIONS - % of new status determinations completed within 90 days of the end of the liable quarter.	2007
Goal	Goal 3 Maintain Solvent Trust Fund	
Oregon Context	Mission Oregon Benchmark (OBM) 12, 14	
Data Source	US Department of Labor (DOL) Tax Performance System (TPS)	
Owner	Unemployment Insurance (UI) Tax Donald Thorn (503) 947-1546	



1. OUR STRATEGY

Our strategy is to continue to pursue efficiencies from centralization and new technology implementation in order to streamline Unemployment Insurance processes to improve timeliness and customer service.

2. ABOUT THE TARGETS

This is a new measure and the first year reporting results.
Our measure targets are set based on corresponding federal level targets.
Higher is better.

3. HOW WE ARE DOING

First year reporting results for this measure.
We have exceeded our target.

4. HOW WE COMPARE

At 84% we are slightly below the national average of 85.5%; but greatly exceeded the Department of Labor standard of 70%.

5. FACTORS AFFECTING RESULTS

No significant factors.

6. WHAT NEEDS TO BE DONE

No action required.

7. ABOUT THE DATA

Data source is US Department of Labor Tax Performance System (TPS)
Data is reported based on Oregon fiscal year.