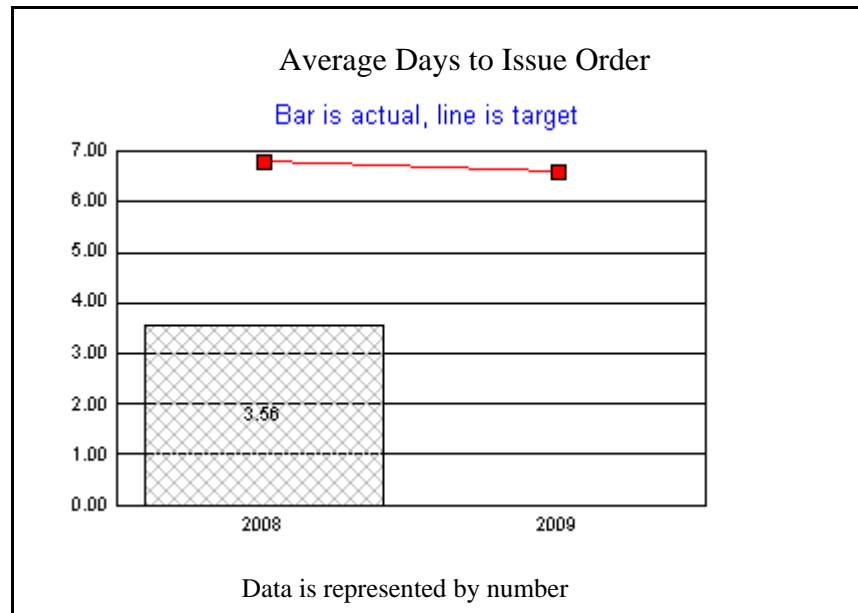


KPM #9	AVERAGE DAYS TO ISSUE AN ORDER - Average number of days to issue an order following the close of record.	2005
Goal	Goal 5 Timely, Fair & Accurate Appeals	
Oregon Context	OBM 12 Annual Payroll, OBM 14 Wages over 150% of Poverty	
Data Source	Office of Administrative Hearings (OAH) database. Data is based on Oregon fiscal year.	
Owner	Office of Administrative Hearings (OAH) Lorrin King (503) 947-1237	



1. OUR STRATEGY

We continue to pursue efficiencies through reorganization and centralization of staff.

2. ABOUT THE TARGETS

An updated methodology and corresponding targets were adopted for 2008, 2009 to appropriately reflect the data and progress. Not comparable to prior years.
Lower is better.

3. HOW WE ARE DOING

This is the first year with the legislatively-adopted new methodology and targets.
For 2008, actual is lower (better) than the target.

4. HOW WE COMPARE

No comparison is available at this time.

5. FACTORS AFFECTING RESULTS

No significant factors.

6. WHAT NEEDS TO BE DONE

No action is needed at this time.

7. ABOUT THE DATA

The data source is the Office of Administrative Hearings database.
Data is based on Oregon fiscal year.