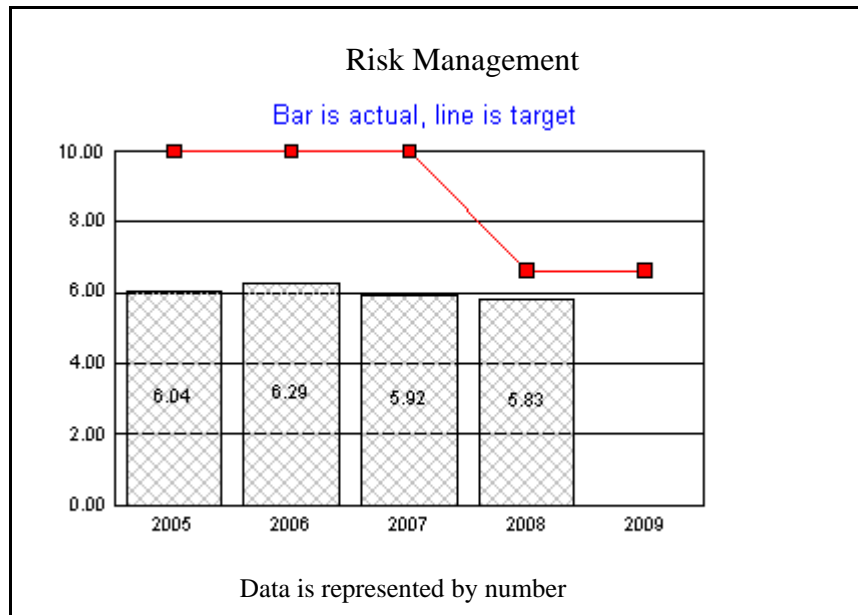


<b>KPM #13</b>	RISK MANAGEMENT - Annual number of: a) worker's compensation; b) liability; c) property; and, d) total claims per 100 FTE.	2007
<b>Goal</b>	Efficient and Effective Government Infrastructure	
<b>Oregon Context</b>	Lead the pursuit of excellence in state government	
<b>Data Source</b>	Risk Management Information System (RiskFolio)	
<b>Owner</b>	Pat Carrothers, State Services Division, Risk Management, 503-378-4665	



**1. OUR STRATEGY**

The strategy is to reduce the number of workers' compensation, liability, and property claims, thereby lowering the overall number of claims.

**2. ABOUT THE TARGETS**

The target rate is the average number of claims for the last five years for workers' compensation and liability and the average number of claims for the last three years for property.

A request was submitted during the 05/07 legislative session to change the target from 10 to 6.62. The target was approved beginning in 07/09 to better align with the desired performance.

### 3. HOW WE ARE DOING

The combined claims rate has generally stabilized between 5.8 and 6.3 claims per 100 FTE over the last few years. The rate reduction in 2003 is attributed to a property loss deductible increase from \$500 to \$2500 which resulted in fewer property claims being filed with Risk Management. In 2008, total number of claims per 100 FTE decreased 2 percent, driven by a 9 percent drop in liability claims.

### 4. HOW WE COMPARE

The measure is used to compare our current rate to our historical rate. The 5.83 rate recorded in 2008 is the lowest rate in several years and below the target rate. A lower rate (actual) is exceeding the target.

### 5. FACTORS AFFECTING RESULTS

This measure aggregates results from workers' compensation, liability, and property claims. Unusual events in any given year in any one of these categories will result in atypical results for the aggregated measure.

### 6. WHAT NEEDS TO BE DONE

To decrease number of workers compensation "time-loss" claims, Risk Management initiated the Safety and Wellness Leadership Initiative (SWLI), a state government-wide initiative to improve workplace safety, wellness, and return-to-work opportunities for state employees. Risk Management is working closely with state agency safety managers and technical advisors to build resources and support-systems to enhance state government efforts to drive cultural change around safety and wellness in state agencies. A new Risk Management Information System (RMIS) is due to come on line in late 2008 and is expected to improve claims reporting and analysis capabilities. Risk Management is also establishing an advisory group of state agencies to review trends and focus on future loss control initiatives.

### 7. ABOUT THE DATA

The initial KPM has been in existence since 1999, a wording revision was Legislatively approved for the 07/09 biennium, making the current KPM effective since 2007. However, some historical data is provided as reference.

Reporting cycle is based on the fiscal year. Data is typically available annually by the end of August although there are occasions when it is available earlier. A proposed KPM change for 09/11 has been submitted for consideration. The proposed KPM will disaggregate it into individual components; worker's compensation per 100 FTE, liability claims per 100 FTE, property claims, per 100 FTE and workers' compensation cost per \$100 of payroll.