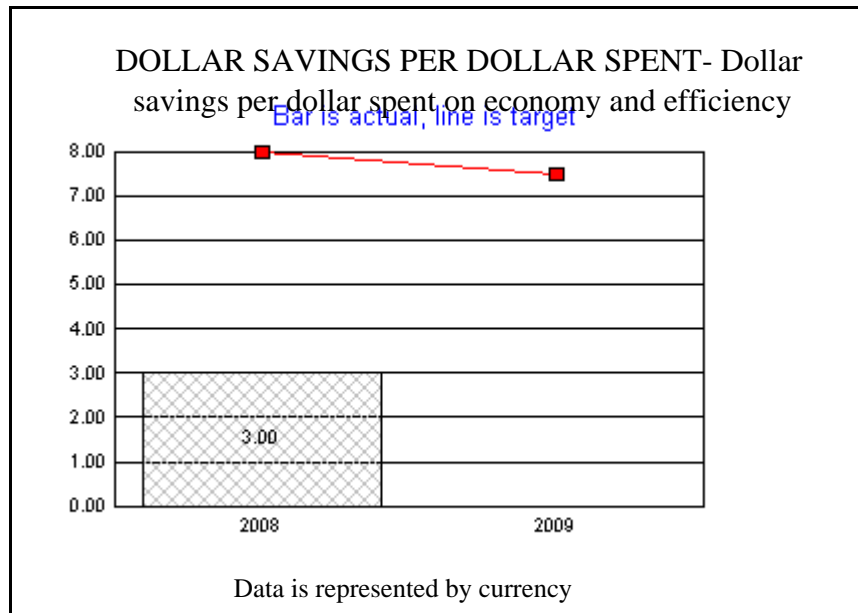


KPM #3	Audit Efficiency- Dollar savings per dollar spent on economy and efficiency audits.	2003
Goal	Quality Products: We are dedicated to producing a quality product that meets our customers' needs in a timely, accurate, professional, and efficient manner.	
Oregon Context	Benchmark #35 - PUBLIC MANAGEMENT QUALITY Governing magazine's ranking of public management quality.	
Data Source	This data is extracted from our timekeeping / project management system and our quality assured audit reports.	
Owner	Audits Division, Chuck Hibner, 503-986-2355	



**1. OUR STRATEGY**

This measure is designed to display the cost / benefit of our audit work, a measure of our efficiency where economy and efficiency audit projects are concerned.

**2. ABOUT THE TARGETS**

Similar to measure 165-002, creating a meaningful target for this measure is difficult. The basis for the estimate is historical information and our best guess as to how much future work will be dedicated to projects where significant economy and efficiency findings are likely and quantifiable.

**3. HOW WE ARE DOING**

The historical trend has been up and down but never below \$1. This would be the point where we would be spending more on the work than we are identifying in savings. Given this fact, our performance in this area has been fine.

**4. HOW WE COMPARE**

As we revisit our measure this next year, we will look for comparable data from other states.

**5. FACTORS AFFECTING RESULTS**

As stated in measure 165-002, as agencies continue to improve through better management identifying those projects with big savings should become more and more difficult and the economy and efficiency work we do may focus on more medium sized projects. If we get to that point I would expect to see a decline in the cost / benefit target as a result. That being said, I would not expect to see this ratio below \$1 in the near future.

**6. WHAT NEEDS TO BE DONE**

Similar to measure 165-002, we need to ensure that a percentage of our audit work is devoted to economy and efficiency audit projects where there is a high likelihood that the identifiable savings are greater than the costs. Further, our process attempts to ensure we are selecting the projects with the most potential first. This is done through our existing audit selection process where potential for savings is one of our four primary selection criteria.

**7. ABOUT THE DATA**

The data is from our timekeeping / project management system and our quality assured audit reports.