

DISTRICT ATTORNEYS AND THEIR DEPUTIES

Annual Performance Progress Report (APPR) for Fiscal Year (2007-2008)

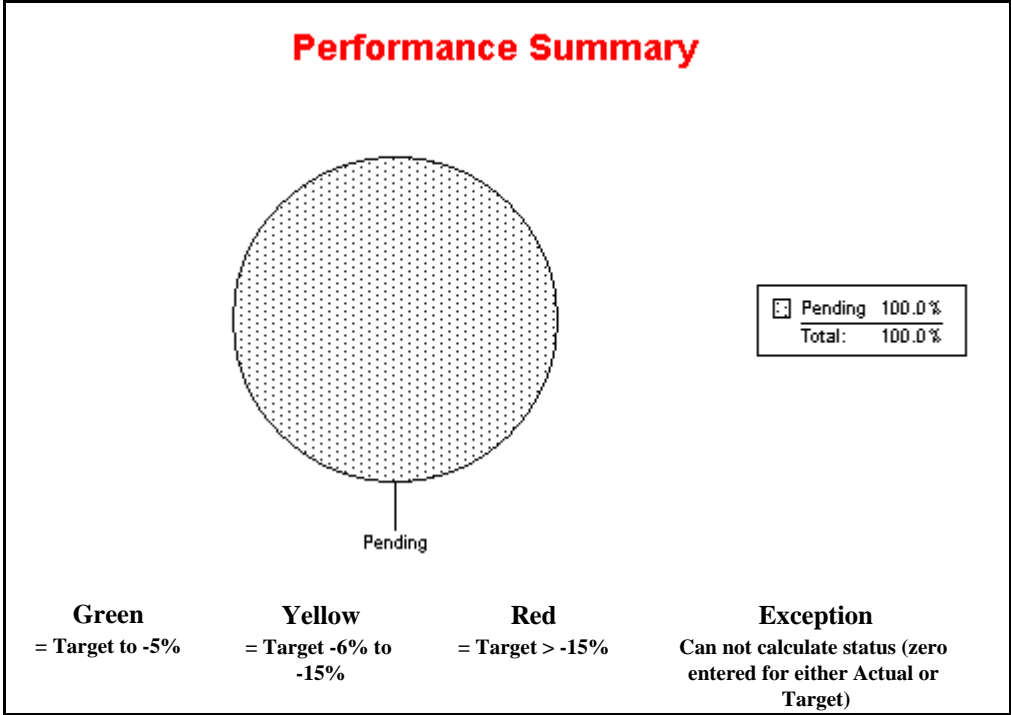
Proposed KPM's for Biennium (2009-2011)

Original Submission Date: 2008

2007-2008 KPM #	2007-2008 Approved Key Performance Measures (KPMs)
1	Child Support Collections - Percentage of current child support collected relative to total child support owed.
2	Services to Victims - Percentage of adult criminal cases where the named victim(s) are provided “prompt notice” of their rights as crime victims.
3	Customer Service – Percent of customers rating their satisfaction with the agency’s customer service as “good” or “excellent”: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.
4	Early and Special Resolution Programs - Percentage of District Attorney offices resolving cases through early and special resolution, number of cases resolved.

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	Title: Rationale:

DISTRICT ATTORNEYS AND THEIR DEPUTIES		I. EXECUTIVE SUMMARY	
Agency Mission: To preserve the safety of the public, to recognize and pursue the rights of crime victims, to promote the public's trust by the fair, effective and efficient administration of justice and to enhance the skill, honor and integrity of the District Attorney.			
Contact: Karen J. Trussell		Contact Phone: 503-378-5482	
Alternate:		Alternate Phone:	



- 1. SCOPE OF REPORT

- 2. THE OREGON CONTEXT

- 3. PERFORMANCE SUMMARY

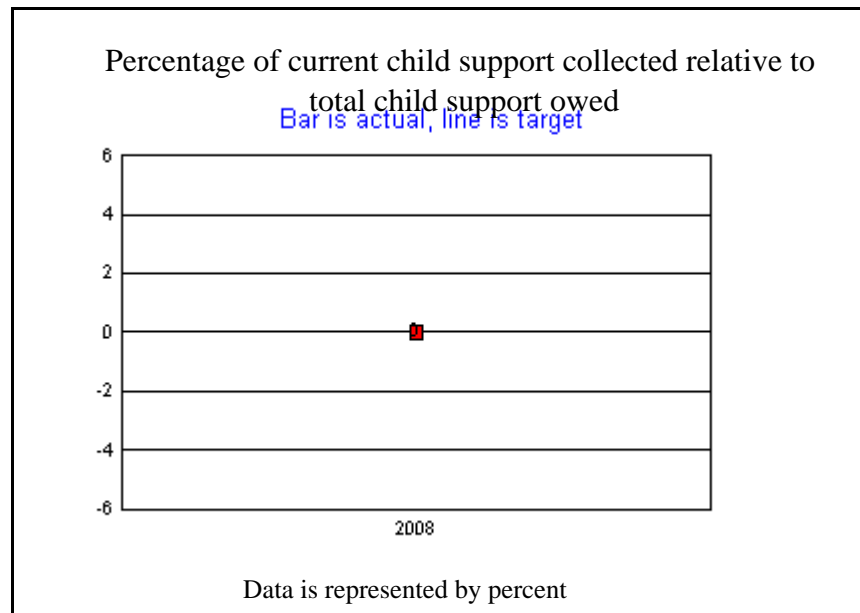
4. CHALLENGES

5. RESOURCES AND EFFICIENCY

DISTRICT ATTORNEYS AND THEIR DEPUTIES

II. KEY MEASURE ANALYSIS

KPM #1	Child Support Collections - Percentage of current child support collected relative to total child support owed.	2007
Goal	<p>SHORT TITLE followed by full wording of the agency goal to which this KPM is aligned.</p> <p>Improve effectiveness of efforts to increase child support distributed to households with children.</p>	
Oregon Context	<p>No. & SHORT TITLE of Oregon Benchmark(s) or other high level outcome measure(s) to which this measure aligns.</p>	
Data Source	<p>Enough description of data source/methodology to allow an auditor to validate the data. If desired, add detail under item #7, below.</p> <p>Child support collection data from each DA office involved in collecting child support.</p>	
Owner	<p>Organizational unit, contact person and phone</p> <p>Oregon District Attorneys Association. (503) 378-6347</p>	



1. OUR STRATEGY

Summarize your agency's strategy for this goal and performance measure. List any governmental or non-governmental partners.

Strategy of current child support collected relative to total child support owed.

2. ABOUT THE TARGETS

Explain the rationale for the targets and clarify which direction is desired. (In the child maltreatment example at right, lower is better.)

Of Oregon's 36 counties, all but eight District Attorneys provide child support collection services to their constituents. The other eight counties (Deschutes, Gilliam, Hood River, Jefferson, Lake, Linn, Sherman and Wheeler) all have a contract with the Oregon Department of Justice to provide this service for them. This performance measure encompasses data that is now being collected by all child support programs so that they may receive federal reimbursement for providing this service. As such, there is continuity in data collected and there is little to no additional cost to DA offices in compiling this data as a state performance measure. The members of the Oregon District Attorneys Association will collect data over the next biennium to establish a baseline, from which a target can be set.

3. HOW WE ARE DOING

Insert an objective, stand-alone summary of agency progress on this measure, referring wherever possible to recent data and the trend. Hypothetical example: "In 2005, the child maltreatment rate for children participating in Program X was 60% of those not participating. This measure was at target in 2004 and 2005. The general trend between 2000 and 2005, however, shows a worsening."

4. HOW WE COMPARE

If possible, include a comparative analysis that will help readers understand how well your agency is doing on this measure in relationship to something outside of itself. Comparisons, for example, could be made to an industry standard or to competitors, neighbors or other similar jurisdictions.

5. FACTORS AFFECTING RESULTS

Explain any factors affecting results, such as barriers and facilitators. This is an opportunity to explain the "why" behind the statements in #3 and #4, above.

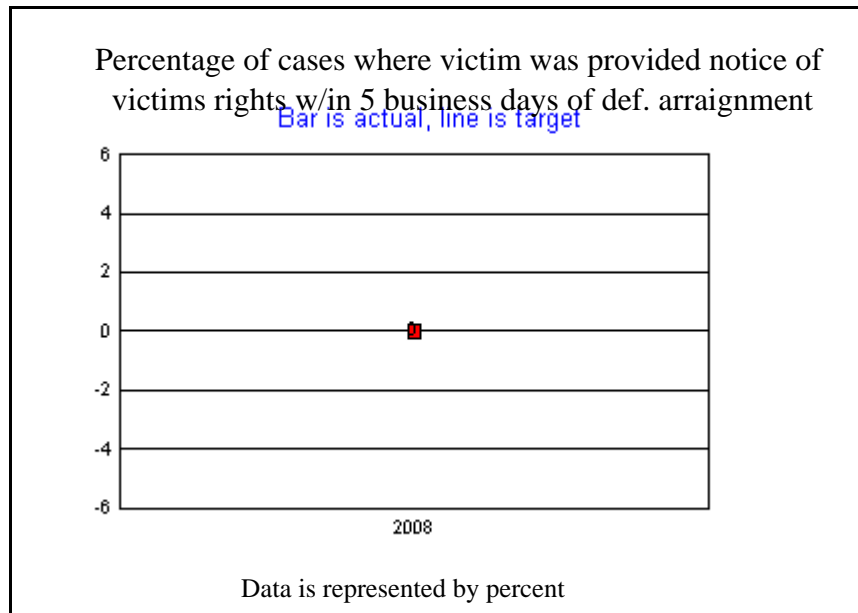
6. WHAT NEEDS TO BE DONE

What needs to be done in response to this data?

7. ABOUT THE DATA

Specify the reporting cycle (Oregon fiscal year, federal fiscal year or calendar year). Describe the strengths and weaknesses of the data. Note procedures taken by your agency to verify reliability. If available, explain how readers desiring more detail can access additional or disaggregated data

KPM #2	Services to Victims - Percentage of adult criminal cases where the named victim(s) are provided “prompt notice” of their rights as crime victims.	2007
Goal	Prompt notice of statutory and constitutional rights to victims.	
Oregon Context	ODAA Mission Statement	
Data Source	Local District Attorney Offices	
Owner	Oregon District Attorneys Association. (503) 378-6347	



1. OUR STRATEGY

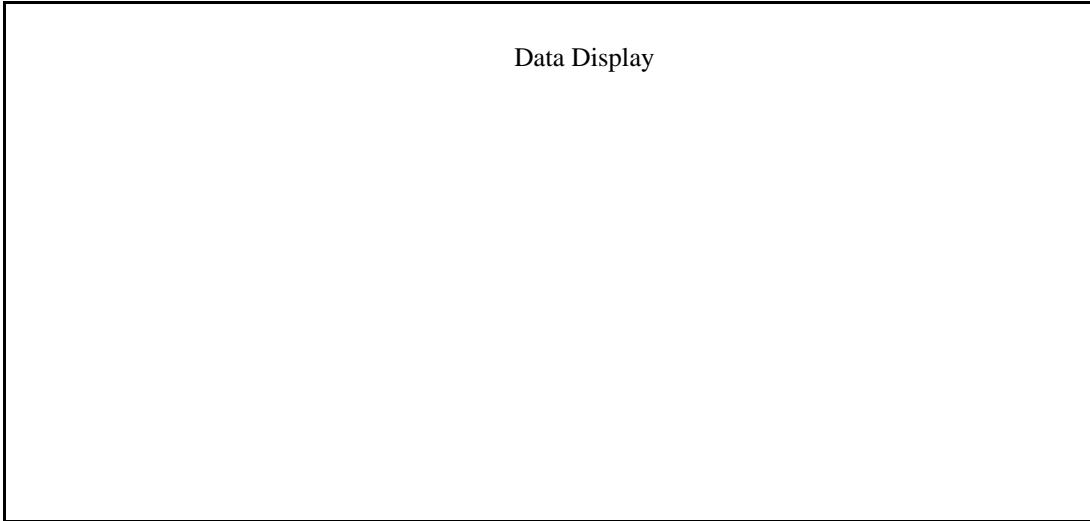
Percentage of cases where the DA has provided the victim with notice of victim rights within five business days of defendant's arraignment

2. ABOUT THE TARGETS

This performance measure quantifies the percentage of adult criminal cases where the named victim(s) are provided "prompt notice" (meaning notice is provided within give business days of the defendant's first arraignment) of their rights as crime victims, as codified in statute and as prescribed in the State Constitution. The members of the Oregon District Attorneys Association will collect data over the next biennium to establish a baseline, from which a specific target can be set.

3. HOW WE ARE DOING**4. HOW WE COMPARE****5. FACTORS AFFECTING RESULTS****6. WHAT NEEDS TO BE DONE****7. ABOUT THE DATA**

KPM #3	Customer Service – Percent of customers rating their satisfaction with the agency’s customer service as “good” or “excellent”; overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	2007
Goal		
Oregon Context	ODAA Mission	
Data Source		
Owner	Oregon District Attorneys Association. (503) 378-6347	



1. OUR STRATEGY

Percentage of cutomers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, acvcuracy, helpfulness, expertise and availability of incormation.

2. ABOUT THE TARGETS

3. HOW WE ARE DOING

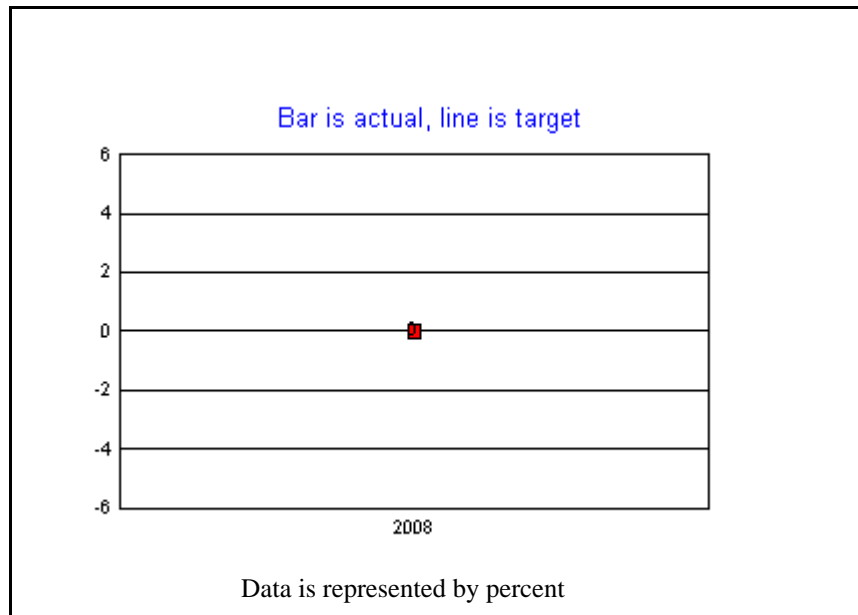
4. HOW WE COMPARE

5. FACTORS AFFECTING RESULTS

6. WHAT NEEDS TO BE DONE

7. ABOUT THE DATA

KPM #4	Early and Special Resolution Programs - Percentage of District Attorney offices resolving cases through early and special resolution, number of cases resolved.	2007
Goal	Ensure prompt resolution of cases, protect public safety and increase efficiency of Criminal Justice System	
Oregon Context		
Data Source	Local District Attorney Offices	
Owner	Oregon District Attorneys Association. (503) 378-6347	



1. OUR STRATEGY

Percentage of District Attorney7 offices resolving cases through early and special resolution, number of cases resolved.

2. ABOUT THE TARGETS

Early and special resolution programs, if properly administered, can create efficiencies in the Criminal Justice System including reduced costs for the courts, reduced indigent defense costs and reduced costs of prosecution. Early and special resolution programs may also reduce recidivism rates in cases which offenders receive alcohol and drug treatment, mental health treatment, or access to other targeted treatment programs. The Oregon District Attorneys Association will collect data over the next biennium to establish a baseline from which a specific target can be set.

3. HOW WE ARE DOING**4. HOW WE COMPARE****5. FACTORS AFFECTING RESULTS****6. WHAT NEEDS TO BE DONE****7. ABOUT THE DATA**

DISTRICT ATTORNEYS AND THEIR DEPUTIES**III. USING PERFORMANCE DATA**

Agency Mission: To preserve the safety of the public, to recognize and pursue the rights of crime victims, to promote the public's trust by the fair, effective and efficient administration of justice and to enhance the skill, honor and integrity of the District Attorney.

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The following questions indicate how performance measures and data are used for management and accountability purposes.

1. INCLUSIVITY

- * Staff :
- * Elected Officials:
- * Stakeholders:
- * Citizens:

2 MANAGING FOR RESULTS**3 STAFF TRAINING****4 COMMUNICATING RESULTS**

- * Staff :
- * Elected Officials:
- * Stakeholders:
- * Citizens: