

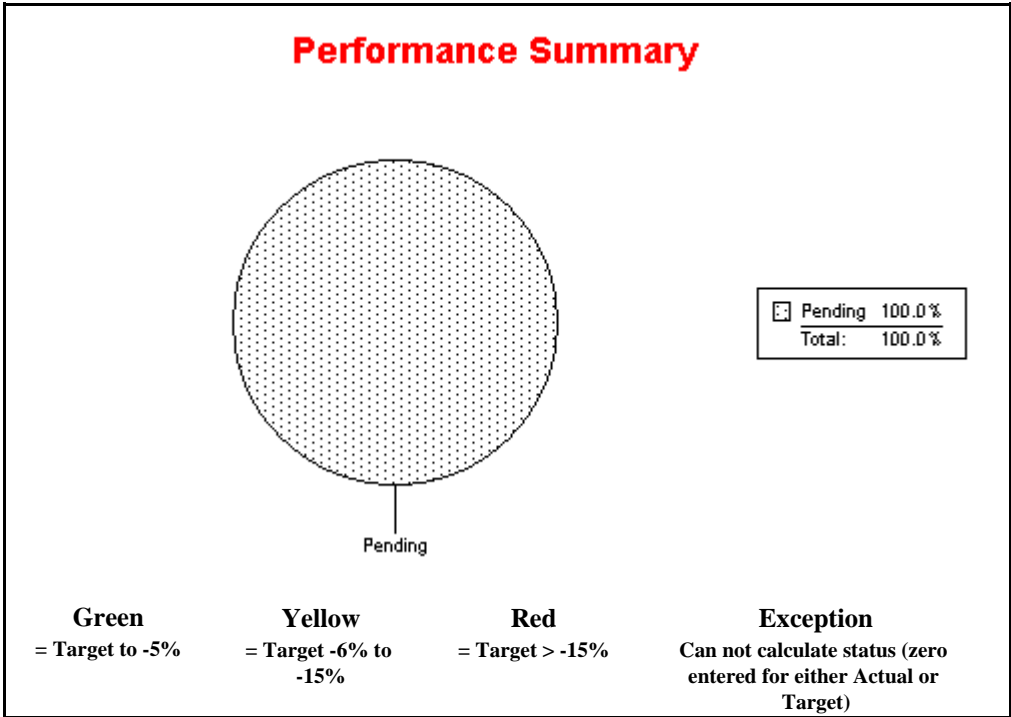
**PAROLE and POST-PRISON SUPERVISION, BOARD of**  
**Annual Performance Progress Report (APPR) for Fiscal Year (2007-2008)**  
**Proposed KPM's for Biennium (2009-2011)**

Original Submission Date: 2008

2007-2008 KPM #	2007-2008 Approved Key Performance Measures (KPMs)
1	PAROLE RECIDIVISM- Percentage of Matrix Inmates (applies to offenders whose crime(s) were committed before November 1, 1989), Dangerous Offenders (sentenced by the court as a dangerous offender pursuant to ORS 161.725 and ORS 161.735), and Aggravated Murderers convicted of a new felony within three years of initial release. (Subset of OBM #64)
2	ORDER OF SUPERVISION- Percentage of offenders being released from prison where the Board's order of supervision has been received by the community corrections office on or before the offender's release date from prison.
3	VICTIM NOFICATION- Percentage of active registered victims for which the Board has an accurate point of contact for notification of hearings and of an offender's release.
4	ARREST WARRANT- Percentage of warrants received by the Board in which the warrant is issued within 5 days.
5	REVOCATION- Percentage of revocations for offenders who violate their conditions of parole or post-prison supervision.
6	DISCHARGE OF SUPERVISION- Percentage of expiration (of post-prison supervision or parole) orders that have been completed and mailed within 5 days of an offenders discharge from parole or post-prison supervision.
7	ADMINISTRATIVE REVIEW- Percentage of administrative review responses completed and mailed within 60 days of receipt of an inmate/offenders administrative review request.
8	CUSTOMER SERVICE- Percent of customers rating their satisfaction with the Agency's customer service as "good" or "excellent": overall customer service, timelines, accuracy, helpfulness, expertise, and availability of information.
9	BEST PRACTICES- Percent of total best practices met by the Board.

<b>New</b> <b>Delete</b>	
	<b>Title:</b>  <b>Rationale:</b>

<b>PAROLE and POST-PRISON SUPERVISION, BOARD of</b>		<b>I. EXECUTIVE SUMMARY</b>	
<b>Agency Mission:</b> To work in partnership with the Department of Corrections and local supervisory authorities to protect the public and reduce the risk of repeat criminal behavior through incarceration and community supervision decisions based on applicable laws, victims' interests, public safety and recognized principles of offender behavior change.			
<b>Contact:</b> Steven R. Powers, Chairperson		<b>Contact Phone:</b> 503-945-9009	
<b>Alternate:</b> Executive Director		<b>Alternate Phone:</b> 503-945-9009	



**1. SCOPE OF REPORT**

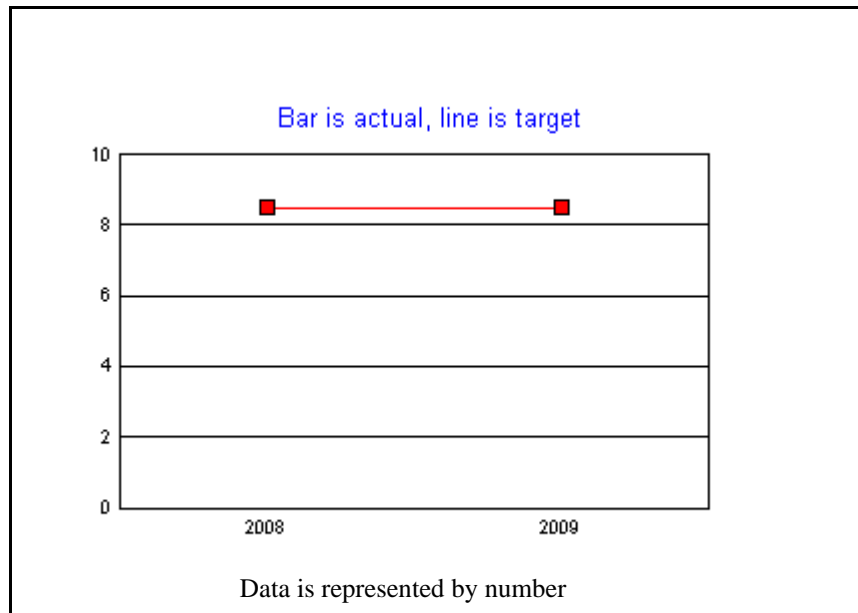
**2. THE OREGON CONTEXT**

### **3. PERFORMANCE SUMMARY**

### **4. CHALLENGES**

### **5. RESOURCES AND EFFICIENCY**

<b>KPM #1</b>	PAROLE RECIDIVISM- Percentage of Matrix Inmates (applies to offenders whose crime(s) were committed before November 1, 1989), Dangerous Offenders (sentenced by the court as a dangerous offender pursuant to ORS 161.725 and ORS 161.735), and Aggravated Murderers convicted of a new felony within three years of initial release. (Subset of OBM #64)	2002
<b>Goal</b>	Protect the Public	
<b>Oregon Context</b>	Oregon Benchmark #65 (old #64) - Adult Recidivism	
<b>Data Source</b>	Department of Corrections Research and Evaluation Unit	
<b>Owner</b>	Nancy Sellers, Executive &#160;Director &#160;;(503) 945-9009	



1. OUR STRATEGY

**2. ABOUT THE TARGETS**

**3. HOW WE ARE DOING**

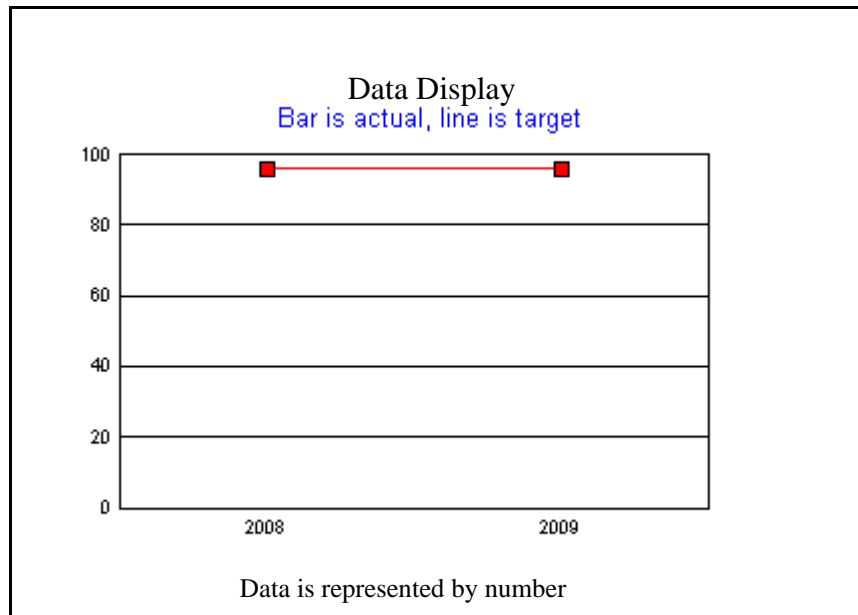
**4. HOW WE COMPARE**

**5. FACTORS AFFECTING RESULTS**

**6. WHAT NEEDS TO BE DONE**

**7. ABOUT THE DATA**

<b>KPM #2</b>	ORDER OF SUPERVISION- Percentage of offenders being released from prison where the Board's order of supervision has been received by the community corrections office on or before the offender's release date from prison.	2003
<b>Goal</b>	Protect the Public	
<b>Oregon Context</b>	Oregon Benchmark #65 (old #64) - Adult Recidivism	
<b>Data Source</b>	Parole Board Management Information System	
<b>Owner</b>	Steven R. Powers, Chairperson, 503-945-9009	



**1. OUR STRATEGY**

**2. ABOUT THE TARGETS**

**3. HOW WE ARE DOING**

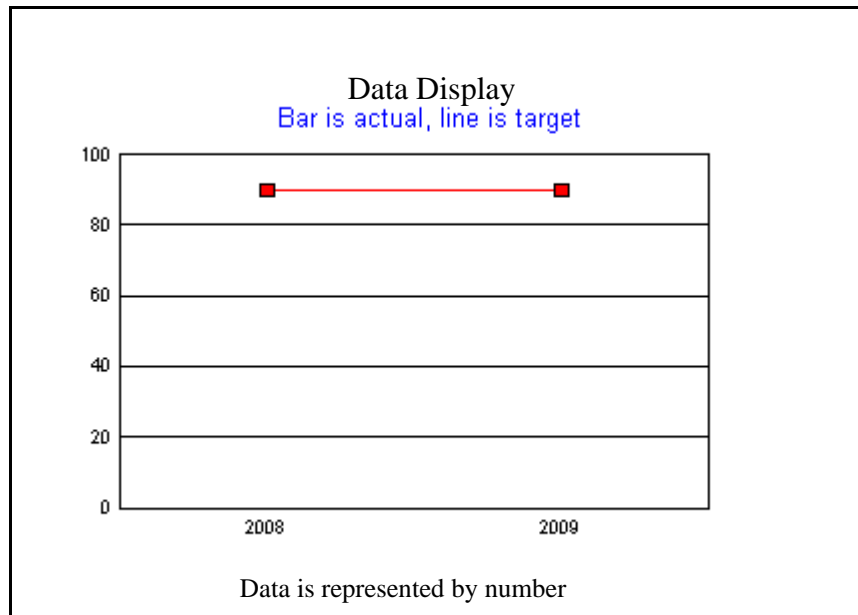
**4. HOW WE COMPARE**

**5. FACTORS AFFECTING RESULTS**

**6. WHAT NEEDS TO BE DONE**

**7. ABOUT THE DATA**

<b>KPM #3</b>	VICTIM NOFICATION- Percentage of active registered victims for which the Board has an accurate point of contact for notification of hearings and of an offender's release.	2002
<b>Goal</b>	Value Victim Interest	
<b>Oregon Context</b>	Oregon Benchmark #65 (old #64) - Adult Recidivism	
<b>Data Source</b>	Department of Corrections Research and Evaluation Unit	
<b>Owner</b>	Steven R. Powers, Chairperson, 503-945-9009	



**1. OUR STRATEGY**

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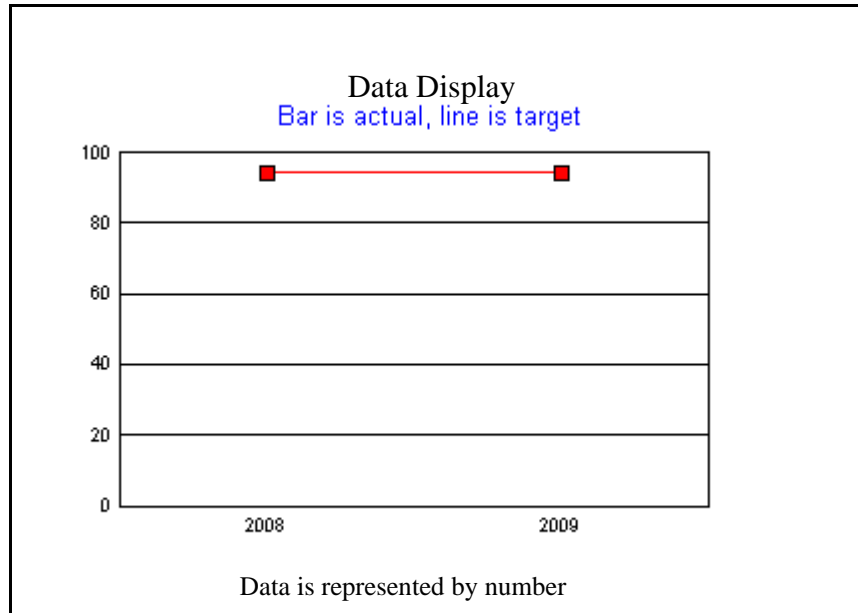
**4. HOW WE COMPARE**

**5. FACTORS AFFECTING RESULTS**

**6. WHAT NEEDS TO BE DONE**

**7. ABOUT THE DATA**

<b>KPM #4</b>	ARREST WARRANT- Percentage of warrants received by the Board in which the warrant is issued within 5 days.	2002
<b>Goal</b>	Protect the Public	
<b>Oregon Context</b>	Oregon Benchmark #65 (old #64) - Adult Recidivism	
<b>Data Source</b>	Parole Board Management Information System	
<b>Owner</b>	Steven R. Powers, Chairperson, 503-945-9009	



**1. OUR STRATEGY**

**2. ABOUT THE TARGETS**

**3. HOW WE ARE DOING**

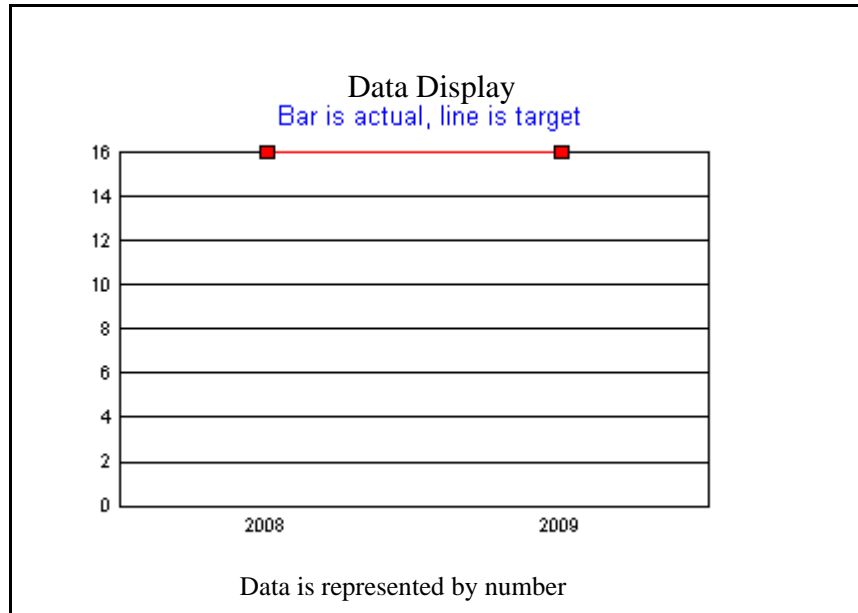
**4. HOW WE COMPARE**

**5. FACTORS AFFECTING RESULTS**

**6. WHAT NEEDS TO BE DONE**

**7. ABOUT THE DATA**

<b>KPM #5</b>	REVOCATION- Percentage of revocations for offenders who violate their conditions of parole or post-prison supervision.	2002
<b>Goal</b>	Reduce the Risk of Repeat Criminal Behavior	
<b>Oregon Context</b>	Oregon Benchmark #65 (old #64) - Adult Recidivism	
<b>Data Source</b>	Parole Board Management Information System	
<b>Owner</b>	Steven R. Powers, Chairperson, 503-945-9009	



**1. OUR STRATEGY**

**2. ABOUT THE TARGETS**

**3. HOW WE ARE DOING**

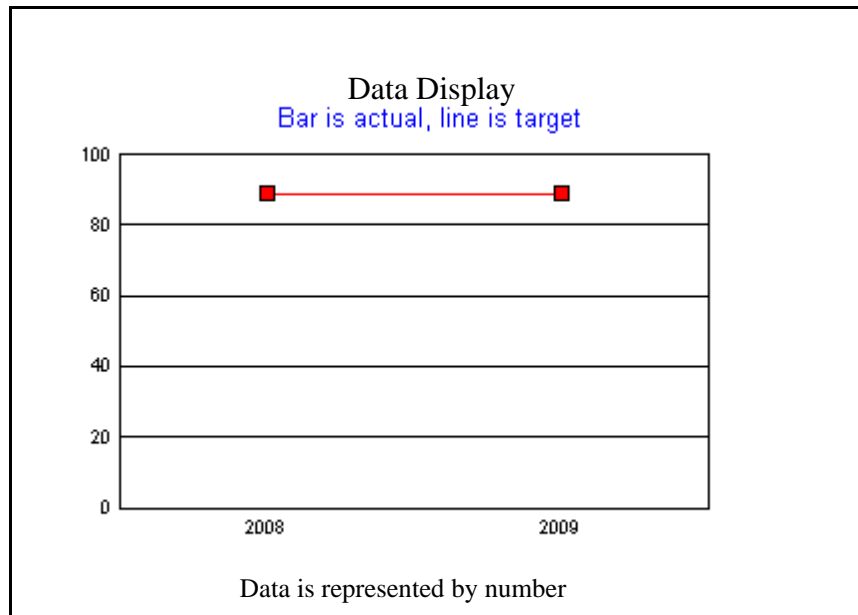
**4. HOW WE COMPARE**

**5. FACTORS AFFECTING RESULTS**

**6. WHAT NEEDS TO BE DONE**

**7. ABOUT THE DATA**

<b>KPM #6</b>	DISCHARGE OF SUPERVISION- Percentage of expiration (of post-prison supervision or parole) orders that have been completed and mailed within 5 days of an offenders discharge from parole or post-prison supervision.	2002
<b>Goal</b>	Reduce the Risk of Repeat Criminal Behavior	
<b>Oregon Context</b>	Oregon Benchmark #65 (old #64) - Adult Recidivism	
<b>Data Source</b>	Parole Board Management Information System	
<b>Owner</b>	Steven R. Powers, Chairperson, 503-945-9009	



**1. OUR STRATEGY**

**2. ABOUT THE TARGETS**

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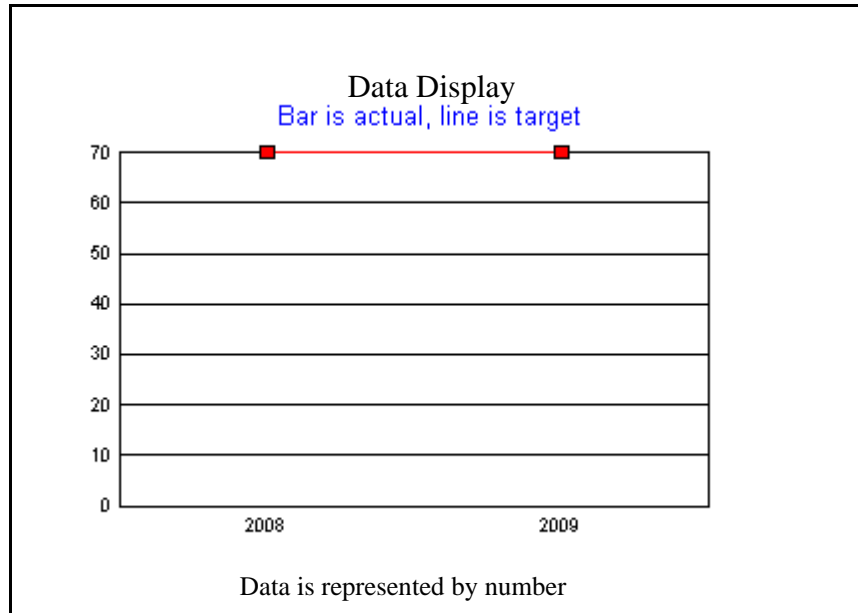
**4. HOW WE COMPARE**

**5. FACTORS AFFECTING RESULTS**

**6. WHAT NEEDS TO BE DONE**

**7. ABOUT THE DATA**

<b>KPM #7</b>	ADMINISTRATIVE REVIEW- Percentage of administrative review responses completed and mailed within 60 days of receipt of an inmate/offenders administrative review request.	2001
<b>Goal</b>	Ensure Legal Integrity	
<b>Oregon Context</b>	Oregon Benchmark #65 (old #64) - Adult Recidivism	
<b>Data Source</b>	Parole Board Management Information System	
<b>Owner</b>	Steven R. Powers, Chairperson, 503-945-9009	



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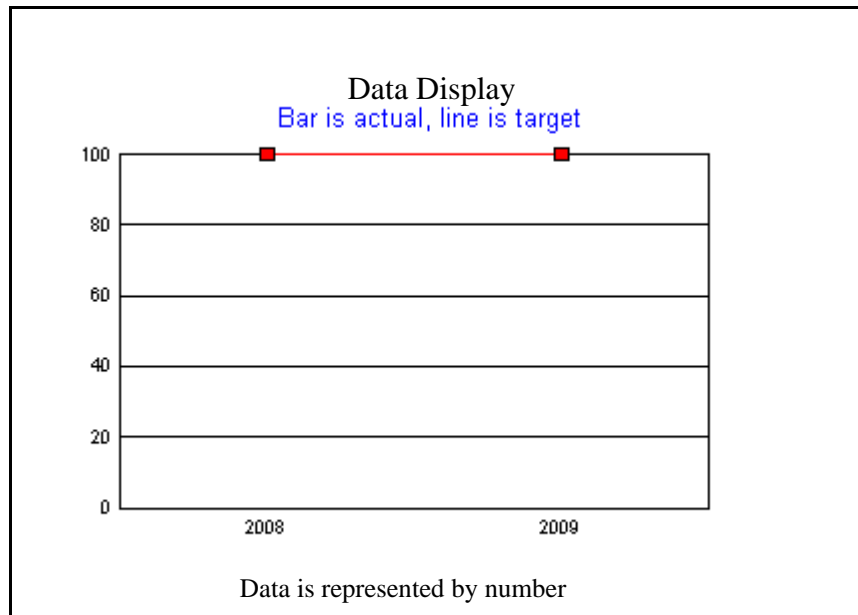
**4. HOW WE COMPARE**

**5. FACTORS AFFECTING RESULTS**

**6. WHAT NEEDS TO BE DONE**

**7. ABOUT THE DATA**

<b>KPM #8</b>	CUSTOMER SERVICE- Percent of customers rating their satisfaction with the Agency's customer service as "good" or "excellent": overall customer service, timelines, accuracy, helpfulness, expertise, and availability of information.	2005
<b>Goal</b>	Value Partnership with Stakeholders	
<b>Oregon Context</b>	Agency Mission	
<b>Data Source</b>	Agency Survey Results	
<b>Owner</b>	Steven R. Powers, Chairperson, 503-945-9009	



**1. OUR STRATEGY**

**2. ABOUT THE TARGETS**

**3. HOW WE ARE DOING**

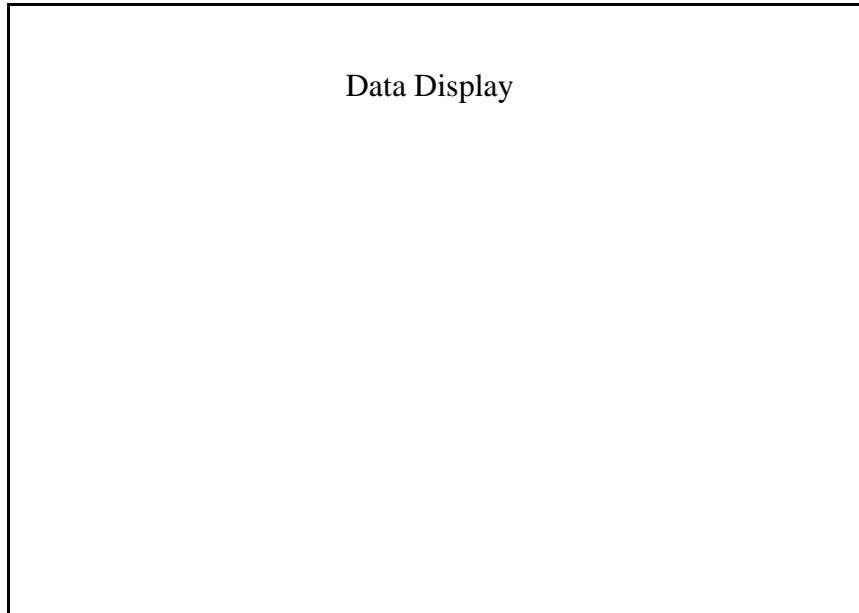
**4. HOW WE COMPARE**

**5. FACTORS AFFECTING RESULTS**

**6. WHAT NEEDS TO BE DONE**

**7. ABOUT THE DATA**

<b>KPM #9</b>	BEST PRACTICES- Percent of total best practices met by the Board.	
<b>Goal</b>		
<b>Oregon Context</b>		
<b>Data Source</b>		
<b>Owner</b>		



**1. OUR STRATEGY**

**2. ABOUT THE TARGETS**

**3. HOW WE ARE DOING**

**4. HOW WE COMPARE**

**5. FACTORS AFFECTING RESULTS**

**6. WHAT NEEDS TO BE DONE**

**7. ABOUT THE DATA**

**Agency Mission:** To work in partnership with the Department of Corrections and local supervisory authorities to protect the public and reduce the risk of repeat criminal behavior through incarceration and community supervision decisions based on applicable laws, victims' interests, public safety and recognized principles of offender behavior change.

**Contact:** Steven R. Powers, Chairperson

**Contact Phone:** 503-945-9009

**Alternate:** Executive Director

**Alternate Phone:** 503-945-9009

**The following questions indicate how performance measures and data are used for management and accountability purposes.**

<p><b>1. INCLUSIVITY</b></p>	<p>* <b>Staff :</b></p> <p>* <b>Elected Officials:</b></p> <p>* <b>Stakeholders:</b></p> <p>* <b>Citizens:</b></p>
<p><b>2 MANAGING FOR RESULTS</b></p>	
<p><b>3 STAFF TRAINING</b></p>	
<p><b>4 COMMUNICATING RESULTS</b></p>	<p>* <b>Staff :</b></p> <p>* <b>Elected Officials:</b></p> <p>* <b>Stakeholders:</b></p> <p>* <b>Citizens:</b></p>