

**LINKS TO OREGON BENCHMARKS**

Agency Name: Administrative Services, Department of – Oregon Progress Board								
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<p><b>Related Oregon Benchmarks (OBMs) or High-Level Outcomes (HLOs):</b>                  #35 Public Management Quality</p> <p>Mission: Make <i>Oregon Shines</i> a reality and the Benchmarks a useful tool for Oregonians working to improve their communities.</p>								
Agency Goal	OBM# HLO#	Key Performance Measure	PM #	PM Since	New or Mod.?	2000 Value	2005 Target	Lead Division or Unit (Optional)
Goal 13: Maintain and enhance Oregon Shines as the state’s strategic vision	Mission	Number of statewide or county planning processes that incorporate Oregon Shines and/or Oregon Benchmarks.	10700-17		New	10	15	
Goal 14: Mobilize partners to achieve benchmark targets.	OBM-35	Percent of state agencies submitting Annual Performance Reports in 2004 consistent with Performance Measure Guidelines.	10700-18		New	NA	90%	
	Mission	Percent of Oregonians who are familiar with the Oregon Benchmarks.	10700-19		New	31%	35%	
Goal 15: Provide high quality service to all stakeholders.	Mission	Average ranking of performance by customers on a 0 – 5 scale.	10700-20	1999	Mod.	4.5	4.6	