



Oregon CNIC Project Update:

Moving Forward

SDC Administrator Update

**Mark Reyer,
SDC Administrator**

Let me start by thanking all of you for selecting me as your State Data Center Administrator. I am honored to be part of your team and look forward to working with you as we progress in this endeavor to consolidate data center services for the state of Oregon.

I've been in the IT business for 26 years starting in the old time sharing industry, spending 15 years with IBM in their outsourcing division, and lately starting up an IT Managed Service subsidiary for another company. Pertinent to this mission I have been involved in the consolidation and subsequent operation of three large data centers for three different companies.

I hope you are as excited as I am about the opportunity to build and operate a state-of-the-art service with all the best of breed and latest technology. That's the fun part. The pride comes from knowing that not only will we improve quality and service to our agency customers, but we'll do so at substantially lower cost to the state. While easy to say, we can only accomplish this by building and developing a great State Data Center (SDC) team. I look forward to working with that team to develop our goals and objectives along with the strategies necessary to provide high quality customer service.

My promise to all of you is to be open and honest and do the very best I can to serve customers and employees. I look forward to meeting you in the near future.

- Mark Reyer

Service Management Recommendations Complete

A Service Management Work Group which was chartered to define the SDC service management model is nearing completion of its main deliverables. The group will be presenting its draft Services Catalog, High Level Process Flows, Functional Services Model, and Service Level Agreement Template to the CNIC Steering Committee in early August.

For the remainder of August, the group will focus on making updates and adjustments to the Services Catalog based on feedback from agencies and other work groups.

SDC Clears Big Hurdles

It has been a banner summer for CNIC and the State Data Center. The Legislature approved the 2005-07 budget for the center and the Department of Administrative Services in collaboration with the CNIC Governing Board hired Mark Reyer to serve as the SDC Administrator.

The 2005-07 SDC budget is estimated at slightly more than \$100 million. The Department of Administrative Services will continue to provide the Legislature with progress reports at 2005-07 meetings of the Joint Legislative Committee on Information Management and Technology and the Joint Legislative Emergency Board.

In mid-July, Mark Reyer started work as the SDC Administrator. Mark has extensive experience with data center consolidation and management in the private sector and his expertise will be a great asset. As the approved SDC governance model dictates, Mark will report directly to the DAS Director.

Project Manager Update

**Julie Mallord,
CNIC Project Manager**

This has been a very exciting and eventful couple of months and it is only going to become more so.

As we near the completion of the detailed design stage of the CNIC Project, we have the great fortune of welcoming Mark Reyer to the project as he begins his role as the SDC Administrator. Mark brings great depth of experience and a service-driven focus to his new role and I am thrilled to have him on board as we move forward.

As we move into the implementation planning and implementation stages of the CNIC Project I look forward to continuing to work together with staff at each of the participating CNIC agencies. We have many challenges ahead but we are making excellent progress and are on track to succeed.

- Julie Mallord

Stage Two – Winding Down

The detailed design phase is nearing completion as many of the CNIC work groups complete the work they were chartered to do. During the end of July and beginning of August work groups will be presenting their detailed design recommendations to the CNIC Steering Committee for consideration.

As work groups wind down and their chartered tasks are completed, new work groups will form to reflect the challenges and tasks to be accomplished during Stage Three and Four of the project.

Stage Three – Right Around the Corner



The third stage of the CNIC project will focus on implementation planning. Stage Three will include planning for the operational readiness of the SDC and the transition of computing resources from each CNIC agency to the SDC. Additionally, a newly chartered Change Management Work Group will address the organizational and people changes underway.

Since agency transitions will be incremental and occur in a staged sequence, planning for these transitions will in part mirror this sequence. Agency transition plans will be developed one to three months prior to a planned move to the SDC. In addition, success criteria for all aspects of the environment and transition will be developed during this stage.

The chartering of the Logistics Work Group and the formulation of the SDC leadership team headed by the SDC Administrator, Mark Reyer, will help to facilitate and guide the process for this stage.

Logistics Work Group Chartered



The newly chartered Logistics Work Group is comprised of two teams, a Planning and Operations team and an Enterprise Services Transition team.

The Planning and Operations team will guide planning efforts for the move into the data center. It will also review the design-stage recommended architectures to offer further detail recommendations.

The Enterprise Services Transition team, comprised of agency management/technical leads, will ensure agency services are maintained through migration to the SDC. This will be accomplished by facilitating and providing leadership between the Planning and Operations and Agency Migration teams.

Agency Migration teams will ensure appropriate testing of infrastructure and applications and their successful move to the data center.

Facility Progress

Construction of the new data center remains fast-paced and on-schedule for occupancy October 1. On the outside, the parking lot has been paved, the sidewalks are in and final grading of the site is underway. Inside, work in the office space is all but done. Installation of systems furniture will begin August 15.

Once construction is complete and equipment has become operational, there are plans to hold an open house event for state IT staff to familiarize themselves with the new facility. Look for additional information on the open house in the coming months.



Human Resources News

The SDC recruitment process is nearing its first milestone with management job announcements closing July 27. Multi-agency teams are being formed to conduct interviews for five positions in the following areas of responsibility: Plans and controls; operations; network support; system support; and security.

The target date for management hires is prior to August 17, the date of the next CNIC All Hands Meeting.

For directly affected CNIC in-scope employees, communications on the hiring process for all SDC positions, training opportunities for resume writing and interviewing skills will continue.

CNIC HR Resources

State Jobs Page:

<http://www.oregonjobs.org/DAS/STJOBS/datacenter.shtml>

Position Descriptions:

http://www.das.state.or.us/DAS/IRMD/cnic_employee_index.shtml#Position_Descriptions.

CNIC Participating Agencies

Administrative Services...Consumer & Business Services, Corrections
Education...Employment...Forestry...Housing & Community Services
Human Services...Revenue...State Police...Transportation...Veterans' Affairs

Please direct questions or comments to:

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CNIC Web site:

http://www.oregon.gov/DAS/IRMD/cnic_welcome.shtml

