

ADDENDUM 4 TO RFP 10700053-03

The purpose of this Addendum 4 to RFP 10700053-03 (State of Oregon Computing and Networking Infrastructure Consolidation) is to: (A) respond to additional questions submitted by prospective Proposers and (B) announce the availability of Agency's revised preferred format for submission of the Cost Proposal (a Microsoft Excel format).

A. The Agency responds to additional questions submitted by prospective Proposers as follows (The questions are written in lower case and sentence case text and numbered 1 to 27. Each question's answer follows in UPPER CASE text):

1. Subtask 5B-1 and 5B-2, Exhibit A, Statement of Work, page 30-31. Will the State please clarify the difference between performance goals and objectives (subtask 5B-1) and service level requirements (subtask 5B-2)?

ANSWER: SUBTASKS 5B-2 AND 5B-3 ADDRESS PERFORMANCE GOALS AND OBJECTIVES AND SERVICE LEVEL AGREEMENTS/REQUIREMENTS, RESPECTIVELY. SERVICE LEVEL AGREEMENTS NECESSARILY INCLUDE PERFORMANCE GOALS AND OBJECTIVES AS REFLECTED IN EXPLICIT SERVICE LEVEL REQUIREMENTS. IN THE ABSENCE OF SERVICE LEVEL AGREEMENTS, PARTICIPATING AGENCIES' PERFORMANCE GOALS AND OBJECTIVES MUST BE EXPOSED AND EXPLICITLY REFLECTED IN THE RELEVANT DELIVERABLE(S).

2. Will the State please explain your vision of Qwest's involvement in both Phase 1 and Phase 2 of this project? Can vendors obtain a copy of the current contract(s) between the State and Qwest? Are those contracts set up in a manner that will allow the State to request changes of service as dictated by the recommended CNCA?

ANSWER: THE STATE PRESENTLY HAS A CONTRACT WITH QWEST COMMUNICATIONS FROM WHICH MOST ELEMENTS OF THE STATE'S WIDE AREA DATA NETWORKS ARE PROCURED. THE STATE CAN ONLY PURCHASE SERVICES FROM A VENDOR WITH WHOM THE STATE HAS A

VALID CONTRACT, AND CAN ONLY PROCURE THOSE SERVICES SPECIFIED UNDER THE CONTRACT. THIS CONTRACT WITH QWEST CONTAINS PROVISIONS THAT ALLOW THE ADDITION OF SERVICES FOR TECHNOLOGY REFRESH AND ENHANCEMENT AS LONG AS THEY ARE CONSISTENT WITH THE INTENT OF THE ORIGINAL PROCUREMENT. COPIES OF THE CONTRACT CAN BE OBTAINED BY THE PUBLIC.

3. Regarding the required proposal materials for Task 4 (Inventory), is the State requesting four (4) separate approach descriptions and four (4) separate cost estimates for each of the following combinations:

- Level 1 Inventory (Contractor Only)
- Level 2 Inventory (Contractor Only)
- Level 1 Inventory (State Staff Assistance)
- Level 2 Inventory (State Staff Assistance)

Please clarify if each of the four separate approaches and each of the four separate cost estimates are required in the proposal. (Clearly, this would result in four separate total cost estimates for the project).

ANSWER: THE STATE IS REQUESTING TWO INVENTORY APPROACHES. THE RFP REFLECTS THEM AS FOLLOWS:

"AGENCY RESERVES THE RIGHT, TO BE EXERCISED IN ITS SOLE DISCRETION, TO SELECT ONE OF THE FOLLOWING OPTIONS FOR CONTRACTOR TO USE IN CONDUCTING AND VALIDATING THE REQUIRED INVENTORY:"

"OPTION 1: CONTRACTOR COMPLETES THE TASK WITH CONTRACTOR RESOURCES, ONLY."

(NOTE THAT STATE'S OPTION 1 HAS A REQUIRED LEVEL 1 AND AN OPTIONAL LEVEL 2 INVENTORY. PRICING IS REQUIRED FOR THIS OPTION 1 AT BOTH (A) REQUIRED LEVEL 1, ONLY, AND (B) REQUIRED LEVEL 1 AND OPTIONAL LEVEL 2, COMBINED.)

"OPTION 2: CONTRACTOR TRAINS AND MENTORS STATE PROJECT STAFF TO ASSIST IN CONTRACTOR'S COMPLETION OF TASK 4."

(NOTE THAT STATE'S OPTION 2 HAS THE SAME REQUIRED LEVEL 1 AND OPTIONAL LEVEL 2 INVENTORY. AS IS THE CASE WITH OPTION 1, ABOVE, PRICING IS REQUIRED FOR THIS OPTION 2 AT BOTH (A) REQUIRED LEVEL 1, ONLY, AND (B) REQUIRED LEVEL 1 AND OPTIONAL LEVEL 2, COMBINED.)

THE RFP INDICATES THAT IT IS THE STATE'S "SOLE DISCRETION" THAT WILL DETERMINE WHETHER STATE PERSONNEL WILL BE MADE AVAILABLE TO ASSIST CONTRACTOR IN THE INVENTORY DATA COMPILATION, AND WHETHER CONTRACTOR WILL BE REQUIRED TO COMPILE INVENTORY DATA AT LEVEL 1, ONLY, OR AT BOTH LEVELS 1 AND 2, COMBINED.

THE STATE WILL EXERCISE ITS OPTION TO REQUIRE CONTRACTOR TO CONDUCT AND VALIDATE LEVEL 2 INVENTORY, IF AT ALL, IN PHASE I, BEFORE CONTRACTOR BEGINS TO CONDUCT AND VALIDATE LEVEL 1 INVENTORY.

IN ADDENDUM 3, AGENCY PROVIDED A DESIRED MICROSOFT EXCEL FORMAT FOR SUBMISSION OF COST PROPOSALS. WITH THIS ADDENDUM 4, AGENCY PROVIDES A REVISED DESIRED FORMAT FOR SUBMISSION OF COST PROPOSALS. THE REVISED FORMAT (ALSO IN MICROSOFT EXCEL) MAKES CLEAR THE STATE'S REQUIREMENT FOR SUBMISSION OF THE FOUR (4) FIXED COSTS REGARDING INVENTORY OPTION 1 (CONTRACTOR RESOURCES ONLY) AND INVENTORY OPTION 2 (CONTRACTOR RESOURCES WITH STATE RESOURCES) (I.E., REQUIRED LEVEL 1, ONLY, AND REQUIRED LEVEL 1 AND OPTIONAL LEVEL 2, COMBINED, FOR EACH OF THE TWO (2) INVENTORY OPTIONS).

4. In the following excerpt taken from Attachment 1 - Sample Contract, p. 31, Task 6:

Task 6: Perform Computing and Networking Infrastructure Consolidation Alternatives analysis and Formulate Recommendation incorporating the salient business and technical perspectives. The Consolidation Alternatives to be considered are: a single network AND the following data center Consolidation alternatives: three (3) data centers; two (2) data centers; and a single (1) data center.

How does the State define a "single network?"

ANSWER: THERE PRESENTLY EXIST 14 SEPARATE WIDE AREA DATA NETWORKS (WAN(s)) MANAGED BY 14 SEPARATE BUSINESS UNITS (PARTICIPATING AGENCIES). DUPLICATION EXISTS IN TRANSPORT AND NETWORK MANAGEMENT. THERE MAY BE ECONOMIES IN CONSOLIDATING SEPARATE WANs APPROPRIATELY INTO A SINGLE WAN FROM THE PERSPECTIVE OF DUPLICATION OF TRANSPORT AND NETWORK MANAGEMENT/ADMINISTRATION.

5. RFP, page 9, section 1.5 State Technology Profiles. In the RFP, it states that the final list of participating agencies will not be completed until after contract signing. The resulting contract would also be a firm, fixed price engagement. The fact that the participating agencies list is not final creates a scoping issue for vendors. It is difficult to determine an appropriate level of effort without having final metrics. Are the vendors to assume the following even though the list of participating agencies is not final:

- 1 - the number of agencies will remain the same as in the RFP
- 2 - the locations will remain the same
- 3 - the number of mainframe and server devices will remain the same
- 4 - the number of desktop devices will remain the same (workstations, printers, etc)
- 5 - the number of network circuits remain the same (voice and data)
- 6 - the number of software applications remain the same
- 7 - the amount of network equipment (routers, switches, firewalls, hubs, etc) will remain the same
- 8 - the number of effected end users will remain the same

ANSWER: THE INFORMATION THE STATE PROVIDED IN THE RFP REGARDING COMPUTING INFRASTRUCTURE IS THE RESULT OF A MARCH 2003 SELF-REPORTED INVENTORY OF INSTALLED MAINFRAME, MIDRANGE AND SERVER DEVICES. THE NETWORK CIRCUIT INFORMATION PROVIDED IS BASED ON INFORMATION FROM A VARIETY OF SOURCES COLLECTED SINCE APRIL 2001.

THE VENDORS ARE TO ASSUME THE FOLLOWING:

1 - THE NUMBER OF AGENCIES WILL REMAIN THE SAME AS IN THE RFP.

2 - THE PRIMARY LOCATION OF THE PARTICIPATING AGENCIES LISTED IN THE RFP WILL REMAIN THE SAME.

3 - THE NUMBER OF MAINFRAME AND SERVER DEVICES MAY DECREASE OR INCREASE BY A PERCENTAGE NOT TO EXCEED 10%.

4 - THE NUMBER OF DESKTOP DEVICES (E.G., WORKSTATIONS, PRINTERS, ETC.) MAY DECREASE OR INCREASE BY A PERCENTAGE NOT TO EXCEED 10%.

5 - THE NUMBER OF NETWORK CIRCUITS (I.E., VOICE AND DATA) MAY DECREASE OR INCREASE BY A PERCENTAGE NOT TO EXCEED 10%.

IN THE RFP, THE STATE HAS NOT PROVIDED INFORMATION TO PROSPECTIVE PROPOSERS REGARDING THE NUMBER OF SOFTWARE APPLICATIONS, THE AMOUNT OF NETWORK EQUIPMENT, OR THE NUMBER OF AFFECTED END USERS. WITH THAT SAID, THE STATE CANNOT CONFIRM VENDOR ASSUMPTIONS RELATED TO THESE AREAS.

6. With respect to deliverables, we are requesting some clarification about the level of detail you are expecting us to provide. Our intent is to ensure that what we prepare meets your expectations. Are you looking for high level summaries, or detailed documents? It would be very helpful for you to provide us with a summary description of the purpose of the document, a list of desired contents, and the desired format for the formal deliverable.

ANSWER: AS PROSPECTIVE PROPOSERS DEVELOP THEIR TECHNICAL AND COST PROPOSALS TO THIS RFP, THE STATE DEFERS TO A PROPOSER'S EXPERTISE IN ESTIMATING THE LEVEL OF DETAIL THAT WILL ULTIMATELY BE REQUIRED IN COMPLETING THE DELIVERABLES OUTLINED IN THE SAMPLE CONTRACT - APPENDIX A - STATEMENT OF WORK.

AS STATED IN THE TASK 1B-2 OF THE SAMPLE CONTRACT - APPENDIX A: STATEMENT OF WORK, THE CONTRACTOR (I.E. THE SELECTED PROPOSER) IS EXPECTED TO CREATE AND DELIVER A

PROJECT WORK PLAN THAT INCLUDES, AMONG OTHER THINGS, THE FORMAT FOR ALL DELIVERABLES. THIS PROCESS WILL CONCLUDE WITH STATE PROJECT MONITOR ACCEPTANCE OF THE PROJECT WORK PLAN. THE FINAL CONTENT AND FORMAT FOR DELIVERABLES WILL BE AGREED TO AT THIS TIME.

7. Please clarify what is meant by "research needs" in task 2B.

ANSWER: THE DEFINITION AND AGREEMENT OF THE ELEMENTS TO BE INVENTORIED DURING TASK 4 TO ENABLE AND FACILITATE THE ANALYSIS AND CONSOLIDATION RECOMMENDATION.

8. A method and process that could be used for Inventory at the Optional Level Two stage (Task 4) may require some combination of automated discovery plus physical verification of the asset. In that case, would it be possible to receive a listing of the addresses where you think these assets are installed?

ANSWER: NO. THERE IS CURRENTLY NOT AN ENTERPRISE INVENTORY, NOR HAS INFORMATION BEEN COLLECTED CENTRALLY AS TO THE EXACT PHYSICAL LOCATION OF INFORMATION TECHNOLOGY ASSETS. PARTICIPATING AGENCIES MAINTAIN A PHYSICAL INVENTORY, BUT USE DIFFERENT TOOLS AND COLLECT DIFFERENT INFORMATION. THE PARTICIPATING AGENCIES MAINTAIN THE INFORMATION IN THEIR OFFICES IN SALEM, EUGENE, TIGARD AND PORTLAND.

Submitting Prospective Proposer Clarification:

Level 1:

This level of inventory is the primary goal of tasks 3 and 4 of State's Exhibit A "Statement of Work". State is looking to us to determine the methodology and tools needed to gather and validate this level of inventory. We are expected to include the data elements that we will need in order to successfully consolidate the current infrastructure.

Level 2:

For this level of inventory, we are not expected to use any tool or perform any manual inventory of specific devices. Level 2 requires us to simply gather detailed inventory data that each Agency has already gathered, to standardize the format of the data, and to place into a single repository with the other inventory data.

ANSWER: FOR BOTH LEVEL 1 AND LEVEL 2 INVENTORY THE STATE IS DEFERRING TO THE PROPOSERS EXPERTISE TO GATHER AND VALIDATE THE INVENTORY. THE DETAILED LEVEL 2 INVENTORY DATA WILL BE GATHERED DURING THE INVENTORY PHASE USING THE PROPOSERS RECOMMENDED/STATE-APPROVED METHODOLOGY.

AS STATED IN THE SAMPLE CONTRACT - APPENDIX A: STATEMENT OF WORK:

"TASK 4 NOTE: ENTERPRISE-WIDE AUTO DISCOVERY CAPABILITIES AND/OR AN ENTERPRISE ASSET REPOSITORY DO NOT EXIST AT THIS TIME. PROSPECTIVE PROPOSERS ARE EXPECTED TO IDENTIFY AND DESCRIBE THE TOOLS AND TECHNIQUES THEIR FIRMS PLAN TO UTILIZE IN COMPLETING THE INVENTORY. IF THE STATE'S PURCHASE OF RECOMMENDED INVENTORY TOOL(S) (I.E., LICENSES) IS REQUIRED IN ORDER FOR A PROPOSER TO COMPLETE THE INVENTORY-RELATED TASKS, THEN THE PROPOSER SHOULD DEFINE/DESCRIBE WHAT IS REQUIRED AND BUILD IN THE COST OF THE INVENTORY TOOL LICENSES INTO THE REQUIRED NOT-TO-EXCEED PRICING PORTION OF ITS COST PROPOSAL."

9. RFP Section 1.5. This section lists NT/Win2000 servers for DHS yet Appendix D, section 2 does not describe what they are used for. Please identify the purpose for these servers in the DHS environment.

ANSWER: "SOW TASK 4 INVENTORY REQUIRED - LEVEL 1: MAINFRAMES, MID-RANGE, SERVERS (BOTH LOGICAL AND PHYSICAL, INCLUDING WEB), PERIPHERALS (INCLUDING WITHOUT LIMITATION, DASD, TAPE SILOS, HIGH SPEED PRINTERS, UPS/GENERATORS AND ATTACHED STORAGE), THE PRIMARY APPLICATIONS ASSOCIATED WITH EACH OF THE FOREGOING (SUMMARY-LEVEL INFORMATION), TELECOMMUNICATIONS AND NETWORK DEVICES (INCLUDING WITHOUT LIMITATION: PBX, HUBS, ROUTERS, SWITCHES, GATEWAYS, AND

BRIDGES), DATA/VIDEO CIRCUITS, AND FACILITIES INCLUDING THE ASSOCIATED STAFF, COST INFORMATION AND OPERATIONAL METRICS.

TASK 4 NOTE: ENTERPRISE-WIDE AUTO DISCOVERY CAPABILITIES AND/OR AN ENTERPRISE ASSET REPOSITORY DO NOT EXIST AT THIS TIME. PROSPECTIVE PROPOSERS ARE EXPECTED TO IDENTIFY AND DESCRIBE THE TOOLS AND TECHNIQUES THEIR FIRMS PLAN TO UTILIZE IN COMPLETING THE INVENTORY. IF THE STATE'S PURCHASE OF RECOMMENDED INVENTORY TOOL(S) (I.E., LICENSES) IS REQUIRED IN ORDER FOR A PROPOSER TO COMPLETE THE INVENTORY-RELATED TASKS, THEN THE PROPOSER SHOULD DEFINE/DESCRIBE WHAT IS REQUIRED AND BUILD IN THE COST OF THE INVENTORY TOOL LICENSES INTO THE REQUIRED NOT-TO-EXCEED PRICING PORTION OF ITS COST PROPOSAL."

TASK 5A REQUIRES THE CONTRACTOR TO:

CREATE AN INFORMATION TECHNOLOGY ARCHITECTURE SECTION FOR THE CURRENT IT MODEL DOCUMENT THAT SUMMARIZES AT A MINIMUM

1) THE INFORMATION PROCESSING ENVIRONMENT, INCLUDING PROCESSOR PLATFORMS, ON-LINE STORAGE REQUIREMENTS, TERMINALS/WORKSTATIONS, AND OTHER PERIPHERAL DEVICES; 2) THE NETWORKING ENVIRONMENT, INCLUDING COMMUNICATIONS AND NETWORK DEVICES AND TRANSPORT REQUIREMENTS; 3) HARDWARE AND SOFTWARE RESOURCE ALLOCATION BY SERVICE TYPES, E.G., EMAIL SERVICES, AND USER GROUP; 4) OPERATING SYSTEM SOFTWARE; AND 5) THE PHYSICAL ENVIRONMENT OF PARTICIPATING AGENCIES' FACILITIES INCLUDING SQUARE FOOTAGE, COMMUNICATIONS/NETWORK CONNECTIVITY, POWER DISTRIBUTION, UPS AND BACKUP POWER, AND HVAC REQUIREMENTS.

THE ANSWER TO THE QUESTION WILL NOT BE DETERMINED OR FORMULATED, IF THEN, UNTIL COMPLETION OF SOW TASK 4 (I.E., THE INVENTORY IS CONDUCTED AND VALIDATED), AND TASK 5A - INFORMATION TECHNOLOGY ARCHITECTURE.

10. RFP Section 1.5. This section lists approximately 31,000 desktop devices. If possible, please provide a breakdown by operating system type.

ANSWER: SEE ANSWER TO QUESTION 9, ABOVE.

11. RFP Sections 3.1.1.5 and 3.1.1.6. The State is requesting five past projects/customer references for the proposal. For those respondents that are using teaming partners, can the five references include those of the prime vendor as well as the prime vendor's subcontractor(s)?

ANSWER: YES, THE STATE WILL CONSIDER AND EVALUATE SUBMITTED, RESPONSIVE PROPOSALS THAT COMBINE FIVE (5) REFERENCES FROM THE PRIME AND ITS SUBCONTRACTOR(S). SUCH A COMBINATION OF REFERENCES IS NOT A "RESPONSIVENESS" ISSUE, BUT MAY BE APPROPRIATELY REFLECTED AS A MATTER OF "WEIGHT" IN THE SUBJECTIVE SCORING OF A PROPOSER'S CORPORATE AND PERSONNEL PROFILES (I.E., A FIRM'S DOCUMENTED EXPERIENCE IN SUCCESSFULLY COMPLETING SIMILAR PROJECTS AND THE QUALIFICATIONS AND EXPERIENCE OF PLANNED PROJECT PERSONNEL) AND OVERALL TECHNICAL PROPOSAL. THE EVALUATION COMMITTEE WILL NOT AUTOMATICALLY DOWNGRADE THE SCORING OF A PROPOSAL MERELY BECAUSE IT INCLUDES SUCH A CORPORATE REFERENCE COMBINATION.

12. RFP Sections 3.1.1.5 and 3.1.1.6. Is the respondent limited to a maximum of five past projects/customer references or can the proposer provide additional references if applicable?

ANSWER: NO. PROPOSERS MAY SUBMIT MORE THAN FIVE (5) PAST PROJECTS/CUSTOMER REFERENCES AS APPROPRIATE AND APPLICABLE. AGENCY MAY STILL SELECT ONLY THREE (3) FOR SCORED CLIENT REFERENCE CHECKS.

13. RFP Section 3.1.1.3.d. The State requests vendors located outside of Oregon explain the plan for accomplishing the Work from the outside location or a location which is intended to be established in Oregon. Are vendors to infer that the State will not provide space for the project team to perform the work? If the State does intend to provide space for the project team, will

the space be equipped with basic infrastructure (e.g. phones, LAN, printer(s), copier(s), etc.).

ANSWER: WORKING SPACE EQUIPPED WITH BASIC OFFICE INFRASTRUCTURE WILL BE MADE AVAILABLE TO CONTRACTOR AS NECESSARY AND APPROPRIATE. NOTE CONTRACTOR'S OBLIGATION IN DELIVERABLE 1B-3: "INSTRUCTIONS/CHECKLISTS TO PREPARE FOR ON-SITE WORK, E.G., WORK SPACE REQUIREMENTS, TRAINING ROOM REQUIREMENTS, ETC."

14. RFP Section 3.1.2. The State requests "...firm, fixed prices for the required and Optional Tasks and related Deliverables 1 through 7 and 9." Please clarify whether pricing is to be provided for each task and deliverable or for only required tasks at one price and optional tasks at another price totaling to a single, firm fixed price.

ANSWER: PRICING SHALL BE PROPOSED AT THE DELIVERABLE(S) LEVEL. THIS PRICING INFORMATION SHALL REFLECT ALL COSTS FOR TASKS RELATED TO THE SUBJECT DELIVERABLE(S). THE STATE WILL PROVIDE A DESIRED FORMAT FOR SUBMISSION OF COST PROPOSALS. THE FORMAT IDENTIFIES THE TASKS (REQUIRED AND OPTIONAL) RELATED TO REQUIRED AND OPTIONAL DELIVERABLES AND MAKES TRANSPARENT THE PROPER MANNER FOR SUBMISSION OF PRICING INFORMATION. PRICING FOR ALL REQUIRED AND OPTIONAL TASKS SHALL BE INCLUDED IN THE PRICING SUBMITTED FOR ALL REQUIRED AND OPTIONAL DELIVERABLES AS DELINEATED IN THE DESIRED COST PROPOSAL FORMAT.

15. RFP Section 3.1.2. Please clarify if the State is requesting proposers to enter into a time and materials, not to exceed contract or a deliverables-based, firm fixed price contract. The language between the RFP 3.1.2 and the Consulting Services Agreement, Section 5.1 appears to reference both contract types.

ANSWER: THE STATE IS REQUIRING PROPOSERS TO ENTER INTO A DELIVERABLES-BASED, FIRM, FIXED-PRICE CONTRACT. FIRM, FIXED PRICES MUST BE QUOTED FOR DELIVERABLES 1 THROUGH 7 AND 9. THE LONE EXCEPTION TO THIS PRICING PROTOCOL IS OPTIONAL TASK 8 AND ITS RELATED DELIVERABLES. PROPOSERS

MUST PROVIDE HOURLY RATES BY PERSONNEL NAME AND PROJECT POSITION FOR OPTIONAL TASK 8 AND ITS RELATED DELIVERABLES (I.E., INDIVIDUAL PRESENTATIONS THAT STATE MAY OR MAY NOT REQUIRE). HOWEVER, OPTIONAL TASK 8 AND ITS RELATED DELIVERABLES CARRY A FIRM, FIXED PRICE TAG - A MAXIMUM NOT TO EXCEED CAP OF 160 HOURS OF CONTRACTOR TIME.

16. RFP Appendix D, Section 2 and 3. Please identify which EMAIL system/version is used for the DHS and GGDC environments. Also, please identify any application dependencies on the email system.

ANSWER: SEE ANSWER TO QUESTION 9, ABOVE. THE STATE BELIEVES THIS INFORMATION WILL BE RELEVANT AS THE SELECTED PROPOSER COMPLETES THE STATEMENT OF WORK DELIVERABLE TASK 7B FOR PHASE II IMPLEMENTATION WORK. THE STATE DOES NOT BELIEVE THE REQUESTED INFORMATION IS NEEDED IN ORDER FOR EXPERIENCED PROSPECTIVE PROPOSERS TO COMPLETE TECHNICAL AND COST PROPOSALS FOR PHASE I WORK.

17. RFP Appendix D, Section 1, 2, and 3. Please identify the operations management software (if any) used for the 3 data centers (ODOT, DHS, GGDC).

ANSWER: SEE ANSWER TO QUESTION 9, ABOVE. THE STATE BELIEVES THIS INFORMATION WILL BE RELEVANT AS THE SELECTED PROPOSER COMPLETES THE STATEMENT OF WORK DELIVERABLE TASK 7B FOR PHASE II IMPLEMENTATION WORK. THE STATE DOES NOT BELIEVE THE REQUESTED INFORMATION IS NEEDED IN ORDER FOR EXPERIENCED PROSPECTIVE PROPOSERS TO COMPLETE TECHNICAL AND COST PROPOSALS FOR PHASE I WORK.

18. RFP Appendix D, Section 1, 2, and 3. For each of the following data centers, please identify the domain type used and the approximate number of domain controllers:

ODOT - AD or NT4 Domains (or both)?
DHS - AD or NT4 Domains (or both)?
GGDC - AD or NT4 Domains (or both)?

ANSWER: SEE ANSWER TO QUESTION 9, ABOVE. THE STATE BELIEVES THIS INFORMATION WILL BE RELEVANT AS THE SELECTED PROPOSER COMPLETES THE STATEMENT OF WORK DELIVERABLE TASK 7B FOR PHASE II IMPLEMENTATION WORK. THE STATE DOES NOT BELIEVE THE REQUESTED INFORMATION IS NEEDED IN ORDER FOR EXPERIENCED PROSPECTIVE PROPOSERS TO COMPLETE TECHNICAL AND COST PROPOSALS FOR PHASE I WORK.

19. RFP Appendix D, Section 2 and 3. Please identify the SQL server versions used in the DHS and GGDC environments. What application dependencies are there for SQL server in these environments?

ANSWER: SEE ANSWER TO QUESTION 9, ABOVE. THE STATE BELIEVES THIS INFORMATION WILL BE RELEVANT AS THE SELECTED PROPOSER COMPLETES THE STATEMENT OF WORK DELIVERABLE TASK 7B FOR PHASE II IMPLEMENTATION WORK. THE STATE DOES NOT BELIEVE THE REQUESTED INFORMATION IS NEEDED IN ORDER FOR EXPERIENCED PROSPECTIVE PROPOSERS TO COMPLETE TECHNICAL AND COST PROPOSALS FOR PHASE I WORK.

20. RFP Appendix D, Section 1. It appears that a migration from NT to XP workstations is under way for ODOT. Please identify the percentage of this initiative which is complete.

ANSWER: SEE ANSWER TO QUESTION 9, ABOVE. THE STATE BELIEVES THIS INFORMATION WILL BE RELEVANT AS THE SELECTED PROPOSER COMPLETES THE STATEMENT OF WORK DELIVERABLE TASK 7B FOR PHASE II IMPLEMENTATION WORK. THE STATE DOES NOT BELIEVE THE REQUESTED INFORMATION IS NEEDED IN ORDER FOR EXPERIENCED PROSPECTIVE PROPOSERS TO COMPLETE TECHNICAL AND COST PROPOSALS FOR PHASE I WORK.

21. RFP General Question. Please identify how DNS/IP Addressing is handled in the environment. Is there uniformity across the individual departments or does each department handle their own DNS/IP? What systems or products are used for DNS/IP Addressing (Win2k DNS? Unix based? Etc.).

ANSWER: SEE ANSWER TO QUESTION 9, ABOVE. THE STATE BELIEVES THIS INFORMATION WILL BE RELEVANT AS THE SELECTED PROPOSER COMPLETES THE STATEMENT OF WORK DELIVERABLE TASK 7B FOR PHASE II IMPLEMENTATION WORK. THE STATE DOES NOT BELIEVE THE REQUESTED INFORMATION IS NEEDED IN ORDER FOR EXPERIENCED PROSPECTIVE PROPOSERS TO COMPLETE TECHNICAL AND COST PROPOSALS FOR PHASE I WORK.

22. RFP General Question. Please identify how each department handles file and print services. Is it handled at the data center level or branch office level? What system(s) are used primarily for File/Print services (Windows 2000/NT, Netware, Unix?)

ANSWER: SEE ANSWER TO QUESTION 9, ABOVE.

23. RFP General Question. Please identify the applications which are currently running on the Windows NT systems in the environment. Does an "application inventory" exist?

ANSWER: AN APPLICATION INVENTORY DOES NOT EXIST AT THE ENTERPRISE LEVEL. SEE ANSWER TO QUESTION 9, ABOVE.

24. Is consolidation of version levels in scope?

Addendum 2 ANSWER: POSSIBLY. OTHER QUESTIONS MUST BE ASKED AND ANSWERED FIRST—IS THE APPLICATION DEPENDENT ON SOME VERSION? DO WE HAVE TO KNOW IF THERE ARE APPLICATIONS THAT ARE DATABASE LEVEL DEPENDENT? A DEFINITIVE RESPONSE TO THIS QUESTION WILL BE INCLUDED IN A SUBSEQUENT ADDENDUM RELEASED TO THE VIP SYSTEM AND DISTRIBUTED TO ALL MPC ATTENDEES.

Addendum 4 ANSWER: APPLICATION SETS ARE OUTSIDE THE SCOPE. IF APPLICATIONS ARE NOT LEVEL DEPENDENT, THE SELECTED PROPOSER MAY CHOOSE TO ADDRESS THIS ISSUE AS IT COMPLETES THE PHASE I ASSESSMENT AND RECOMMENDS THE BEST APPROACH TO CONSOLIDATION.

25. Are there opportunities to make changes from Novel to other file-server technologies?

Addendum 2 ANSWER: A DEFINITIVE RESPONSE TO THIS QUESTION WILL BE INCLUDED IN A SUBSEQUENT ADDENDUM RELEASED TO THE VIP SYSTEM AND DISTRIBUTED TO ALL MPC ATTENDEES.

Addendum 4 ANSWER: THE SELECTED PROPOSER MAY CHOOSE TO ADDRESS THIS ISSUE AS IT COMPLETES THE PHASE I ASSESSMENT AND RECOMMENDS THE BEST APPROACH TO CONSOLIDATION. THE STATE EXPECTS THAT THE SELECTED PROPOSER WOULD RECOMMEND SUCH AN OPPORTUNITY FOR CHANGE (I.E. SAVINGS, EFFICIENCY, AND/OR PRODUCTIVITY ENHANCEMENT OPPORTUNITIES) IF THE SELECTED PROPOSER BELIEVES THE STATE WOULD SUBSTANTIALLY BENEFIT FROM SUCH A CHANGE.

26. Is the State expecting "travel and living" expenses to be billed separately and estimated at XX% of the overall fixed price?

ANSWER: NO. THE STATE EXPECTS PROPOSERS TO ESTIMATE THEIR TRAVEL AND LIVING EXPENSES OVER PROJECT PHASE I, AND TO REFLECT THEM IN THE REQUIRED DELIVERABLES-BASED PRICING.

27. Is it possible that certain State Agencies choose a "Contractor Only" Inventory and others choose a "Staff-assisted" inventory?

"Task 4: Conduct an Inventory of Oregon's Participating Agencies' Computing and Networking Infrastructure operations. Conduct and validate the Inventory, and collate all Inventory information for use in the Phase I-3 Computing and Networking Infrastructure Consolidation Alternatives analysis. Agency reserves the right, to be exercised in its sole discretion, to select one of the following options for Contractor to use in conducting and validating the required Inventory:

Option 1: Contractor completes the Task with Contractor Resources, ONLY.

Option 2: Contractor trains and mentors State Project Staff to assist in Contractor's completion of Task 4."

ANSWER: NO. PROPOSERS SHALL ASSUME THAT THE DECISION REGARDING "CONTRACTOR ONLY" INVENTORY OR "CONTRACTOR WITH STATE STAFF-ASSISTED" INVENTORY WILL BE MADE AT THE STATE-LEVEL. THERE WILL BE NO AD HOC PARTICIPATING AGENCY BY PARTICIPATING AGENCY DECISION ON SUCH MATTER.

B. Agency will provide to the prospective Proposers via email attachment a preferred format for use in submitting the Cost Proposal. The document is in Microsoft Excel format.

C. Agency will release an Addendum 5 on the morning of November 14, 2003, which will reflect any relief granted to prospective Proposers regarding their submitted requests for modification of State Contract Terms and Conditions.

D. Nicholas Betsacon remains as the Single Point of Contact for this procurement.

Salem Phone: 503.373.1189 and Email:
nicholas.betsacon@state.or.us

THIS ADDENDUM 4 DOES NOT CHANGE THE DATE FOR THE CLOSING (11-19-2003).

-End-