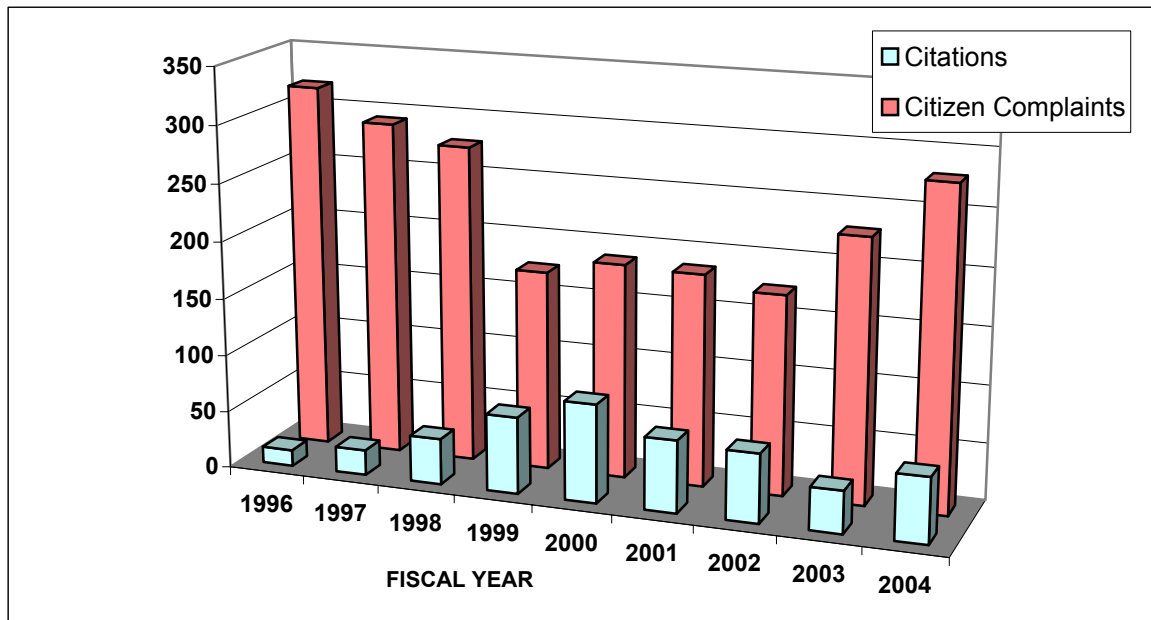


STATE VEHICLE CITATIONS & CITIZEN COMPLAINTS



<u>FY</u>	<u>Vehicle Citations</u>	<u>Citizen Complaints</u>	<u>State Veh Miles (millions)</u>	<u>Citation Rate per Million miles</u>	<u>Incident Rate per 12,000 miles</u>
1996	14	319	101.1	0.139	
1997	22	292	103.3	0.213	
1998	40	277	106.2	0.377	
1999	67	174	103.2	0.649	
2000	86	187	102.7	0.837	
2001	63	185	104.3	0.604	0.078
2002	60	174	99.3	0.605	0.063
2003	37	229	93.8	0.394	0.046
2004	57	279	90.6	0.629	0.052
'04 vs '03	54.1%	21.8%	-3.4%	59.4%	13.6%
Average	50	235	100.5	0.494	0.060

Notes: 1) Beginning with FY98, "low mileage" agencies not included in totals; they represent less than one percent of total state vehicle miles.

2) New criteria for counting collisions established in 2001; FY2001 and FY2002 incident rates re-calculated to reflect the auto property deductible increase from \$500 to \$2500.

VEHICLE INCIDENT RATE - 2001 to 2004

