

**OREGON SMART BUY  
PRICE AGREEMENT OVERVIEW – PC HARDWARE**

PC HARDWARE CATEGORIES INCLUDE:

DESKTOPS  
LAPTOPS  
SERVERS

**DESKTOPS:**

Hewlett Packard [HP]	Price Agreement No. 4144
Computer Technology Link, Inc. [CTL]	Price Agreement No. 4143

**LAPTOPS:**

Hewlett Packard [HP]	Price Agreement No. 4144
CDW-G	Price Agreement No: 4142

**SERVERS**

Hewlett Packard [HP]	Price Agreement No. 4144
Computer Technology Link, Inc. [CTL]	Price Agreement No. 4143

**BY SUPPLIER CONTACT & ORDERING INFORMATION**

**PA # 4144 – Hewlett Packard - Desktops – Laptops - Servers**

**Oregon State Inside Sales Representative:**

Contact: David Fernand  
Email: [david.fernand@hp.com](mailto:david.fernand@hp.com)  
Phone: 888-202-4682 X15625  
Fax: 800-825-2329

**Post Sales Tracking, Order Status:**

Oregon State Agency and City Governments  
Phone: 888-202-4682, option 3  
Email: [ORSTLGOV@hp.com](mailto:ORSTLGOV@hp.com)

**Right Systems, Inc.:**

Contact: Sean Padget, Authorized Reseller  
Phone: 503-585-1418  
Cell: 503-428-2910  
Fax: 503-585-1837

**Returns and Credits:**

Phone: 800-727-2472  
Option 1, Option 2, Ext: 1060

**PA # 4143 CTL Desktops – Servers**

**Oregon State Inside Sales Representative:**

Contact: Elaine Frank  
Online: [www.Ctlcorp.com/Oregon](http://www.Ctlcorp.com/Oregon)

Email: [efrank@ctlcorp.com](mailto:efrank@ctlcorp.com)

Toll-Free Phone: 800-642-3087 x224 or 971-327-0106 direct

Fax: 503-526-9135

Post Sales Tracking, Order Status:

Contact: Elaine Frank

Email: [efrank@ctlcorp.com](mailto:efrank@ctlcorp.com)

Returns and Credits:

Contact: Elaine Frank or Matt Person

Phone: Matt Person – 971-327-0132

Email: [efrank@ctlcorp.com](mailto:efrank@ctlcorp.com) and [mperson@ctl.com](mailto:mperson@ctl.com)

### **PA #4142 – CDW-G for the purchase of IBM Laptops, IBM Thinkpads, IBM Notebook Computers**

CDW Government Inc.  
230 N. Milwaukee Ave.  
Vernon Hills, Illinois 60061

#### **Sales**

Contact: Scott Rember

Phone: 866-339-3646

Fax: 847-419-6200

Email: [scotrem@cdwg.com](mailto:scotrem@cdwg.com)

Contact: Michelle Meyers

Phone: 877-325-3391

Email: [mmeyers@cdwg.com](mailto:mmeyers@cdwg.com)

Account Manager:

Contact: Jeff Simon

Phone: 866-339-3648

Email: [jeffsim@cdwg.com](mailto:jeffsim@cdwg.com)

#### **Important PC Hardware Points**

Included in these awards: standard maintenance and support, that are either [i] one of the Standard Configurations for desktop computers, laptops and servers or [ii] Non Standard Configuration desktop computers. Also, included are additional services such as Asset Management Services, Disk Imaging Services and Take-Back Services for disposal of equipment.

- The IT Hardware Price Agreements are requirement Price Agreements for state agencies under DAS authority
- The IT Hardware Price Agreements are available to ORCPP members.

- Standard Configurations have achieved the greatest savings – whenever possible agencies should look to the standard configurations first.
- A technology Refresh committee will meet every 4 to 6 months, or as needed, to review existing standard configurations and determine the need for new standards based on; ability to meet end user needs; technology obsolescence, price changes; other changes in the PC Hardware field.
- The State Procurement Office will continue to support WSCA for the ORCPP community
- HP,CTL, and CDW-G have the ability to reference quote numbers via their web site. Always reference a quote number when ordering IT Hardware.
- 4 year warranty standard on all Desktops and Laptops
- 3 year warranty standard on all Servers.

DAS State Procurement Office Website: IT Hardware Price Agreement summary information and any updates to the contracts can be found under "Quick Links – Best Buy at the following address:

<http://procurement.oregon.gov/>

#### Product Take-Back Recycling Options:

Purchasing agencies are responsible to ensure adequate and proper disposal of PC equipment at the end of life. HP, CTL and CDW-G have approved product take-back recycling program options under their price agreement terms. These options may be used by the purchasing agency to manage end of life disposal. The program options include de-installations service that includes their removal and recycling of equipment and packaging materials at the end of life cycle and disposal in accordance with EPA stands and certification. In addition to the options available through the PC Hardware agreements a contract also exists with Ecolights NW for disposal of PC Hardware. Purchasing agencies should take advantage of this option to fulfill their responsibility of proper and adequate disposal of PC equipment that is at the end of its life. Additional information about take back options may be found on the online summary at <http://procurement.oregon.gov/> or by contacting the respective sales manager for details.

### **Oregon Smart Buy Price Agreement Overview – PC Hardware**

#### PC Hardware Contract Administration Contact Information

Gayle Montgomery  
 State Procurement Analyst  
 DAS State procurement Office  
 Phone: 503-378-4811  
 Fax: 503-373-1626  
 Email: [gayle.montgomery@das.state.or.us](mailto:gayle.montgomery@das.state.or.us)