We serve state government to benefit the people of Oregon.

KPMs

1a. % of 10-year plan metrics w/ progress

2a. % of agency leadership (directors) that meet quarterly with Gov's policy advisors

3a. % of employees within an agency using a perf. mgmt system

4a. % of enterprise initiatives with an identified lag engagement strategy

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Core Measures:

1a. % of 10-year plan metrics w/ progress

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Mission

We model value-driven leadership to provide services and develop policy.

1. By taking an enterprise view of government operations, we implement cost-effective, efficient services.
2. By targeting and responding to our employees, customers and stakeholders, we provide the best possible customer service and public outcomes.
3. By continuously improving, we lead by example.

Values

1. Partnership. We seek to understand each other’s interests and work for our mutual success.
2. Communication. The primary means of communication will be open lines and face-to-face meetings.
3. Acceptance. We embrace failure as a tool for improvement.
4. Incentives. We will use the principles of incentives and recognition as a tool for behavior change.
5. Innovation. We will use creative and flexible solutions to business problems.
6. Accountability. The right people are held accountable to high behavioral and work product standards across all functions, cultures and backgrounds.
7. Sustainability. The act today to meet Oregon’s present and future needs.