



November 1st, 2005

Mr. Reese Lord
Communications & Training Manager
Building Codes Division

RE: Construction Claims Task Force

TOPICS OF OUR DISCUSSION:

1. Construction Defects – The Seemingly “Storm Surge” of Claims
 - A. Consumer Awareness
 - B. Preventing Small Items from Becoming Major Issues
 - C. Reporting versus Repairing

2. Management and Reduction of Defect Claims – *Is It Possible?*
 - A. Liability and Responsibility
 - B. The Vehicle and the Common Carrier – *The Moisture Medium*
 - C. Special Inspections & Diligent Record Keeping – *The Envelope Please*

Thank You,

John Lamb & Eric Hoff
Western Architectural