

Consumer Damage Report by Fiscal Year
July 1, 2000 through June 30, 2005

Residential Structures
 Owner Claims

Item No.	CCB DRS Final Orders to Pay Damages	2000-01 Fiscal Year Total	2001-02 Fiscal Year Total	2002-03 Fiscal Year Total	2003-04 Fiscal Year Total	2004-05 Fiscal Year Total
670	Total number of CCB DRS Orders	554	444	406	352	286
671	Total dollar amount of orders to pay damages	\$ 4,009,575	\$ 2,132,856	\$ 2,777,076	\$ 2,791,411	\$ 2,212,993
	Total number of contractors with final orders to pay damages	434	340	332	282	223
	Paid CCB DRS Final Orders					
672	a. Dollar amount paid by Contractor	\$ 247,482	\$ 190,384	\$ 211,436	\$ 293,324	\$ 188,831
673	b. Number of complaints where contractor paid all or part of order					
674	c. Number of Contractors who paid all or part of order					
675	d. Dollar amount paid by Surety	\$ 1,681,175	\$ 1,252,274	\$ 1,602,174	\$ 1,289,563	\$ 1,106,311
676	e. Number of complaints where Surety paid all or part of order					
677	f. Number of Contractors where Surety paid all or part of order					
	Unpaid Final Orders					
678	Total Dollar Amount Unpaid	\$ 2,080,917	\$ 690,197	\$ 963,466	\$ 1,208,525	\$ 917,850
679	Number of complaints where some or all of order is unpaid	150	116	102	104	95
680	Number of contractors where some or all of order is unpaid	104	65	68	69	69
	Final Orders Discharged in Bankruptcy					
	a. Total Dollars Discharged	\$ 1,126,801	\$ 228,237	\$ 229,158	\$ 144,520	\$ 157,759
	b. Number of complaints	67	41	28	35	12
	c. Number of Contractors	17	16	16	8	5
	Final Orders Claimant Settled for Less					
	a. Total Dollars Forgiven	\$ 53,106	\$ 39,141	\$ 37,385	\$ 6,490	\$ 1,581
	b. Number of complaints	3	3	4	2	2
	c. Number of Contractors	3	3	4	1	2
	Total Dollars left payable	\$ 901,011	\$ 422,819	\$ 696,923	\$ 1,057,515	\$ 758,510