

Consumer Damage Report by Fiscal Year
July 1, 2000 through June 30, 2005

All Structure Types
 and All Claimant Types

Item No.	CCB DRS Final Orders to Pay Damages	2000-01 Fiscal Year Total	2001-02 Fiscal Year Total	2002-03 Fiscal Year Total	2003-04 Fiscal Year Total	2004-05 Fiscal Year Total
670	Total number of CCB DRS Orders	1,326	1,151	1,058	847	655
671	Total dollar amount of orders to pay damages	\$ 6,918,445	\$ 5,120,739	\$ 5,652,206	\$ 5,560,322	\$ 4,239,356
	Total number of contractors with final orders to pay damages	863	756	706	580	440
	Paid CCB DRS Final Orders					
672	a. Dollar amount paid by Contractor	\$ 782,501	\$ 724,289	\$ 822,383	\$ 698,141	\$ 497,485
673	b. Number of complaints where contractor paid all or part of order	229	237	210	210	135
674	c. Number of Contractors who paid all or part of order	203	219	184	188	127
675	d. Dollar amount paid by Surety	\$ 2,383,596	\$ 1,882,519	\$ 2,439,206	\$ 1,830,610	\$ 1,562,555
676	e. Number of complaints where Surety paid all or part of order	898	934	811	628	435
677	f. Number of Contractors where Surety paid all or part of order	636	624	542	431	311
	Unpaid Final Orders					
678	Total Dollar Amount Unpaid	\$ 3,752,348	\$ 2,513,930	\$ 2,390,618	\$ 3,031,571	\$ 2,179,316
679	Number of complaints where some or all of order is unpaid	566	428	380	330	290
680	Number of contractors where some or all of order is unpaid	315	226	215	186	177
	Final Orders Discharged in Bankruptcy					
	a. Total Dollars Discharged	\$ 1,489,285	\$ 619,294	\$ 552,205	\$ 577,717	\$ 310,207
	b. Number of complaints	179	128	125	134	36
	c. Number of Contractors	44	47	39	28	14
	Final Orders Claimant Settled for Less					
	a. Total Dollars Forgiven	\$ 33,188	\$ 55,486	\$ 41,435	\$ 147,032	\$ 105,454
	b. Number of complaints	10	9	12	16	28
	c. Number of Contractors	8	7	10	14	16
	Total Dollars left payable	\$ 2,229,875	\$ 1,839,150	\$ 1,796,978	\$ 2,306,823	\$ 1,763,655