

# Consumer Protection



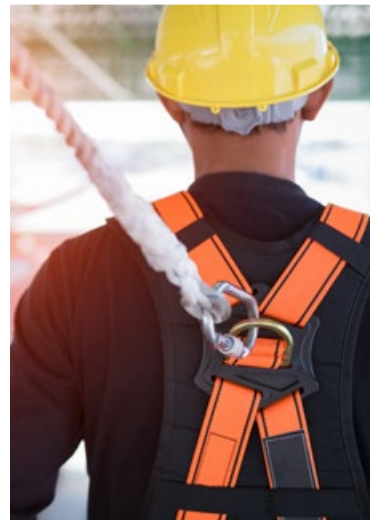
# Worker Protection



# Resources and services



# Building Safety



Department of  
Consumer and  
Business Services

# How can we help you?

## Building Safety

### Building Codes Division

- Find information on building codes/permits
- Confirm contractor licenses and inspector certification

[oregon.gov/bcd](https://www.oregon.gov/bcd)

800-442-7457 (toll-free)

## Consumer Protection

### Division of Financial Regulation

- File an insurance or financial services complaint
- Verify a license
- Learn about insurance and financial services

[dfr.oregon.gov](https://www.dfr.oregon.gov)

888-877-4894 (toll-free)

## Worker Protection

### Oregon OSHA

#### For workers:

- Report a safety concern at work
- Learn about workplace rights and responsibilities
- Learn about managing workplace safety and health hazards

#### For employers:

- Receive help creating a safe and healthy work environment
- Find online training resources
- Learn about free, confidential safety consultations

[osha.oregon.gov](https://www.osha.oregon.gov)

800-922-2689 (toll-free)

We offer free interpretation.  
Call us in your language,  
including Español, Tiếng Việt,  
繁體中文, and Русский.



## Ombuds Office for Oregon Workers

- Get help understanding your rights in workers' compensation and workplace safety and health
- Talk to an independent advocate
- Get help investigating and resolving complaints

[oregon.gov/dcbs/ow](https://oregon.gov/dcbs/ow)  
**800-927-1271** (toll-free)

## Small Business Ombudsman for Workers' Compensation

### Small business owners:

- Learn about workers' compensation coverage requirements (who needs it, how to buy it, and what happens if you do not have it)
- Talk to an independent advocate for small businesses

[oregon.gov/dcbs/sbo](https://oregon.gov/dcbs/sbo)  
**503-378-4209**

## Workers' Compensation Division

- Learn how workers can file a claim
- Find information about workers' compensation insurance

[wcd.oregon.gov](https://wcd.oregon.gov)  
**800-452-0288** (toll-free)

- Learn about return-to-work programs
- Find out how injured workers can effectively return to the job

[wcd.oregon.gov/rtw](https://wcd.oregon.gov/rtw)  
**800-445-3948** (toll-free)

## Workers' Compensation Board

### The board:

- Conducts hearings, case reviews, and mediation services
- Resolves disputes arising under workers' compensation law and the Oregon Safe Employment Act
- Administers the crime victims' compensation law

[oregon.gov/wcb](https://oregon.gov/wcb)  
**877-311-8061** (toll-free)



The Department of Consumer and Business Services is Oregon's largest consumer protection and business regulatory agency. We are a resource to consumers and businesses in areas involving:

- Building safety
- Financial services (insurance, investments, Oregon-chartered banks and credit unions, consumer finance companies, mortgage lenders, pawnbrokers, payday lenders)
- Workplace health and safety

## Department of Consumer and Business Services

350 Winter St. NE  
P.O. Box 14480  
Salem, OR 97309-0405






[oregon.gov/dcbs](http://oregon.gov/dcbs)

503-378-4100

Español: 1-800-843-8086  
(llamada gratis)

- Building Codes Division
- Division of Financial Regulation
- Ombuds Office for Oregon Workers
- Oregon OSHA
- Small Business Ombudsman
- Workers' Compensation Board
- Workers' Compensation Division

## Connect with us

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