

Serving
**OREGON
INJURED
WORKERS**



**Ombudsman for Injured Workers
Toll-free 800-927-1271**

503-378-3351

Visit our Web site at

www.oregon.gov/DCBS/OIW

E-mail: OIW.questions@state.or.us

Se Habla Español



The Ombudsman for Injured Workers is the state office that serves as an independent advocate for injured workers by helping them understand their rights and responsibilities, investigating complaints, and acting to resolve those complaints.

The ombudsman's staff can give you straight answers, at no charge, about the following:

- Worker rights & responsibilities
- Time loss & Medical benefits
- Returning to work
- Claim closure
- Litigation & settlement processes

If you need assistance with a question or concern regarding your workers' compensation claim, please contact us.

The Ombudsman cannot provide legal advice. You may want to consult with an attorney who specializes in workers' compensation. Locate an attorney for a free consultation through the yellow pages, online, or the Oregon State Bar referral service at 800-452-7636.

