

DCBS Overview

Presenter: Andrew Stolfi, Director
Department of Consumer and Business Services

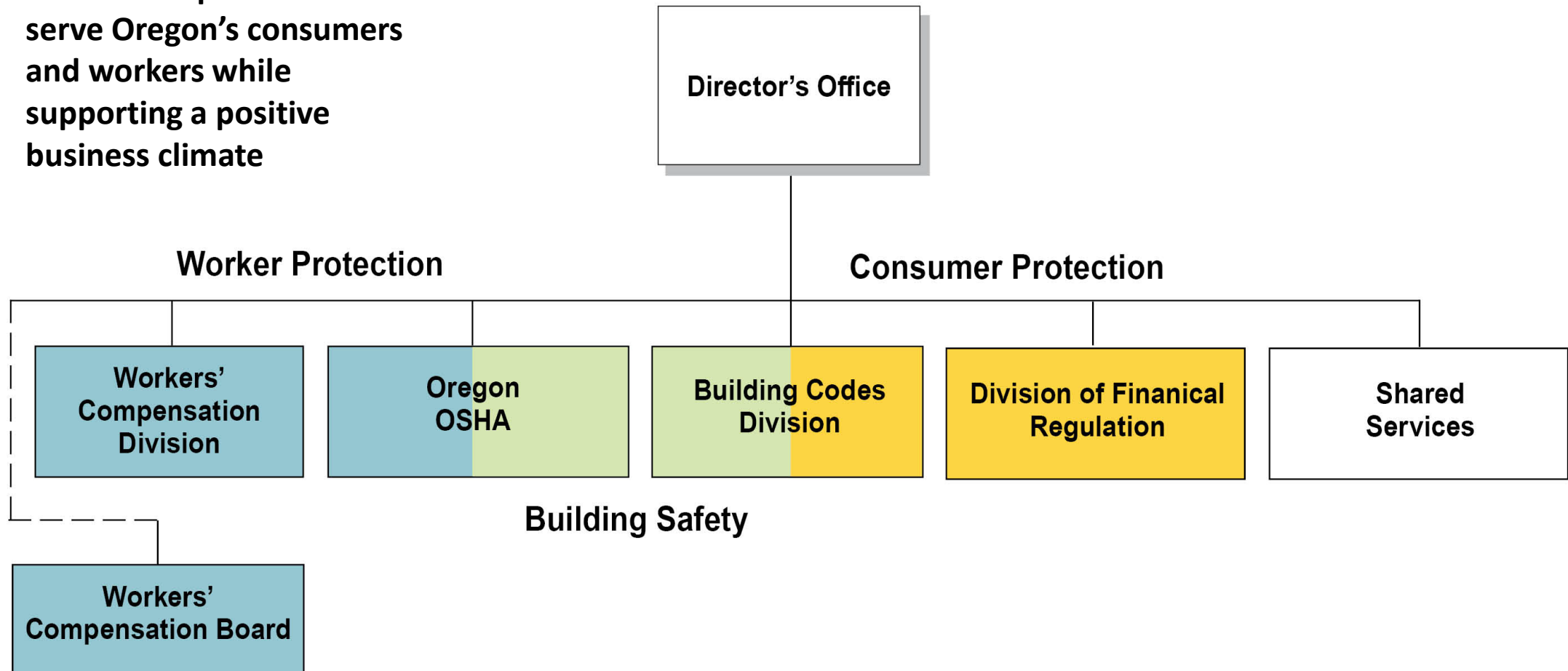


Open house agenda – 10 a.m. to noon

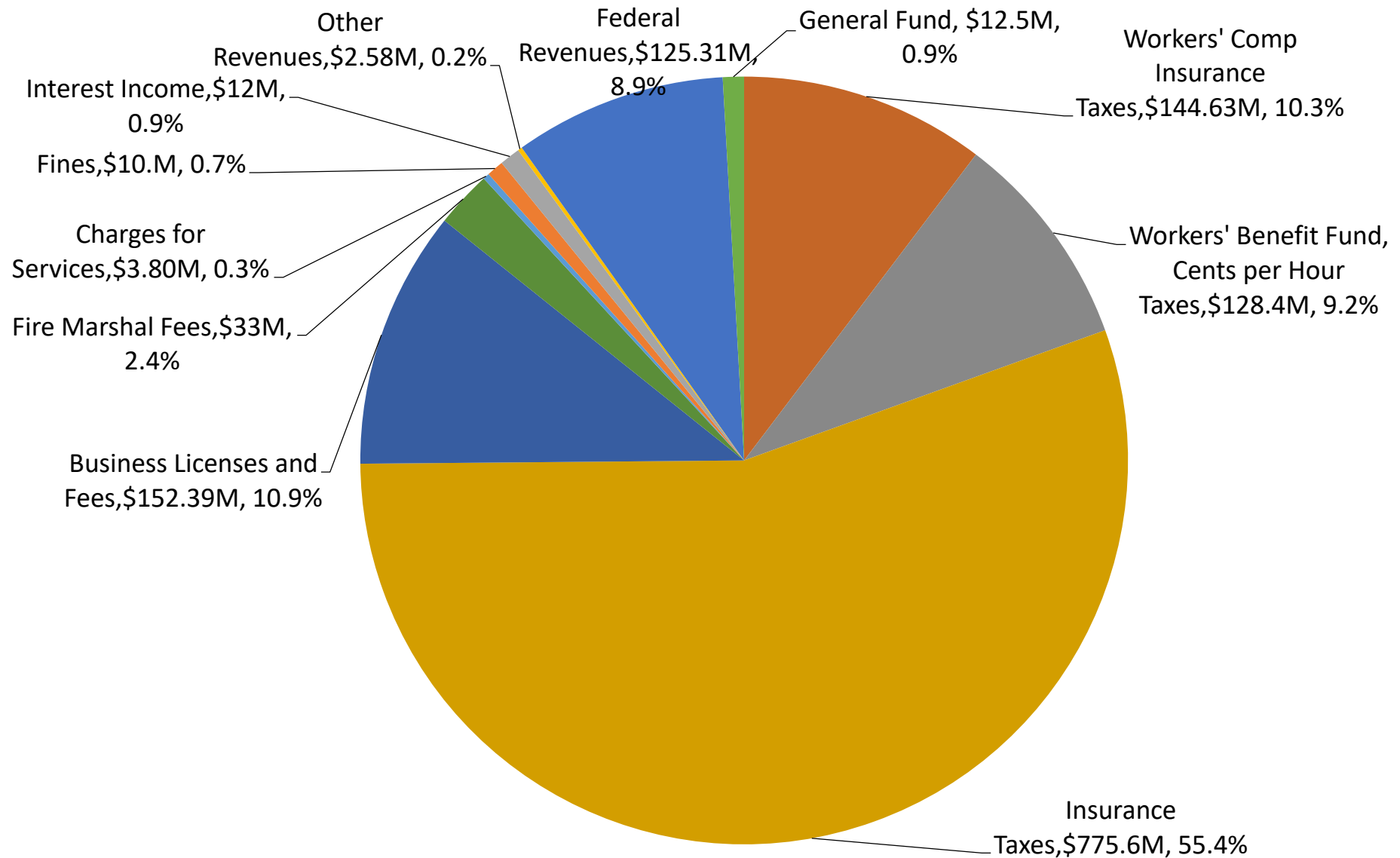
- 10 a.m.: Welcome and introduction – Andrew Stolfi
- 10:10 a.m.: Division of Financial Regulation overview – TK Keen, Alex Cheng, and Tricia Goldsmith
- 10:20 a.m.: Oregon OSHA overview – Renee Stapleton
- 10:30 a.m.: Open discussion

DCBS organizational chart

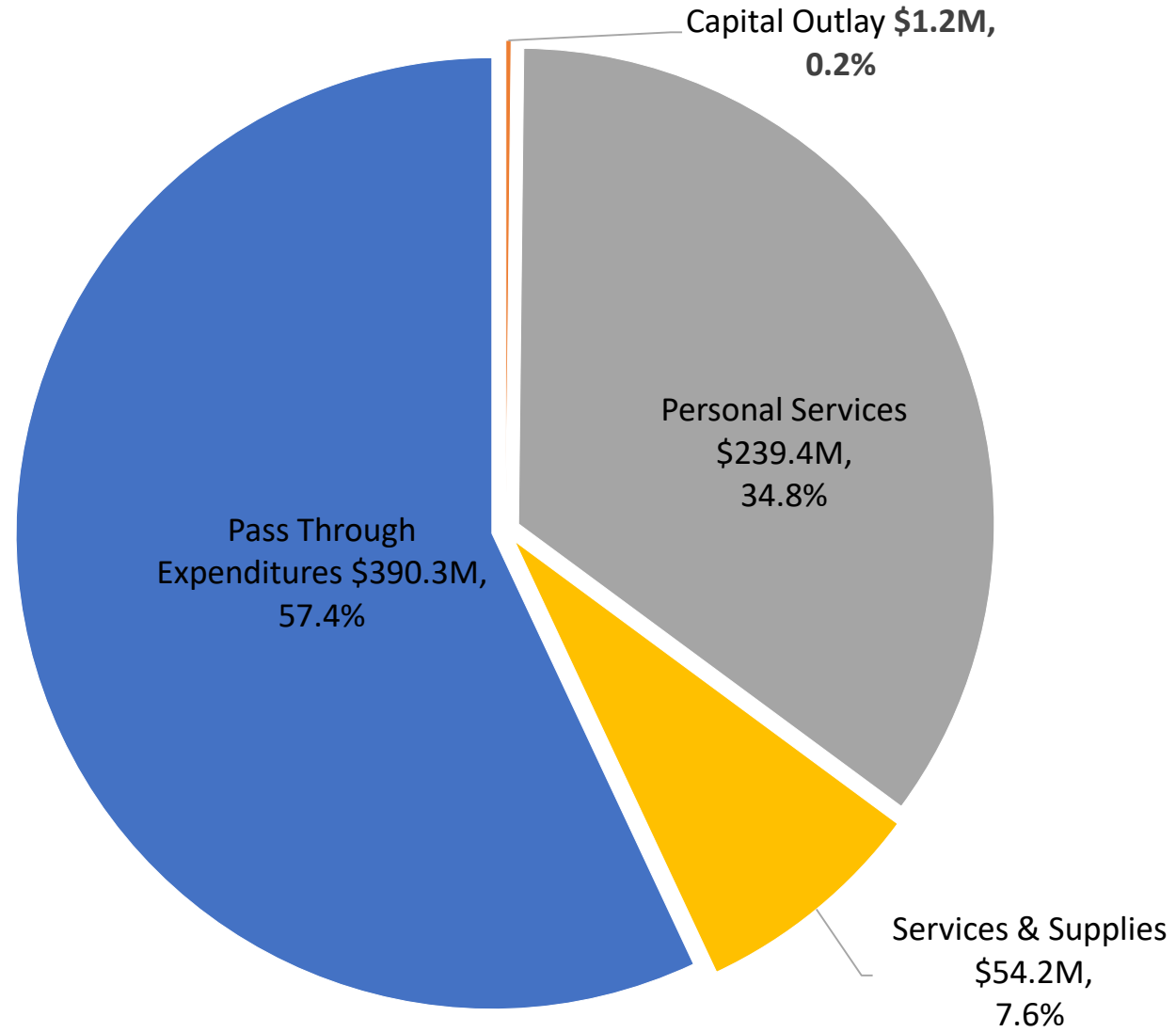
Mission: To protect and serve Oregon's consumers and workers while supporting a positive business climate



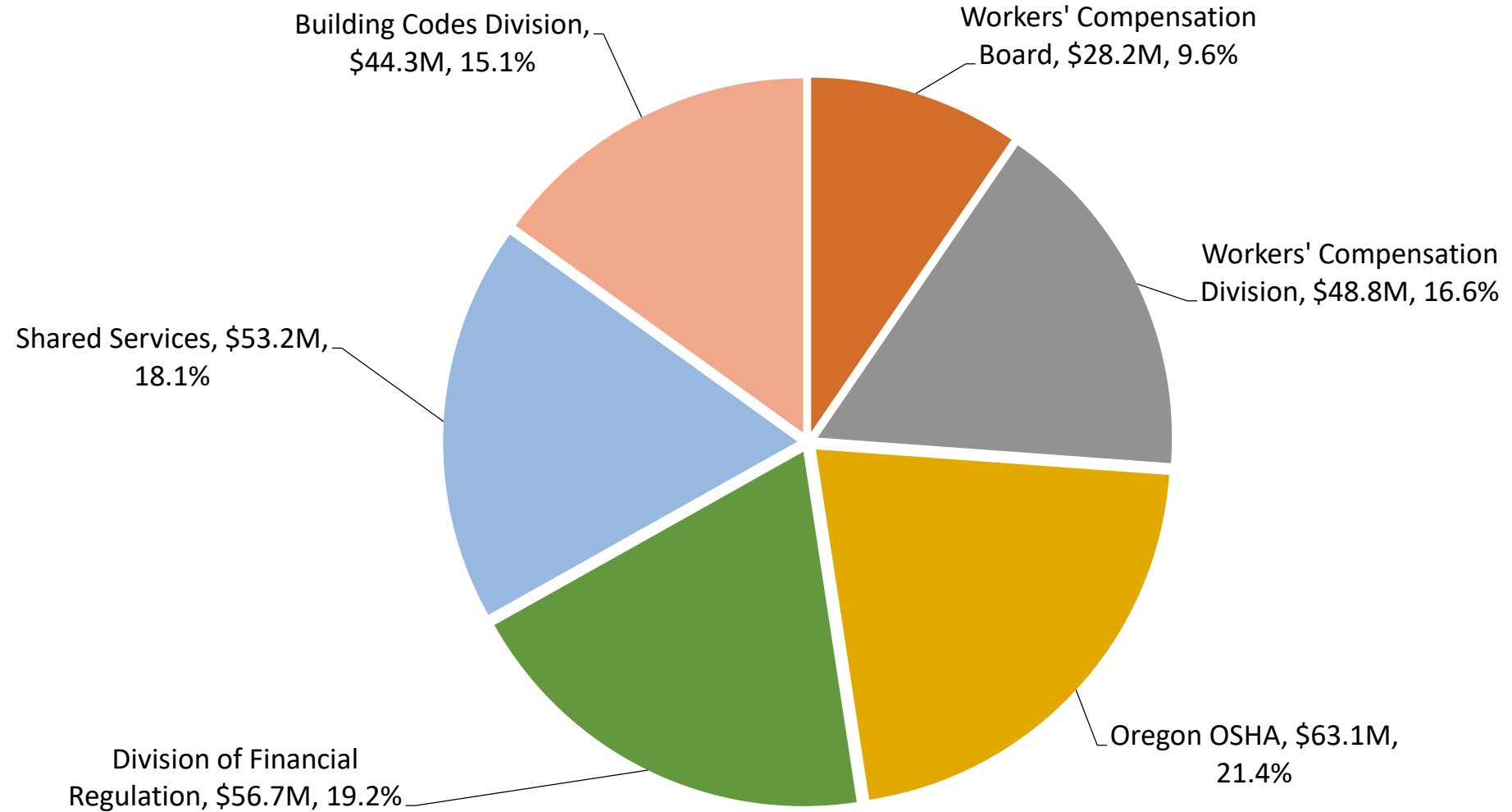
DCBS Revenue Sources – 2021-23 – Legislatively Approved Budget – \$1,400.7m



Uses of Revenue 2021-23 Legislatively Approved Budget – \$685.1m



DCBS Operational Costs – 2021-23 – Legislatively Approved Budget – \$294.3m



Why we are here

Provide feedback at any time:
dcbs.engagement@dcbs.oregon.gov



Division of Financial Regulation

Presenters: TK Keen, Administrator; Alex Cheng, Deputy Administrator;
and Tricia Goldsmith, Consumer Advocacy and Education Manager
Department of Consumer and Business Services



Division of Financial Regulation Overview

Mission: Protecting Oregonians' access to fair products and services through education, regulation, and consumer assistance.

Regulated industries

- Insurance
- Banks, credit unions, trust companies
- Mortgage lenders and servicers
- Investment advisors and registered securities
- Small dollar loans
- Other nondepository money service businesses

Division of Financial Regulation Overview

What we do

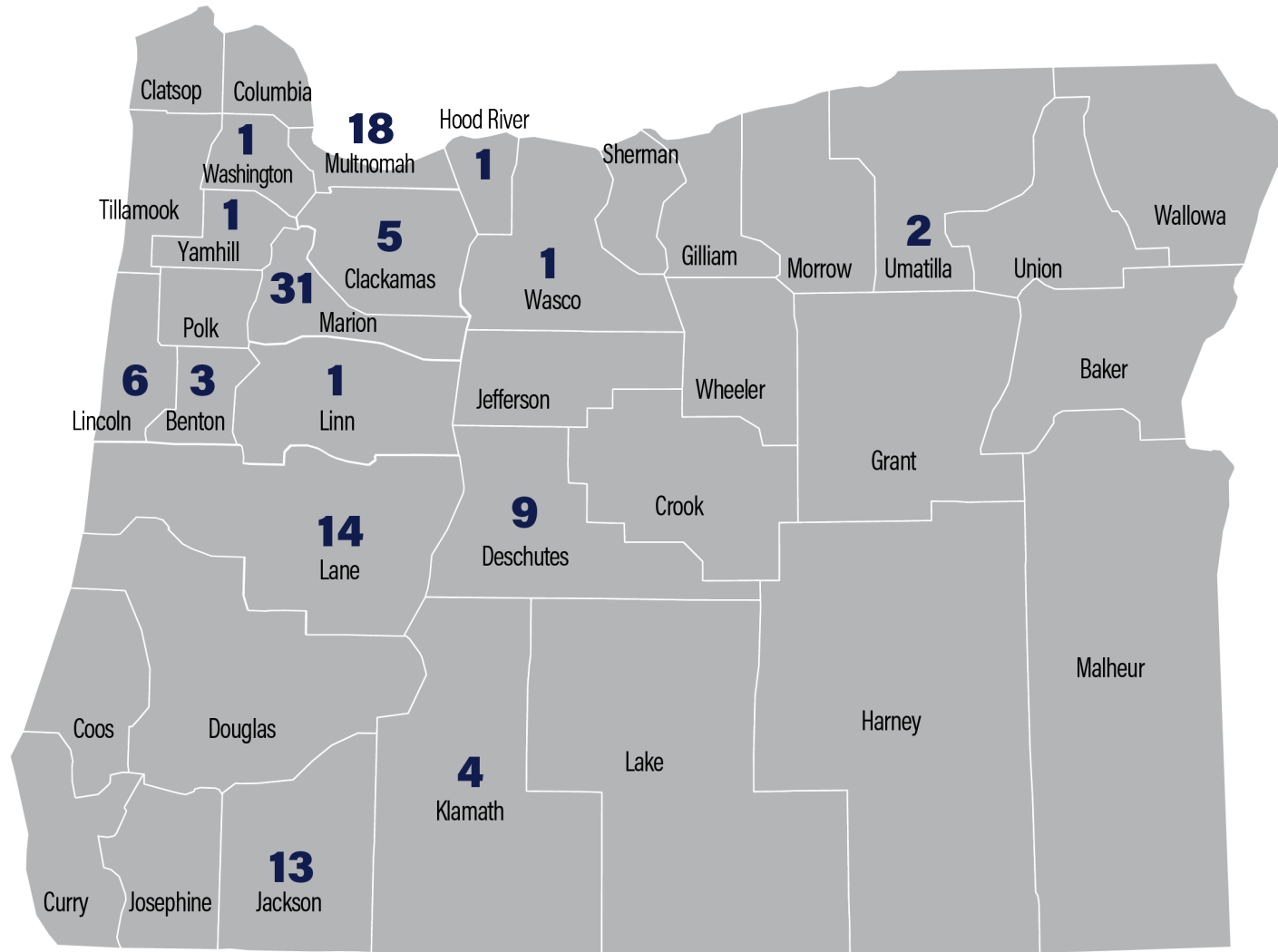
- Licensing, chartering, and registration
- Financial examination and supervision
- Insurance form and rate review
- Market conduct and compliance exams
- Enforcement
- Consumer advocacy, education, and outreach

Division of Financial Regulation Overview

Other programs

- Reinsurance
- Drug Price Transparency program

DFR outreach events – 2020 to present



Total events: 246
In person: 110
Virtual: 136

● Virtual: 136

Partnership Sponsorship Program

- New consumer education and engagement program for 2023
- Up to 5 sponsorships awarded to financial empowerment community partners
- Sponsorships are for one year at \$25,000 each
- Priority given to organizations that serve underserved communities

2023 budget requests

DFR is seeking 10 new positions for the 2023-25 budget

- 2 consumer advocates
- 2 financial education and outreach coordinators
- 1 outreach manager
- 2 nondepository program licensing examiners
- 1 senior financial analyst
- 2 IT examiners

2023 legislative agenda

Legislative concepts

- Fair auto insurance rating

Placeholders

- Network adequacy
- Health insurance updates

Questions and comments

Oregon OSHA

Renée Stapleton, Acting Administrator
Oregon OSHA



Oregon OSHA Community Engagement Plan

Oregon OSHA is:

- Dedicated to improving workplace safety and health.
- Committed to working with labor, business, and other government agencies to achieve that goal.

Oregon OSHA regulates nearly every workplaces across Oregon; all of its programs impact workers in underserved and underrepresented communities.

Oregon OSHA Community Engagement Plan

Enforcement

- Inspects workplaces for safety and health hazards:
 - Fatalities and accidents
 - Complaints
 - Referrals
 - Scheduled inspections
 - Follow-ups
- Abatement assistance
- Focus:
 - Hiring bilingual staff members
 - Continue training staff members to identify vulnerable workers during inspections to include in interviews

Oregon OSHA Community Engagement Plan

Consultation

- Consultation provides *free* and confidential consults for employers on workplace:
 - Safety
 - Industrial hygiene
 - Ergonomics
 - Process safety management
- Objectives:
 - Reduce occupational injuries and illnesses
 - Help employers develop a comprehensive safety and health management program

Oregon OSHA Community Engagement Plan

Public education

Public education develops and provides:

- Free on-site training
- Virtual training
- Online education and training classes
- Many offerings in Spanish

Oregon OSHA Community Engagement Plan

Resource Center

The Resource Center is a free service providing:

- Safety and health publications
- Training videos and video streaming content
- Lending library to employers and workers
- Many offerings in Spanish; also continues to expand the collection in other languages

Oregon OSHA Community Engagement Plan

Conferences

- The Conferences Section:
 - Co-sponsors with safety and health professional organizations statewide educational conferences
 - Designs most conferences to target employers and safety committee members to improve hazard recognition and control
- Spanish Language Conference – November 8, 2022
 - Inform attendees of employee rights
 - Provide safety and health training

Oregon OSHA Community Engagement Plan

Standards and Technical

- Standards and Technical:
 - Adopts rules/standards
 - Provides consistent technical interpretation of regulations
- Oregon OSHA's rulemaking processes:
 - Diverse representation of employers and employees
 - Often use listening sessions to hear about worker experiences
 - Public hearings are at varied times of day or evening to allow for more to attend around their schedules
 - Hearings conducted in Spanish

Oregon OSHA Community Engagement Plan

Oregon OSHA is:

- Committed to pursuing our worker protection mission in a manner that actively addresses existing inequities between employers and workers, as well as the cultural and language differences that can often impose barriers to workers in need of protection.
- Community Engagement Coordinator – budget request for 2023-25 biennium

Oregon OSHA Community Engagement Plan

Central Administration office

503-378-3272

Español

800-843-8086

Bend field office

Enforcement: Phone: 541-388-6066

Consultation: Phone: 541-388-6068

Eugene field office

Enforcement: Phone: 541-686-7562

Consultation: Phone: 541-686-7913

Medford field office

Enforcement: Phone: 541-276-9175

Consultation: Phone: 541-276-2353

Portland Metro area: Tigard field office

Enforcement: Phone: 503-229-5910

Consultation: Phone: 503-229-6193

Salem field office

Enforcement: Phone: 503-378-3274

Consultation: Phone: 503-373-7819

Pendleton field office

Enforcement: Phone: 541-276-9175

Consultation: Phone: 541-276-2353

Renée Stapleton

Acting Administrator

971-719-6708

renee.m.stapleton@dcbs.oregon.gov

Welcome to the DCBS community engagement open house

Provide feedback at any time:
dcbs.engagement@dcbs.oregon.gov

