Vocational Rehabilitation Services

Ways and Means Presentation – March 11, 2013

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Stephaine Parrish-Taylor, Director, Vocational Rehabilitation
Presentation Outline

- Why Vocational Rehabilitation matters
- Vocational Rehabilitation process
- Who we serve
- Centers for Independent Living (CIL)
- Outcomes
- Breakthroughs
- Budget
- Vocational Rehabilitation Summary
Vocational Rehabilitation

Mission Statement

Assist Oregonians with disabilities to achieve and maintain employment and independence
Why Vocational Rehabilitation Matters

- 279,001 working-age Oregonians experience a disability
- Only 34.1% of individuals with disabilities work vs. 71% of individuals without disabilities
- $16,047 is the median wage for an individual with a disability; median wage for non-disabled individuals is $26,668
- 9,310 youth exited special education last year

2,032 Oregonians went to work in FFY 12 because of Vocational Rehabilitation services
Services, Process and Client Overview
Services

- Rehabilitation
- Youth Transition
- Supported Employment
- Independent Living
Caseload

- Adults: -13% from 15,426 in '08 to 13,487 in '11
- Youth: 2% from 1,681 in '08 to 1,720 in '11
- SSI/SSDI: 2% from 4,561 in '08 to 4,670 in '11
- Independent Living: 109% from 5,688 in '08 to 11,863 in '11
Process

- **Application**
- **Eligibility determination:** Obtain and review medical records; secure need evaluations; identify barriers
- **Plan:** Establish plan goal; identify and authorize services; monitor progress
- **Job search and placement:** Authorize employment services: job preparation; development; coaching
- **Placement:** Monitor performance for 90 days
- **Closure:** 90 days of successful employment
- **Post-Employment:** Job retention services
Service Continuum

Caseload by Status in FFY12

- Applications: 8,501
- Eligibilities: 6,596
- Plans: 3,770
- Employed: 2,193
- Rehabilitations: 2,032
Client Disability Demographics

Top Five Primary Disability Categories by Number of Clients Served-Federal Fiscal Year 2011

- Cognitive Impairments: 4,016
- Psychosocial Impairments: 2,558
- Physical Impairments: 1,067
- Mental Impairments: 2,107
- Orthopedic Impairments: 2,160

Total: 10,868
Client Cognitive Impairments

Top Ten Causes of Cognitive Impairment Disability-by the Number of Clients Served-FFY12

- Intellectual Disability: 948
- Specific learning disabilities: 909
- Attention-Deficit Hyperactive Disorder (ADHD): 401
- Autism: 384
- Cause unknown: 390
- Congenital condition/birth injury: 291
- Accident/injury: 174
- Traumatic brain injury: 169
- Depressive and other Mood Disorders: 52

Legend:
## Client Gender, Age and Ethnicity

<table>
<thead>
<tr>
<th>Gender</th>
<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>8,447</td>
<td>56</td>
</tr>
<tr>
<td>Female</td>
<td>6,765</td>
<td>44</td>
</tr>
<tr>
<td>Total</td>
<td>15,212</td>
<td>100</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Age</th>
<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 20</td>
<td>1,596</td>
<td>10</td>
</tr>
<tr>
<td>20 to 29</td>
<td>3,141</td>
<td>21</td>
</tr>
<tr>
<td>30 to 39</td>
<td>2,587</td>
<td>17</td>
</tr>
<tr>
<td>40 to 49</td>
<td>3,449</td>
<td>23</td>
</tr>
<tr>
<td>50 to 59</td>
<td>3,490</td>
<td>23</td>
</tr>
<tr>
<td>60 Plus</td>
<td>956</td>
<td>6</td>
</tr>
<tr>
<td>Total</td>
<td>15,219</td>
<td>100</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ethnicity Only*</th>
<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Indian or Alaskan Native</td>
<td>602</td>
<td>4</td>
</tr>
<tr>
<td>Black</td>
<td>753</td>
<td>5</td>
</tr>
<tr>
<td>Asian</td>
<td>249</td>
<td>2</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>1,066</td>
<td>7</td>
</tr>
<tr>
<td>Native Hawaiian or other Pacific Islander</td>
<td>136</td>
<td>1</td>
</tr>
<tr>
<td>White</td>
<td>13,522</td>
<td>83</td>
</tr>
<tr>
<td>Total</td>
<td>16,328*</td>
<td>100</td>
</tr>
</tbody>
</table>

- Total exceeds number of clients due to clients reporting more than one ethnicity.

Source: Queries from ORCA 2 database
Centers for Independent Living (CIL)
CIL Clients by Disability Category

Independent Living Program Consumers served by Disability Categories in Fiscal Year 2012

- Mental/Emotional: 22%
- Multiple: 23%
- Physical: 27%
- Cognitive: 22%

Other: 2%
Hearing: 1%
Vision: 3%
CIL Clients by Age

Independent Living Consumers by Age in Fiscal Year 2012

- Under 5
- 5-19
- 20-24
- 25-59
- 60 & Older
## CIL Program Performance

<table>
<thead>
<tr>
<th></th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Documented Information &amp; Referral Services</td>
<td>8,027</td>
<td>7,875</td>
<td>9,312</td>
<td>13,928</td>
<td>16,925</td>
</tr>
<tr>
<td>Comprehensive Services Provided</td>
<td>2,210</td>
<td>1,861</td>
<td>1,954</td>
<td>2,065</td>
<td>2,133</td>
</tr>
<tr>
<td>Percent of Consumer Goals Achieved</td>
<td>55%</td>
<td>62%</td>
<td>60%</td>
<td>60%</td>
<td>61%</td>
</tr>
<tr>
<td>Percent of Satisfied Consumers</td>
<td>88%</td>
<td>92%</td>
<td>89%</td>
<td>87%</td>
<td>90%</td>
</tr>
</tbody>
</table>

An informal study of program outcomes from only 3% of the Independent Living Program’s 2010 consumers showed state cost savings & increased tax revenue equal to approximately 810% of Oregon’s program investment for the year.
Outcomes
Client Outcomes

Meet Jose…

*Living life “full speed ahead” with the help of VR*

- Cancer survivor
- Functionally limited
- Bicycle commuter
- Gainfully employed
# Employment Outcomes

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</thead>
<tbody>
<tr>
<td>Employment Outcomes</td>
<td>2,604</td>
<td>1,928</td>
<td>1,176</td>
<td>1,793</td>
<td>1,334</td>
</tr>
<tr>
<td>Supported Employment Outcomes</td>
<td>n/a</td>
<td>138</td>
<td>131</td>
<td>185</td>
<td>228</td>
</tr>
<tr>
<td>YTP</td>
<td>571</td>
<td>365</td>
<td>237</td>
<td>404</td>
<td>470</td>
</tr>
<tr>
<td>Rehab Rate*</td>
<td>63%</td>
<td>55%</td>
<td>47%</td>
<td>57%</td>
<td>57%</td>
</tr>
</tbody>
</table>

*Percentage of clients closed from plan with a rehabilitation
VR Services Make A Difference

Percentage of Clients Whose Primary Source of Income from Earnings-FFY08-12

- FFY12: 16% Primary Support, 82% Income at Closure
- FFY11: 17% Primary Support, 92% Income at Closure
- FFY10: 15% Primary Support, 91% Income at Closure
- FFY09: 18% Primary Support, 92% Income at Closure
- FFY08: 18% Primary Support, 81% Income at Closure

Legend:
- % Primary Support-Income at Closure
- % Primary Support-Income at Application
Services for Employers

• Consultations to help employers diversity their workforces
• Job Fairs
• Pre-screening of applicants
• Diversity and inclusion information
• Disability awareness
• Americans with Disabilities Act
Return on Investment

For every $1 invested in VR, there is a $5.20 savings for taxpayers over the life of a client.

For every General Fund dollar invested, the State saves $24 over the life of a client.

Study conducted by Jeff Renfro and Dr. Tom Potiowsky
Northwest Center for Economic Research
Portland State University – See Appendix
Accomplishments

30% increase in employment outcomes for clients
10% decrease in cost per outcome

• Performance-based job development contracts
  – Required agency-provided job development training
  – Established minimum qualifications
  – Shifted from fee-for-service to benchmark payments
  – Fixed fees for job preparation

• Performance Audit
  – Comprehensive policy manual revision completed
  – Enhanced use of performance data
  – Reduction in cost per case
  – Increased feedback to counselors

30% increase in employment outcomes for clients
10% decrease in cost per outcome

24
Cost Drivers

- Resolution of USDOJ findings regarding employment services for individuals with intellectual and developmental disabilities
- Complex needs of clients
- Inflationary costs of goods and services
Breakthroughs

• Systems Change
  – Performance-Based Job Development
  – Office of Developmental Disability Services
  – Closing the Employment Gap

• Employer Engagement
  – OVRS Staffing Solutions
  – Think Beyond the Label
  – National Employer Team

• Collaborations
  – Youth Transition Program (YTP)
    • Youth Transition 2.0
    • YTP +
  – Work Incentive Network
Budget Overview
OVRS Budget: $83.39 Million Total Funds

- Basic Rehab Services: $38.9 million, 46.7%
- Program Delivery: $37.79 million, 45.4%
- Program Design: $5.19 million, 6.2%
- SILC: $1.4 million, 1.7%
Budget: By Fund Type – 77% Federal Funds

- **Federal Fund**: $64.63 (77%)
- **General Fund**: $16.45 (20%)
- **Other Fund**: $2.32 (3%)
Budget: 94% in Direct Payment and Service Delivery

- Direct Payments to Clients/Providers: $40.41, 49%
- Direct Client Services: $37.79, 45%
- Program Design: $5.19, 6%
Vocational Rehabilitation Summary

• It’s part of the State’s workforce system that meets the needs of a complex population
• It builds on and extends upon the work of other state programs in and out of DHS
• It leverages resources
• It creates innovative programs that can serve as models for other programs
• Research demonstrates it’s a good investment
Wrap Up

DHS Presentations:

• *March 13* – Self Sufficiency Programs
• *March 14* – Developmental Disability Programs

Questions regarding Vocational Rehabilitation?

Thank you!