



Before you take a NetLink course

About NetLink

DHS|OHA presents virtual classroom training using the NetLink system. NetLink webinars are taught live over the internet so you can attend without leaving your office or home. Classes do not require a microphone, but you can ask questions and participate in discussions via a live chat.

What you'll need

- Computer with a Microsoft Windows operating system.
 - NetLink will also work on Macs. If you receive an error message when trying to join the course, [see these instructions](#).
 - **NOTE:** NetLink will not work on tablets or phones.
- Monitor with a resolution above 1024 x 786 pixels.
- High-speed internet connection.
- Web browser, preferably Internet Explorer.
- Pop-up window blocker turned off in browser.
- Audio headphones or speakers (no microphone needed).

Before your class: Visit the NetLink Audio Test site

- Check your audio at least 30 minutes before the class (preferably sooner). Go to this site: <https://dhsnetlink.hr.state.or.us/iLinc/join/hkhcf>

- You'll be asked to run or install a program, which is necessary to see you NetLink course. If you have problems running or installing the program, call NetLink tech support: 503-378-5885.
- On the Audio Test site, make sure your speakers or headset are working.

To join your NetLink class

1. On the day of the class, 10-15 minutes before the class starts, login to iLearnOregon using Internet Explorer.
2. Click the course title on your home page.
3. Click the **Access Webinar** button under the course description (shown below).

The screenshot shows the iLearnOregon interface for a course titled "DHSOHA - Shared Services - NetLink: SPOTS Visa - New Log Training". The page includes a header with the DHS logo and navigation tabs. A sidebar on the left lists course details like provider, number, and duration. The main content area contains a description, technical support contact, and a table of scheduled course sections. A red arrow points to the "Access Webinar" button in the "EVENT SCHEDULE" table.

Scheduled course sections: 1	Date	Enrollment
10/20/2016 - 10/20/2016		Enrolled
NetLink: SPOTS Visa - New Log Training Virtual Instructors: Joy Frisbie, Venus Perry and 2 others		
EVENT SCHEDULE		
NetLink: SPOTS Visa - New Log Training Virtual 10/20/2016 - 10/20/2016 No Recurrence 9:00 AM - 10:00 AM Instructor(s): Joy Frisbie, Venus Perry, Loren Kelsey, Krista Youll		
COURSE SECTION INFO		
Section Code:		
ENROLLMENT		
Enrolled		
Enrollment Start Date: 9/30/2016		
Enrollment Deadline: 10/20/2016		
Enrollment Cancellation Deadline: 10/19/2016		
Maximum Capacity:		

Need help?

If your audio isn't functioning or you can't view your course, call NetLink Tech Support at 503-378-5885.