

Department of Human Services 2009-11 Policy Option Package

Division Name: Seniors and People with Disabilities

Policy Option Package Initiative: Seniors and people with disabilities live safely and independently in their communities.

Policy Option Package Title: DD Family Support Network

Policy Option Package Number: 273

Summary Statement:

This POP supports the Governor's early childhood agenda by providing information and direct networking support to virtually all children who have been determined eligible for developmental disabilities services. The POP implements a state-wide contract to provide information, referral, networking, training and mentoring opportunities to families of children who have been determined eligible for developmental disabilities services and who live in their family home. Services will be directed primarily to families enrolled in Family Support services who may be waiting for services and who typically have been underserved. The POP requires no new FTE.

1. **WHAT WOULD THIS POLICY OPTION PACKAGE (POP) DO AND HOW WILL IT BE IMPLEMENTED?** The Family Support Information and Referral Service would be implemented through a statewide contract that would begin as a geographically focused effort. The I&R service would establish one or more contractors specializing in networking with community resources, leading parent forums, delivering or locating training and providing mentorship to parents of children with developmental disabilities.

2. **WHY DOES DHS PROPOSE THIS POP?** The POP is proposed to enhance the amount of family support services currently delivered through the Community Developmental Disability Programs to encompass more eligible families who have been waiting for support services; some for several years. Typically these clients are above income and therefore not eligible for Medicaid but need the knowledge of and access to community resources, training, and networking. The information, networking, referral and training services will reach more families and support more children in their family homes. Families who typically receive no service beyond the minimum of one case management contact a year would have the opportunity to support one another in groups and learn about other service options available to them in their communities.

3. **HOW DOES THIS FURTHER THE AGENCY'S MISSION OR GOALS?** The POP enables the agency to reach virtually all children who have been determined eligible for developmental disabilities services with information and direct networking support. The POP supports the mission of SPD which includes “assisting people with disabilities of all ages to achieve well-being through opportunities for family support and services that promote independence, choice and dignity.” Family support is a service that is heavily directed toward families with young children who often seek assistance soon after their child’s initial diagnosis. For these families, the POP fits closely with the Governor’s early childhood agenda.

4. IS THIS POP TIED TO A DHS PERFORMANCE MEASURE? IF YES, IDENTIFY THE PERFORMANCE MEASURE. IF NO, HOW WILL DHS MEASURE THE SUCCESS OF THIS POP?

KPM # 37 (proposed): Increase access to accurate and consistent Information and Referral and Information and Assistance for people who are not currently served by SPD.

5. DOES THIS POP REQUIRE A CHANGE(S) TO AN EXISTING STATUTE OR REQUIRE A NEW STATUTE? IF YES, IDENTIFY THE STATUTE AND THE LEGISLATIVE CONCEPT. No

6. WHAT ALTERNATIVES WERE CONSIDERED AND WHAT WERE THE REASONS FOR REJECTING THEM? This POP is a natural outcome of the evolving Family Support program. The Community Developmental Disability Programs, with their current service coordinator structure, cannot reach all families. The basic connection between family and service coordinator takes time and communication in a face to face relationship. CDDPs have been encouraged to use a percentage of their Family Support funds to develop local I&R contracts but the time and workload to develop several different local contracts is prohibitive. In the mean time families are waiting for service. A statewide contract will provide more uniform service to families and utilize funding more effectively.

7. WHAT WOULD BE THE ADVERSE EFFECTS OF NOT FUNDING THIS POP? Families will continue to wait for contact and Family Support Services. A few CDDPs may engage local contracts for I&R but the implementation will be spotty and families will continue receive uneven services in Family Support.

8. WHAT OTHER AGENCIES (STATE, TRIBAL AND/OR LOCAL GOVERNMENT) WOULD BE AFFECTED BY THIS POP? HOW WOULD THEY BE AFFECTED? Other state agencies and local agencies also provide service to families of children with developmental disabilities. This POP will provide opportunity for coordination and collaboration that currently is limited by CDDP service coordinator availability and focus.

9. WHAT ASSUMPTIONS AFFECT THE PRICING OF THIS POP?

Implementation Date: July 1, 2009

End Date (if applicable): ongoing

a. Will there be new responsibilities for DHS? Specify which division(s) and describe their new responsibilities.

- | | |
|--|--|
| <input type="checkbox"/> Administrative Services | <input type="checkbox"/> Addictions and Mental Health |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Public Health |
| <input type="checkbox"/> Division of Medical Assistance Programs | <input checked="" type="checkbox"/> Seniors and People With Disabilities |

SPD will develop the contract in collaboration with CDDP partners, Oregon DD Council, Family Action Coalition and parents of children with developmental disabilities and other community partners. SPD will set expectations for contractors and set performance outcomes. SPD will oversee and evaluate the outcomes of the contract.

b. Will there be new administrative impacts? Specify which office(s) and describe how it will be affected.

- | | |
|---|--|
| <input type="checkbox"/> Human Resources | <input type="checkbox"/> Payment Recovery |
| <input type="checkbox"/> Information Security (privacy) | <input type="checkbox"/> Investigations and Training |
| <input type="checkbox"/> Document Management (imaging) | <input type="checkbox"/> Facilities |
| <input type="checkbox"/> Audit and Consulting | <input checked="" type="checkbox"/> Contracts |
| <input type="checkbox"/> Information Services (IT) | <input type="checkbox"/> Budget |
| <input checked="" type="checkbox"/> Financial Services (Accounting) | <input type="checkbox"/> Other (Specify) |

This POP will add one or more state contracts to the workload of DHS contracts and Financial Services staff.

c. Will there be changes to client caseloads or services provided to population groups? Specify how many in each relevant program.

Clients currently waiting for Family Support services will have an opportunity to engage in supports through this contract. The statewide Family Support Information, Referral and Networking contract will potentially more than double the number of families that can be engaged and receive assistance regarding their child with disabilities.

d. Will it take new staff to implement and maintain? For each classification, list the number of positions and the number of months the positions will work in each biennium. Specify if the positions are permanent, limited duration or temporary. Attach position descriptions.

The POP will NOT require new SPD staff positions

- e. **What are the start-up costs, such as new or significant modifications to computer systems, new materials, outreach and training?**

Outreach and training costs for local CDDPs in how to access the contract will be absorbed within current SPD staff positions and functions.

- f. **What are the ongoing costs?**

The I&R service would establish one or more contractors specializing in networking with community resources, leading parent forums, delivering or locating training and providing mentorship to parents of children with developmental disabilities.

- g. **What are the potential savings?**

With better coordination in the community, there may be less of a need for service utilization later for families served by this proposal.

- h. **Based on these answers, is there a fiscal impact?**

Yes

- i. **What are the sources of funding and the funding split for each one? Include grant names and fund type, such as “Medicaid, General and Federal Funds.”**

Family Supports is a General Fund program, no Federal match is available.

- j. **Contact Names:** Marylee Fay 503-945-9787