

# CAF Overview

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# DHS Children, Adults and Families Division (CAF)

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## Themes

- CAF services meet basic needs – safety, economic security
- Economic crisis is increasing individual, family and CAF workforce stressors
- In spite of current caseload and workload challenges, CAF's commitment to effective, efficient and quality service delivery is strong and on-going
- 2007-09 investments were on track to achieve intended results, but current caseload, workload and resource challenges put those results at risk

# CAF Mission and Goals

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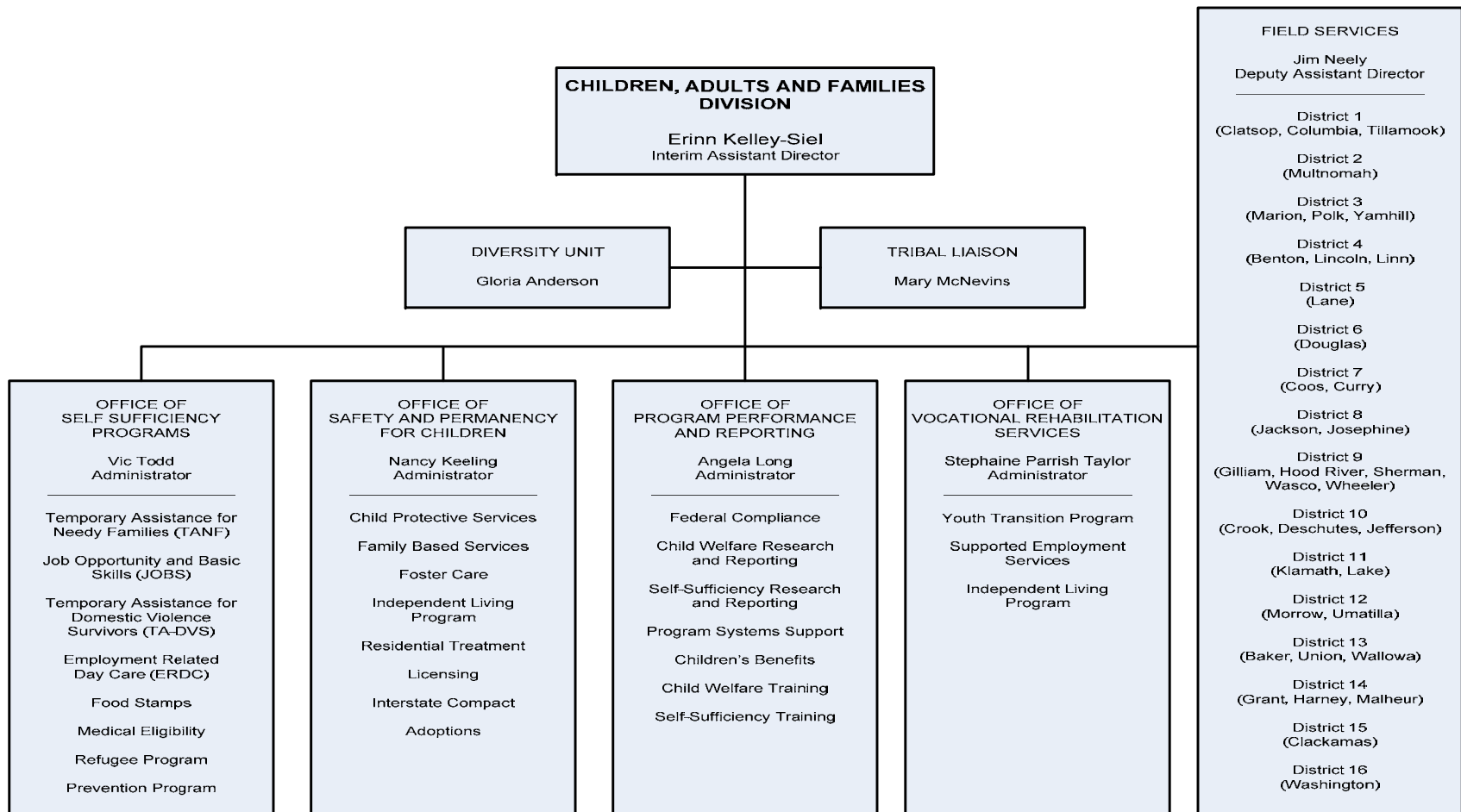
## **Mission**

Improve family capacity to be self-sustaining. Create safe and permanent living environments for children.

## **Goals**

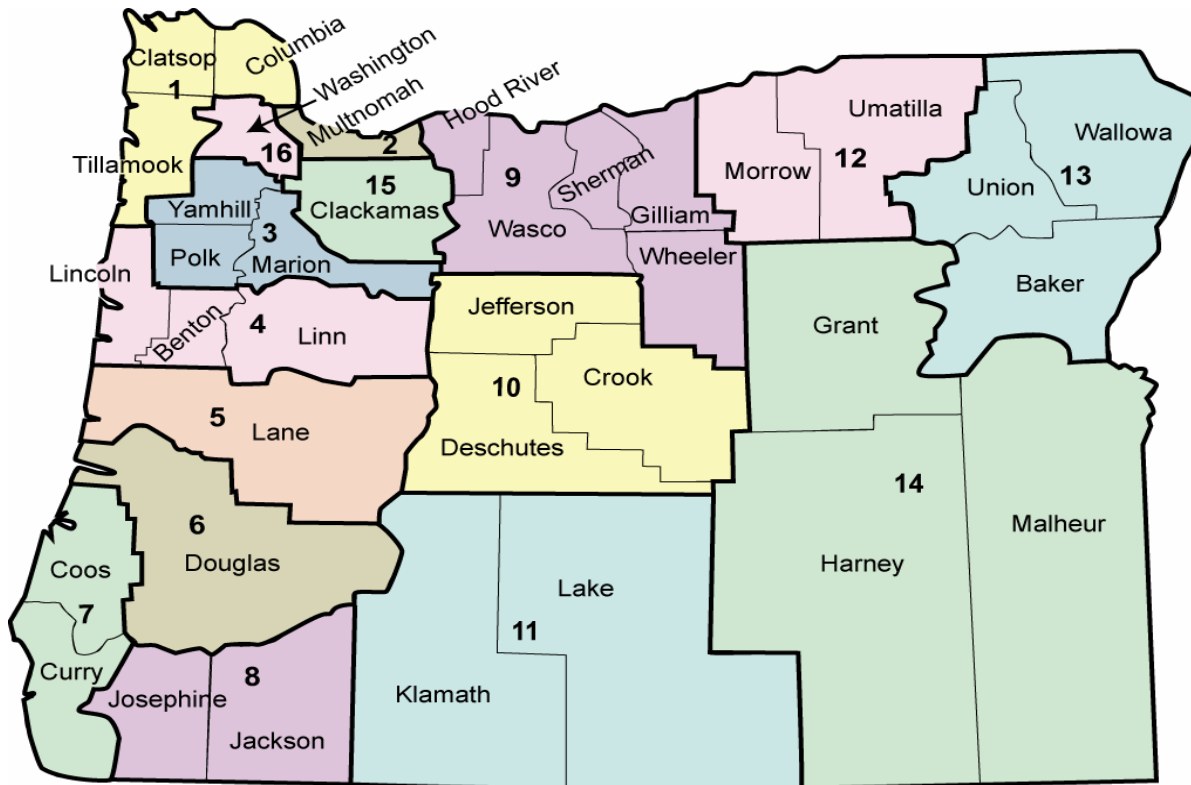
- Help protect children and promote children's safety in their homes.
- Help children who are unable to live safely in their homes live in settings that provide safety, stability and continuity with their families.
- Provide accurate, timely benefits that support Oregonians as they work toward family stability and economic independence.
- Help individuals find and keep jobs, and advance to better employment.
- Increase competitive job placements and increase wages earned for persons with disabilities.
- Expand program partnerships and increase the cultural competency of DHS staff and partners to better serve Oregon's diverse communities.
- Help prevent the need for public assistance in future generations.

# CAF major program areas



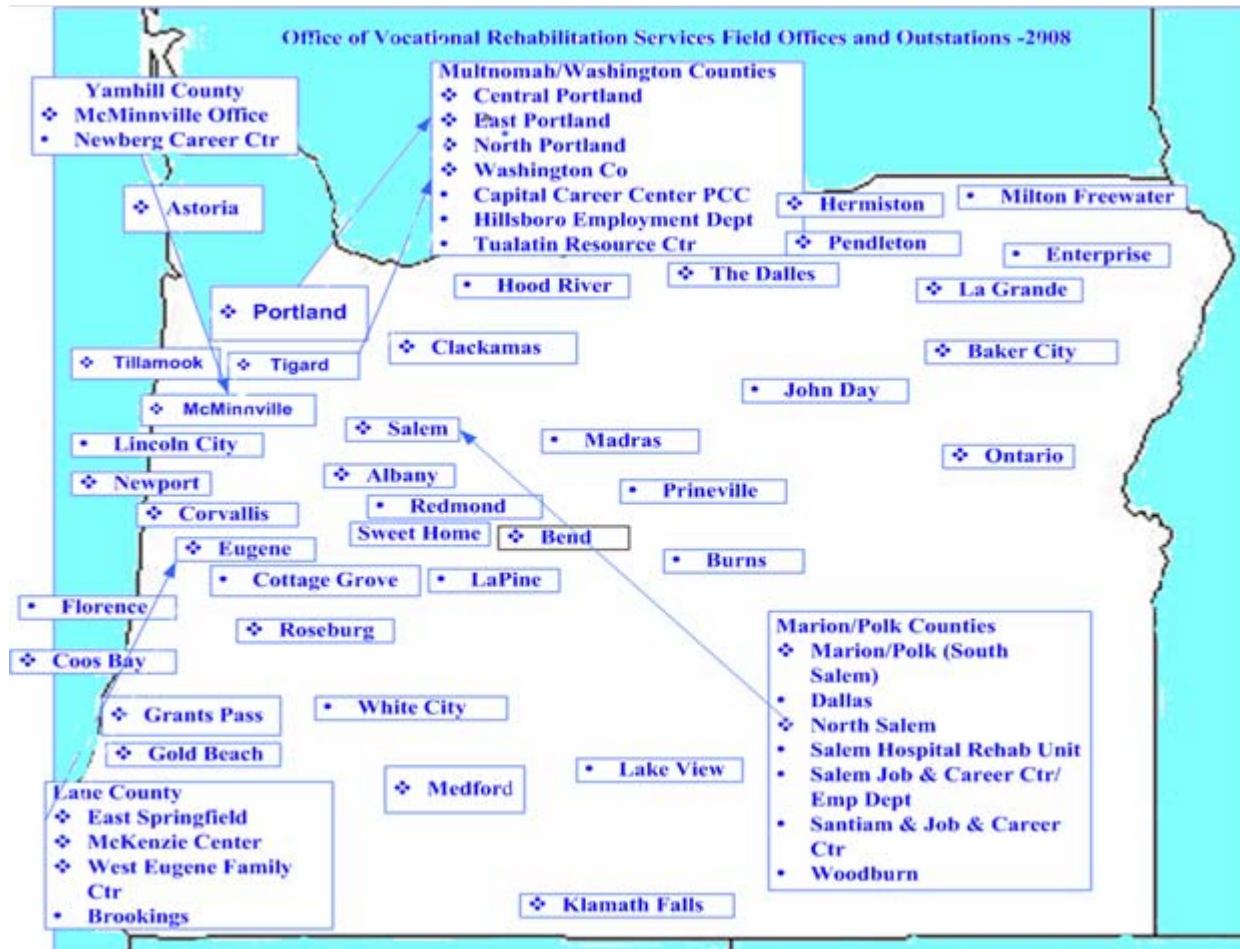
# CAF field structure: Self Sufficiency and Child Welfare

16 districts and 100 field offices throughout the state



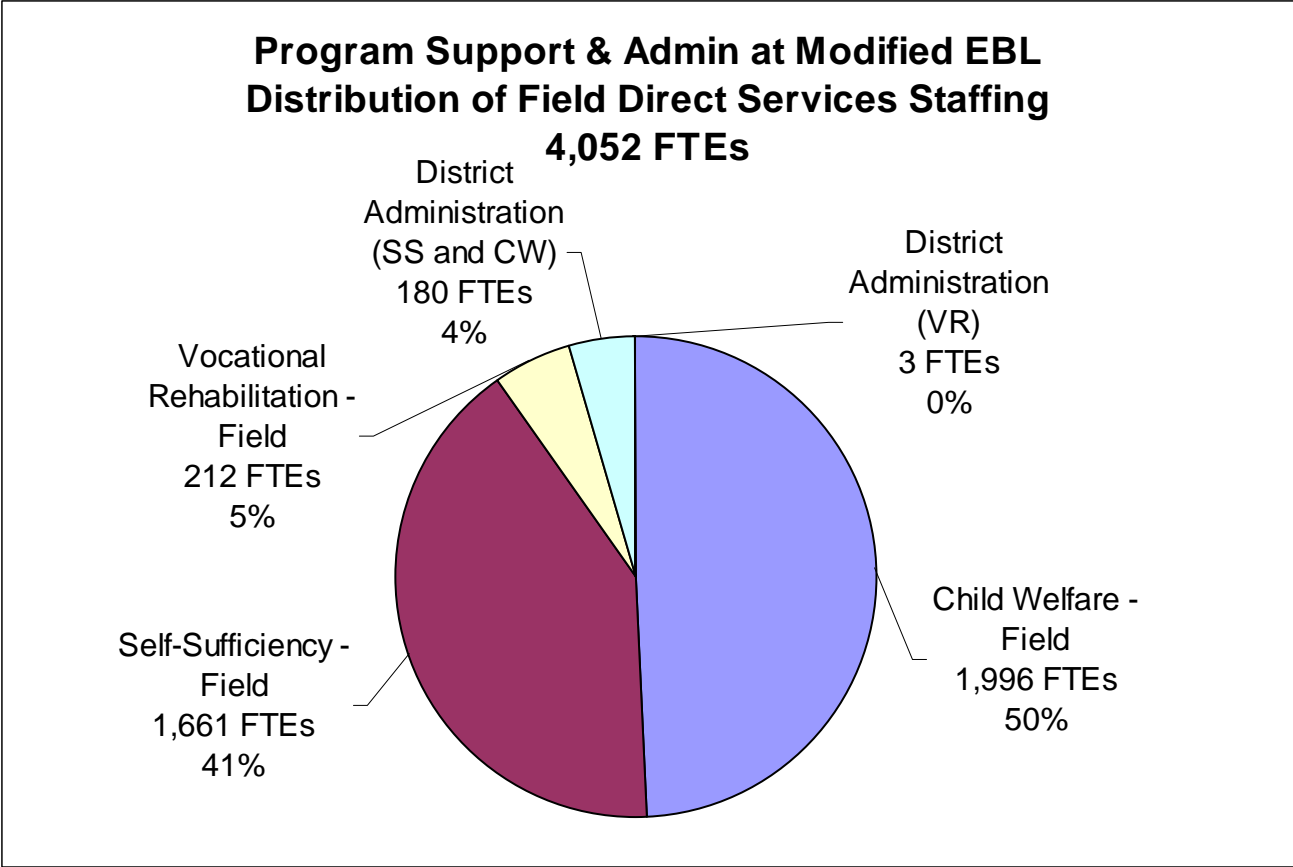
# CAF field structure: Vocational Rehabilitation

35 field offices and 25 outstations throughout the state



# Field Services: Direct services vs. administration FTE

93 percent of CAF positions (4,052 of 4,353 at Modified EBL) provide or support direct service in field offices around the state



# Responding to the needs of Oregonians

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## Child Welfare – in 2007:

- Served more than 15,000 children in foster care and 7,400 in their homes
- Finalized adoptions for nearly 1,000 children
- Licensed and monitored 237 private child care agencies

## Self Sufficiency – in 2008:

- Provided food assistance to 639,228 Oregonians – one in eight
- Provided cash assistance and employment supports to over 21,600 families
- Provided child care assistance to over 18,500 families (over 34,400 children)
- Assisted 6,275 families with 10,692 children escape domestic violence

## Vocational Rehabilitation Services – in 2008:

- Provided services to nearly 14,700 people with disabilities, with more than 2,600 becoming employed

# Diversity and cultural competency

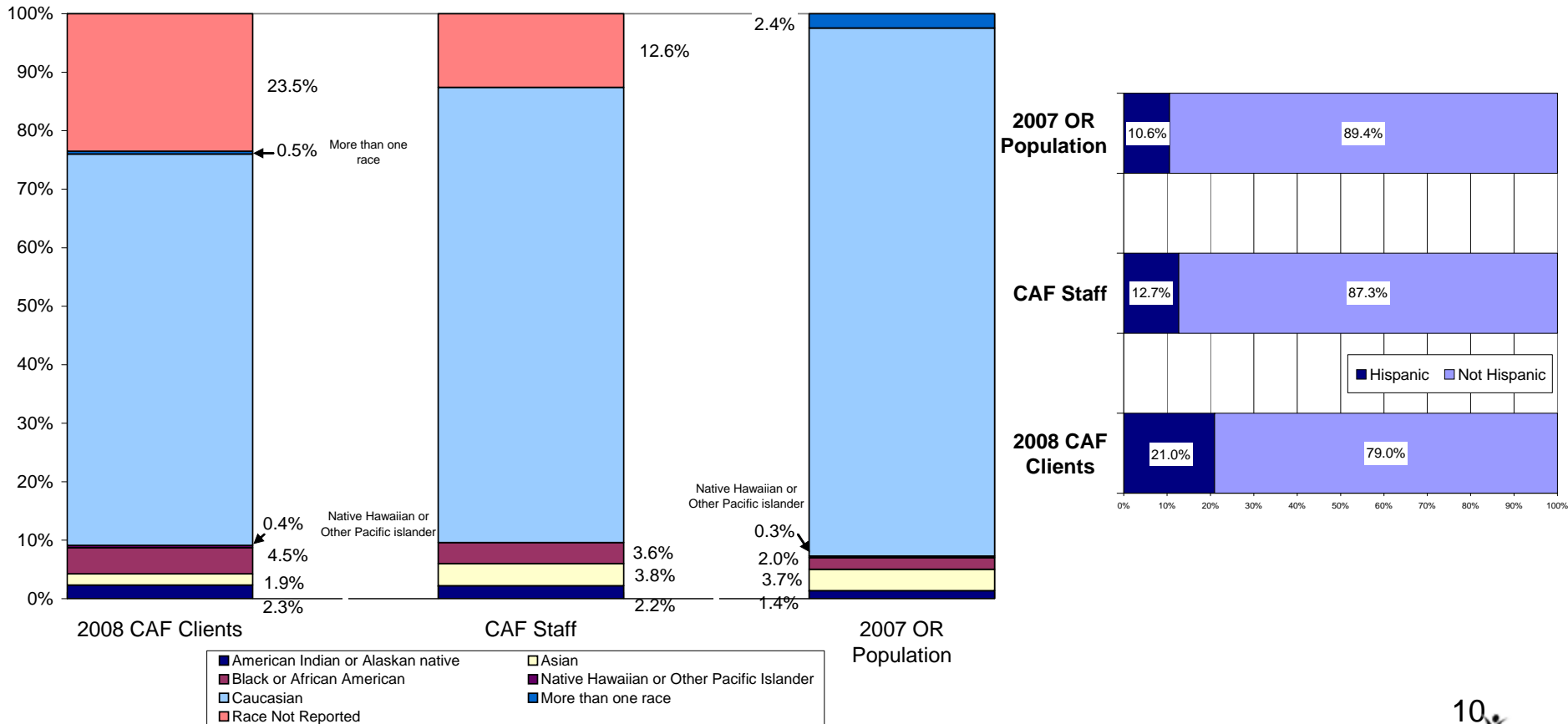
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## CAF Diversity Unit

- Created in December 2008
- Charge: Develop and monitor CAF strategies to achieve the following outcomes
  - CAF has a diverse and culturally competent workforce.
  - CAF provides culturally and linguistically competent and accessible services.
  - CAF puts in place a system of accountability for achieving our vision of workforce diversity and culturally and linguistically competent service delivery.
- Lead responsibility for Child Welfare focus on eliminating disparities and disproportionality

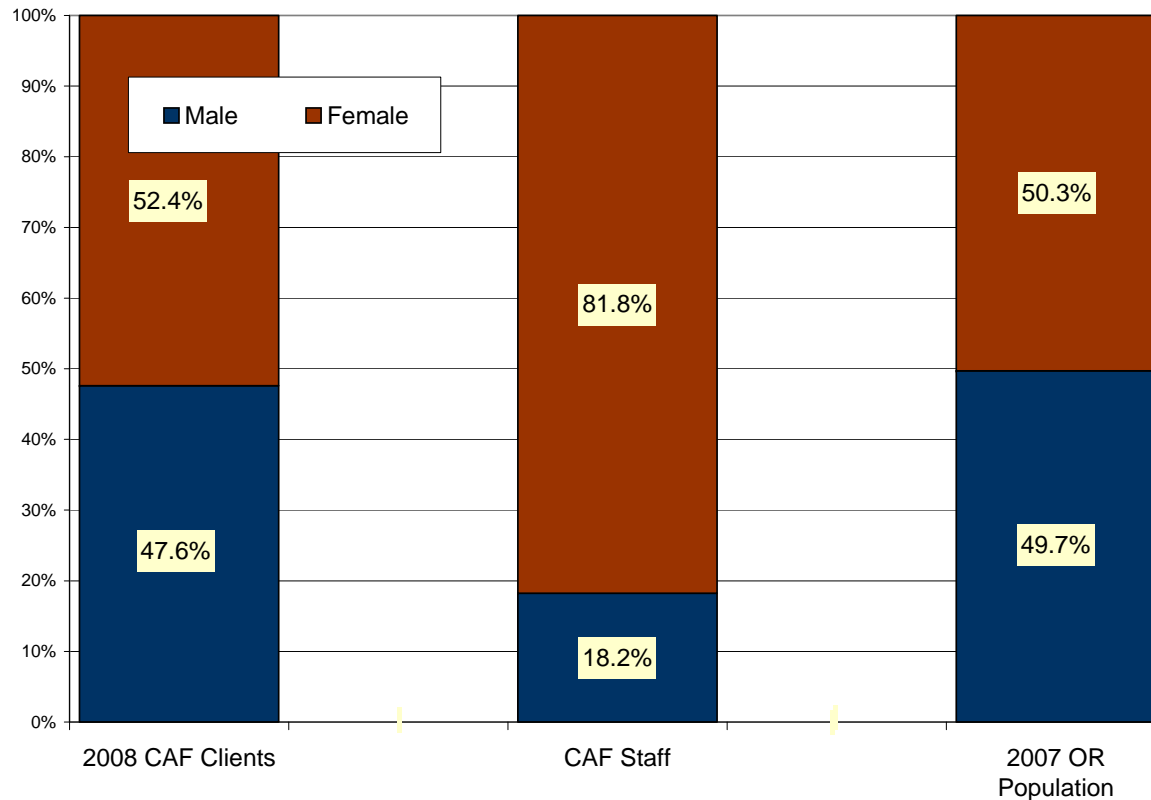
# CAF demographics: Race and ethnicity

Targeted outcome: Diverse and culturally competent workforce



# CAF demographics: Gender

Targeted outcome: Diverse and culturally competent workforce



## Linguistic competence and accessibility

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- 17 percent of all CAF field staff are bi-lingual
- CAF forms are translated into 8 different languages
- In 2008, CAF Translation and Interpretation Services contracts provided services in over 27 languages to more than 2,220 clients
- American Sign Language Services contracted through Oregon Deaf and Hard of Hearing Services
- Additional Alternate Format Services provided include Braille, audio cassette and large print

## Major caseload and budget drivers

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- The economy
- The Oregon job market
- Changes in federal policy and funding
- Changes in Oregon policy and DHS practices
- Population growth (birth rates and migration)
- Access to drug and alcohol treatment and recovery services
- Poverty levels

# The economy and CAF caseload

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As Oregon unemployment figures continue to rise, demand for temporary economic help such as cash and food assistance has hit record levels.

## **Food Stamp Program**

- 15 percent increase statewide in people receiving food stamps
- From October to December 2008 21,637 people were added to the caseload; this increased another 12,417 in January 2009
- If the increase in food stamp cases in December alone is sustained over 100 additional staff would be earned

## **Temporary Assistance for Needy Families (TANF)**

- 16 percent increase statewide in requests for TANF assistance
- 80 percent increase in TANF-UN (two-parent) program
- If the increase in TANF cases in December alone is sustained over 58 additional staff would be earned

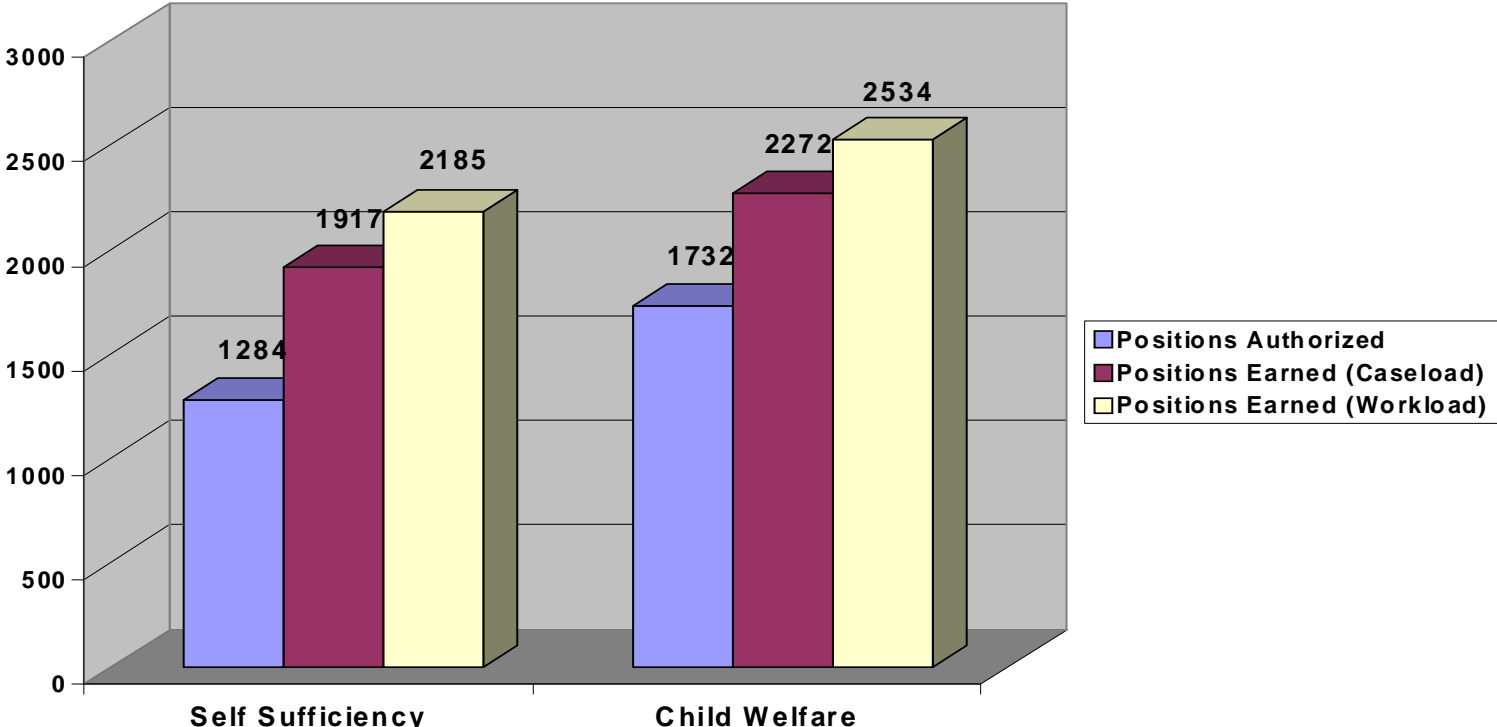
# CAF caseloads: 12-month trends

<b>Self Sufficiency caseload trend over past 12 months</b>				
	Dec-07	Dec-08	1 yr diff	Y/Y Pct Chg
TANF	18,554	21,607	3,053	16.5%
Food Stamps	451,929	520,649	68,720	15.2%
ERDC	9,376	10,929	1,553	16.6%
TADVS	506	479	(27)	-5.3%
Post TANF	975	3,116	2,141	219.6%
Pre SSI	540	985	445	82.4%
Medical eligibility (Nov #s)	272,121	300,560	28,439	10.5%
<b>Vocational Rehabilitation caseload trend over past 12 months</b>				
Vocational Rehab	8,885	9,293	408	4.6%
<b>Child Welfare caseload trend over past 12 months</b>				
	Sep-07	Sep-08	1 yr diff	Y/Y Pct Chg
Adoption Assistance	10,191	10,666	475	4.7%
Out of Home Care	8,443	6,817	(1,626)	-19.3%
Child in Home	2,978	2,857	(121)	-4.1%
Subsidized Guardianship	800	912	112	14.0%
Total Child Welfare	22,412	21,252	(1,160)	-5.2%

# Impact of caseload growth on clients and staff

Authorized CAF positions lag substantially behind both the older Caseload Earnings Model and the Workload Model.

CAF Positions: Authorized vs Earned



# Closing the workload gap, improving service quality

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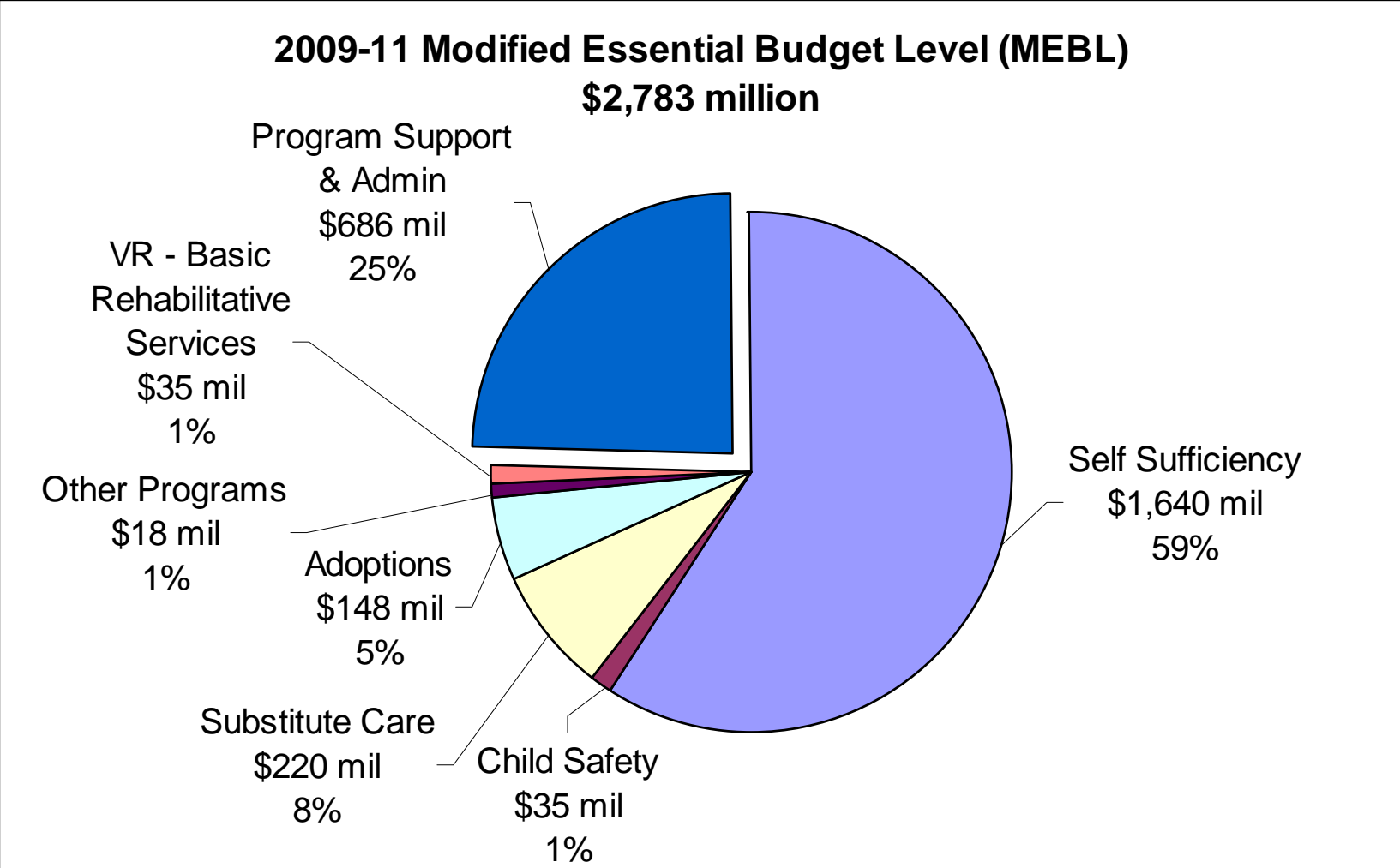
## **Transformation**

- Process improvement efforts to transform and streamline operations
- Empowering staff, strengthening accountability, improving client service
- 16 CAF initiatives (covering all three program areas)
- Sustainable training and implementation efforts

## **Information technology**

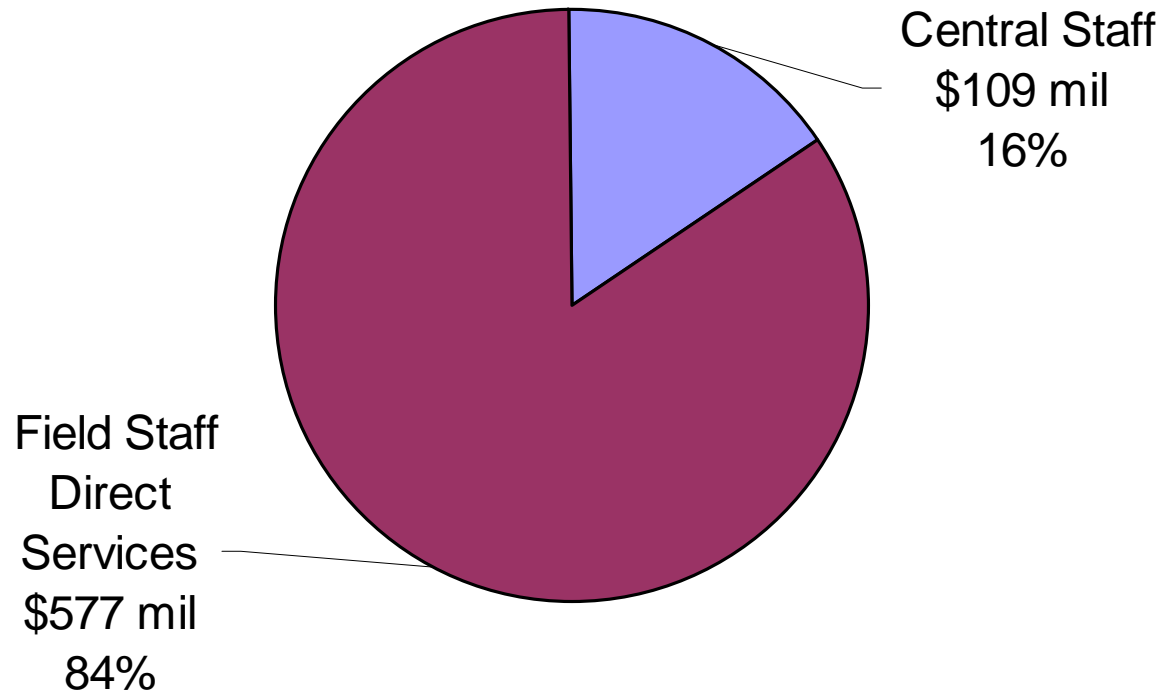
- Child Welfare OR-Kids: Single, fully integrated Child Welfare information system; target for full implementation is summer 2010
- Self Sufficiency Modernization: On-line access to client services and automated application processing; incremental release begins summer 2009
- Vocational Rehabilitation Services: ORCA 5.0 moved from a server-based to a Web-based system in July 2008 and automated Ticket to Work claims will be implemented April 2009

# Budget by program at modified EBL



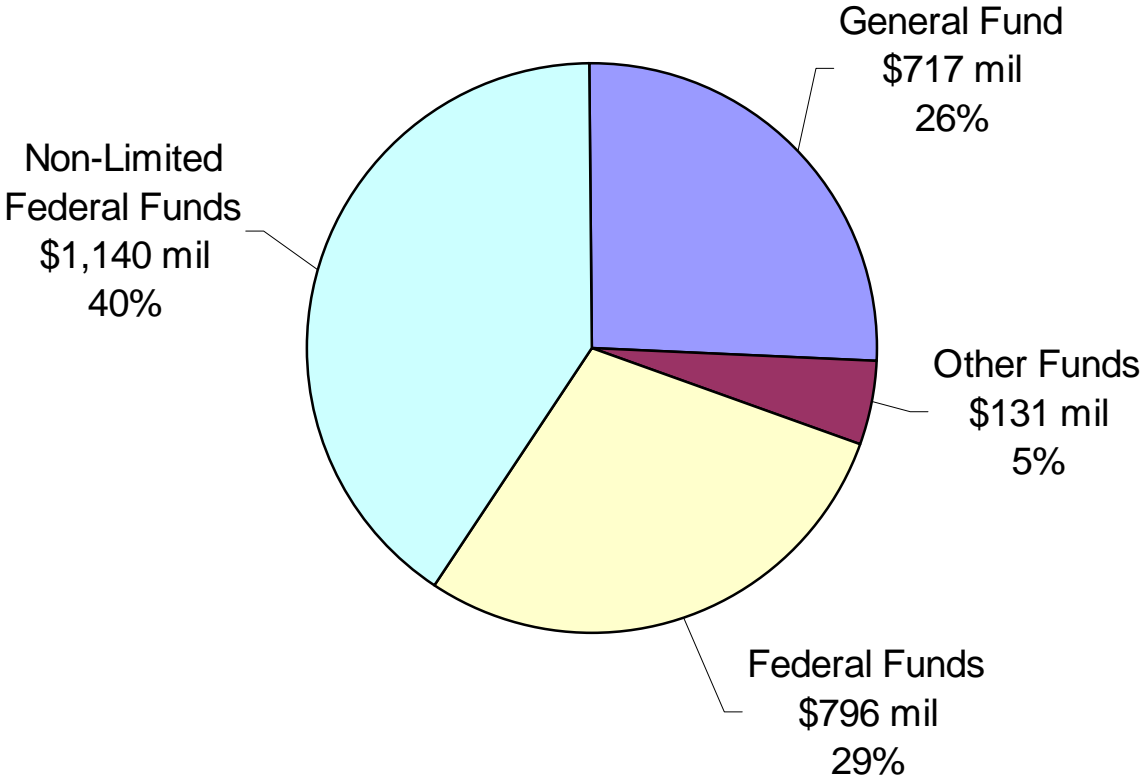
## Program support and admin budget at modified EBL

### Program Support & Administration Funding at Modified EBL \$686 million



# Budget by fund type at modified EBL

**2009-11 Modified Essential Budget Level (MEBL)**  
**\$2,783 million**



## 2009-2011 base to modified EBL “build”

	General Funds	Other Funds	Federal Funds	Non-Limited Federal Funds	Total Funds	Pos	FTE
<b>Base Budget:</b>	<b>568,907,856</b>	<b>127,634,555</b>	<b>876,630,717</b>	<b>1,139,633,844</b>	<b>2,712,806,972</b>	<b>4,302</b>	<b>4,235.36</b>
<b>Essential Packages:</b>							
10-Vacancy Factor/Non-PICs	657,276	42,282	1,421,647	-	2,121,205		
21-Phase Ins	15,019,464	2,736	3,691,432	-	18,713,632		
22-Phase Outs	(167,427)	(480,861)	(4,568,138)		(5,216,426)		
30-Inflation and CPI	11,465,758	3,226,288	17,735,520		32,427,566		
40-Mandated Caseload	14,343,562	639,467	22,388,245		37,371,274	132	122.61
50-Fund Shift	106,803,281	880	(106,804,161)		-		
60-Technical Adjustments	(414,956)	(705)	(576,666)		(992,327)	(6)	(5.50)
<b>Total Essential Budget Level (EBL):</b>	<b>716,614,814</b>	<b>131,064,642</b>	<b>809,918,596</b>	<b>1,139,633,844</b>	<b>2,797,231,896</b>	<b>4,428</b>	<b>4,352.47</b>
70-Revenue Shortfalls		(386,253)	(14,122,063)		(14,508,316)		
<b>Total Modified EBL:</b>	<b>716,614,814</b>	<b>130,678,389</b>	<b>795,796,533</b>	<b>1,139,633,844</b>	<b>2,782,723,580</b>	<b>4,428</b>	<b>4,352.47</b>

## Modified EBL

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### **Roll-up of three Policy Option Packages from 2007-2009**

- Child Care improvement POP 101-1 (\$7.4 million TF)
- TANF redesign (HB 2469) POP 101-4 (\$7.6 million TF)
- Relative caregiver payments Pop 101-18 (\$2.7 million TF)

### **Funding for increases in cost-per-case and caseloads in “mandated” CAF programs**

- Foster Care, Adoptions and Food Stamps

### **Backfill of GF in mandated programs for anticipated lost FF**

- TANF Emergency Assistance (\$47 million)
- Targeted Case Management (\$38 million)
- Behavioral Rehabilitation Services (\$18 million)

## Modified EBL

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CAF modified Essential Budget Level does not fully cover costs related to forecasted increases in caseloads, increases in costs-per-case or increased staffing needs in current but non-mandated caseloads. These are based on a point in time on the Fall 2008 forecast and include:

- TANF, JOBS and ERDC programs (\$100 million TF);
- More than 120 additional staff “earned” under the workload model necessary to provide non-mandated SS services (\$16 million TF);
- Child Safety programs and other non-mandated Substitute Care and Adoption programs due to FF revenue shortfalls (\$14 million TF); and
- Vocational Rehabilitation services (\$22 million TF).

## 2009-2011 modified EBL to GRB “build”

	General Funds	Other Funds	Federal Funds	Non-Limited Federal Funds	Total Funds	Pos	FTE
<b>Total Modified EBL:</b>	<b>716,614,814</b>	<b>130,678,389</b>	<b>795,796,533</b>	<b>1,139,633,844</b>	<b>2,782,723,580</b>	<b>4,428</b>	<b>4,352.47</b>
<b>Adjustments to Achieve the Governor's Recommended Budget:</b>							
90-Dec E-Board Adj	4,873,695	(16,126)	(4,342,931)		514,638	(3)	(3.00)
90-Analyst Adj (Error corrections)		(2,671,790)	(1,000,000)		(3,671,790)		
90-Analyst Adj (Reductions)	(102,757,404)	(1,161,947)	(41,912,247)		(145,831,598)	(54)	(63.63)
<b>Total Adjustments:</b>	<b>(97,883,709)</b>	<b>(3,849,863)</b>	<b>(47,255,178)</b>	<b>-</b>	<b>(148,988,750)</b>	<b>(57)</b>	<b>(66.63)</b>
<b>Policy Packages included in the Governor's Recommended Budget:</b>							
POP 184 CAF Revenue Shortfall	54,465,173	-	24,110,544	-	78,575,717		
POP 505 Healthy Kids		1,835,515	1,430,513		3,266,028	26	23.67
<b>Total Policy Packages:</b>	<b>54,465,173</b>	<b>1,835,515</b>	<b>25,541,057</b>	<b>-</b>	<b>81,841,745</b>	<b>26</b>	<b>23.67</b>
<b>Governor's Recommended Budget:</b>	<b>673,196,278</b>	<b>128,664,041</b>	<b>774,082,412</b>	<b>1,139,633,844</b>	<b>2,715,576,575</b>	<b>4,397</b>	<b>4,309.51</b>

## GRB proposed reductions

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### **Most significant proposed reductions and savings targets in millions**

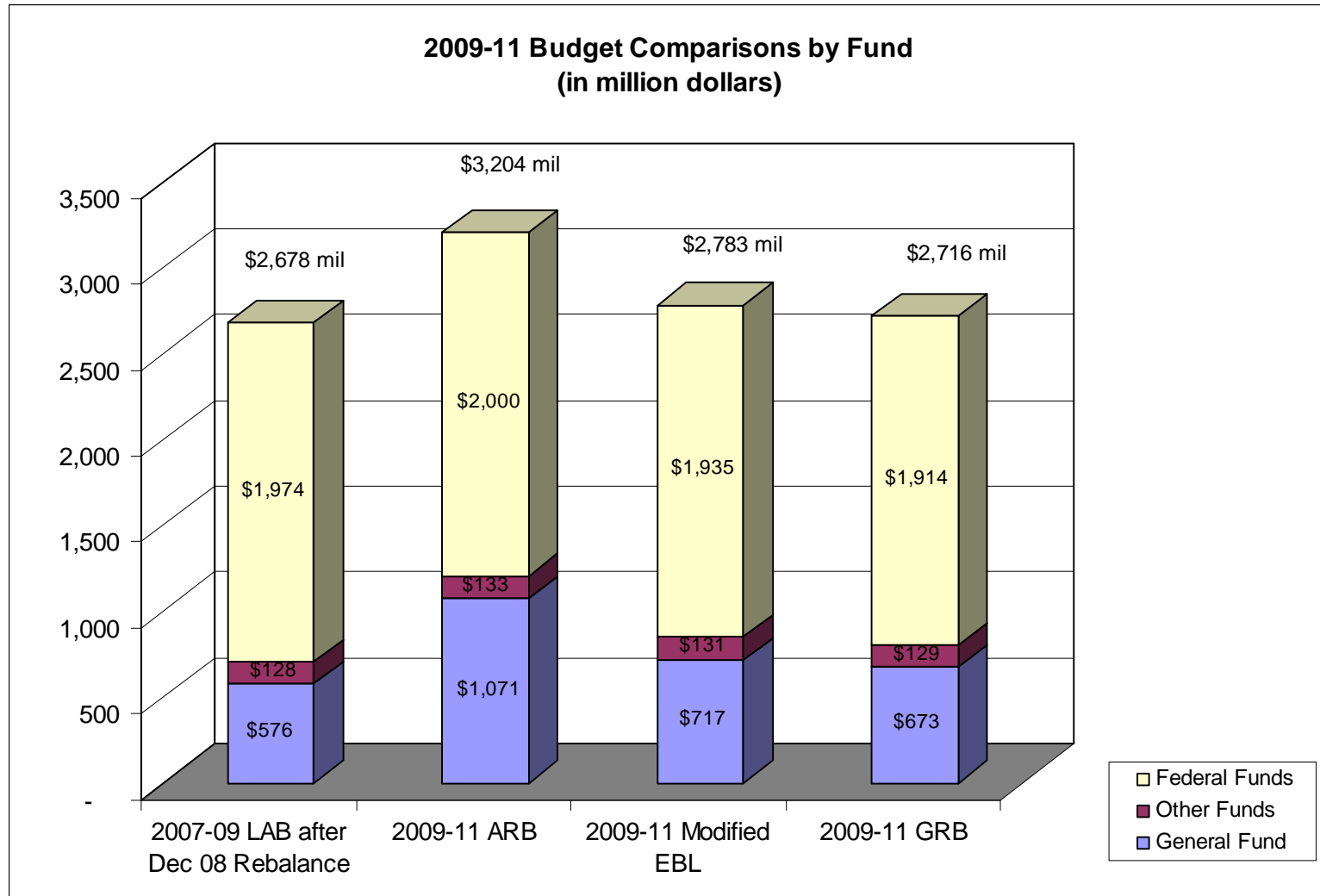
- Changes to eligibility, co-payments and provider rates in the Employment Related Day Care (ERDC) program (\$45.5 mil)
- Changes to eligibility, grant amounts and expanding Job Quit penalties in the Temporary Assistance for Needy Families (TANF) program (\$62.3 mil)
- Elimination of the Supported Remedial Day Care program (\$4.4 mil)
- Reduction of the Other Medical program by 50 percent (\$3.0 mil)
- Elimination of Crisis Case Management (\$0.3 mil)
- Elimination of the 2.8 percent inflation build in the EBL (\$22.8 mil)
- An across-the-board reduction of Personal Services of 4 percent (\$3.3 mil)
- An across-the-board reduction of Services and Supplies of 2 percent (\$1.8 mil)
- A 10 percent reduction in Attorney General services (\$2.4 mil)
- Net roll up of December Emergency Board and Reduction corrections (\$3.2 mil)

## GRB proposed investments

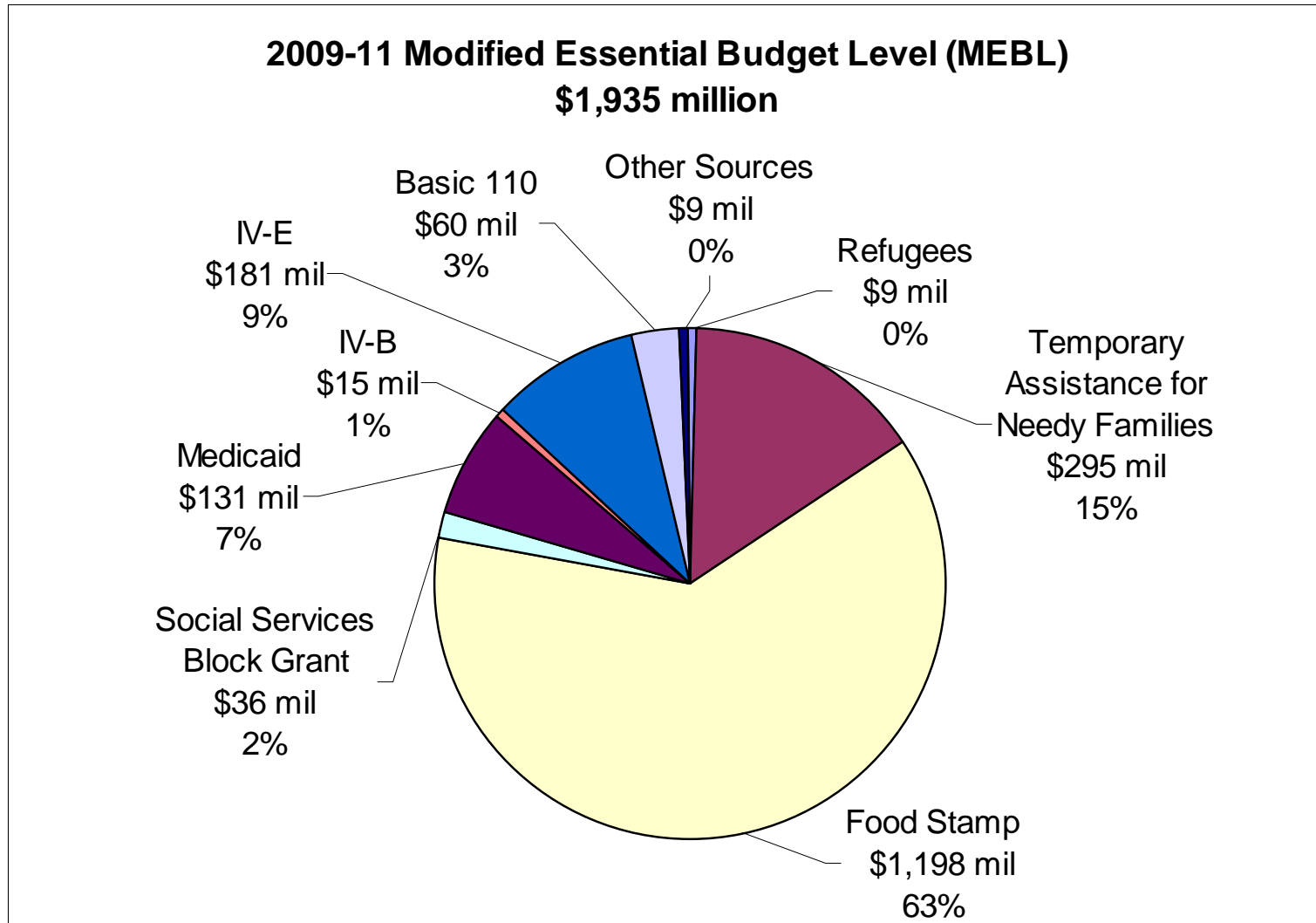
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- POP 184 proposes partial funding for increased costs, increased caseloads and revenue shortfalls in CAF non-mandated programs such as TANF, ERDC and Child Safety. (Proposed reductions context critical.)
- POP 505 proposes funding the Oregon Healthy Kids Plan. CAF Field Services staff will provide eligibility determination services for HKP consistent with current practice for OHP.
- POP 308 and 328 propose continued funding for the OR-Kids and Self Sufficiency Modernization technology projects. The budget for these projects is in the Administrative Services Division.

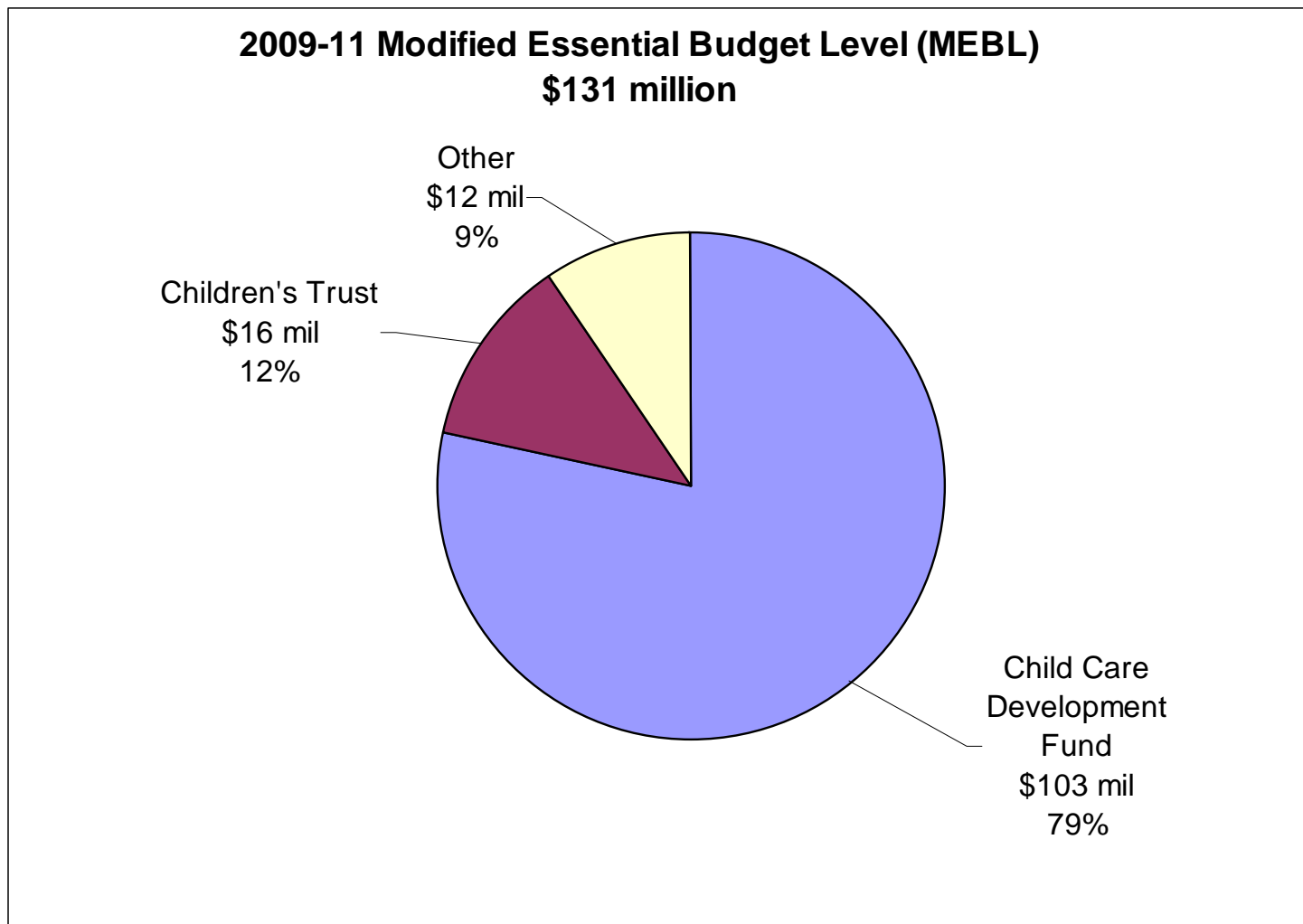
# 2009-2011 budget comparisons by fund



# Major sources of Federal Funds at modified EBL



## Major sources of Other Funds at modified EBL



# Outstanding Federal Funds issues: TCM and BRS

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## **Targeted Case Management (TCM)**

- Final rule eliminates Child Welfare, probation and parole employees from the definition of TCM
- Rule currently under moratorium through April 2009 but indications are that it will not be finalized
- At stake in 2009-2011: \$38 million FF/Medicaid (backfilled in EBL)

## **Behavioral Rehabilitation Services (BRS)**

- Proposed rule would: 1) eliminate payments for services that are not "restorative;" 2) increase required planning and documentation for client services; and 3) eliminate Medicaid payment for services furnished as part of non-medical programs (schools, foster care or correctional institutes)
- Consideration of proposed rule under moratorium through June 2009 in stimulus but "sense of congress" that it should not be promulgated
- At stake in 2009-2011: \$18 million FF/Medicaid (backfilled in EBL)

## Federal stimulus package update

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Current CAF federal funding sources in the federal stimulus package include:

- An increase in Title IV-E match rate due to the Medicaid FMAP rate increase
- Increase in Food Stamp benefits funding
- Increase in Basic 110 funding for Vocational Rehabilitation Services
- Increase in TANF Block Grant funding
- Increase in Child Care Development Block Grant funding

## 2007-2009 investments

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### **Child Welfare**

- Targeted addiction treatment and recovery services
- Foster care reimbursement for relative caregivers
- Enhanced legal review of child dependency cases
- Additional Child Welfare staff

### **Self Sufficiency**

- Re-design of TANF program
- Expanded access to child care subsidies for low-income families

### **Vocational Rehabilitation**

- Ticket to Work program
- Supported employment for persons with mental illness

# DHS Children, Adults and Families Division (CAF)

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## Themes

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- In spite of current caseload and workload challenges, CAF's commitment to effective, efficient and quality service delivery is strong and on-going
- 2007-09 investments were on track to achieve intended results, but current caseload, workload and resource challenges put those results at risk