

# Office of Vocational Rehabilitation Services

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# OVR

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## Themes

- OVRS has developed a strategic road map to enhance funding and increase employment outcomes
- More than 3,000 Oregonians with disabilities are waiting for services from OVRS
- OVRS currently lacks sufficient funding to meet the need

# Program overview

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OQRS assisted 16,265 Oregonians with disabilities to secure and maintain employment

- Rehabilitation Services

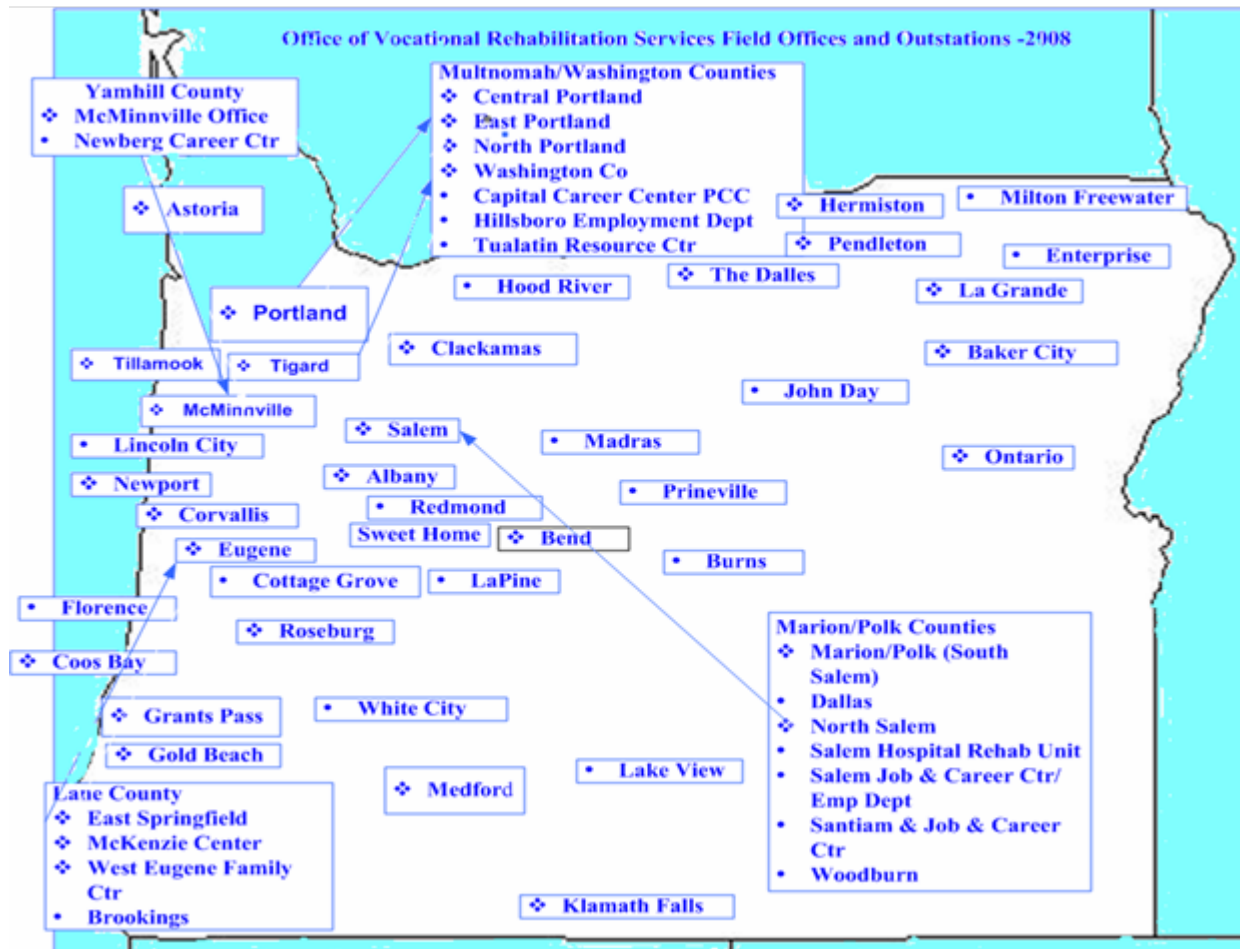
- Counselors provide counseling and planning services to address an individual's disability-related employment barriers, resulting in 2,047 employment outcomes
  - Supported Employment
    - A partnership with community providers that allows individuals who require ongoing support to achieve and maintain competitive employment
  - Youth Transition
    - A partnership with local school districts to support the transition of Special Education students to work and/or postsecondary education

- Independent Living Services

- A statewide network of community based programs that focus on maximizing the independence of Oregonians with disabilities

# OVRs locations

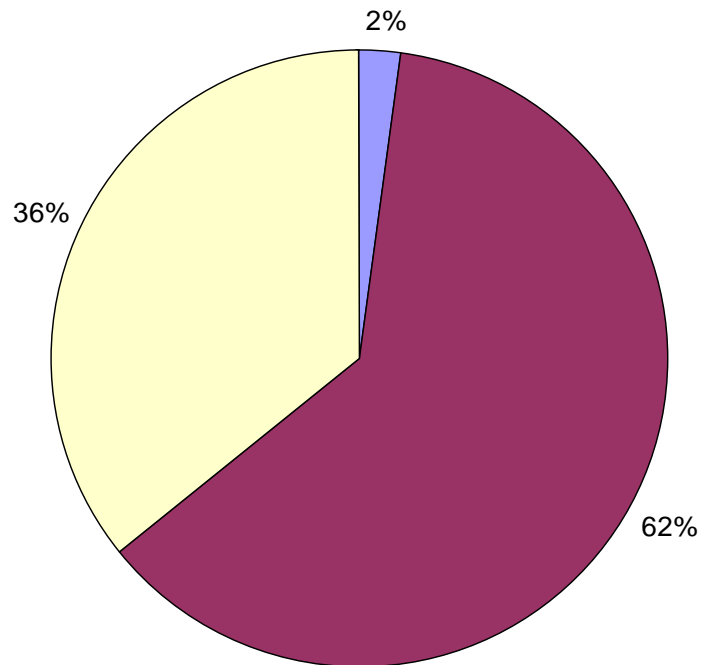
35 field offices and 25 outstations



# OVRS staffing

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Percentage of OVRS Staff by Organizational Level FFY 2008

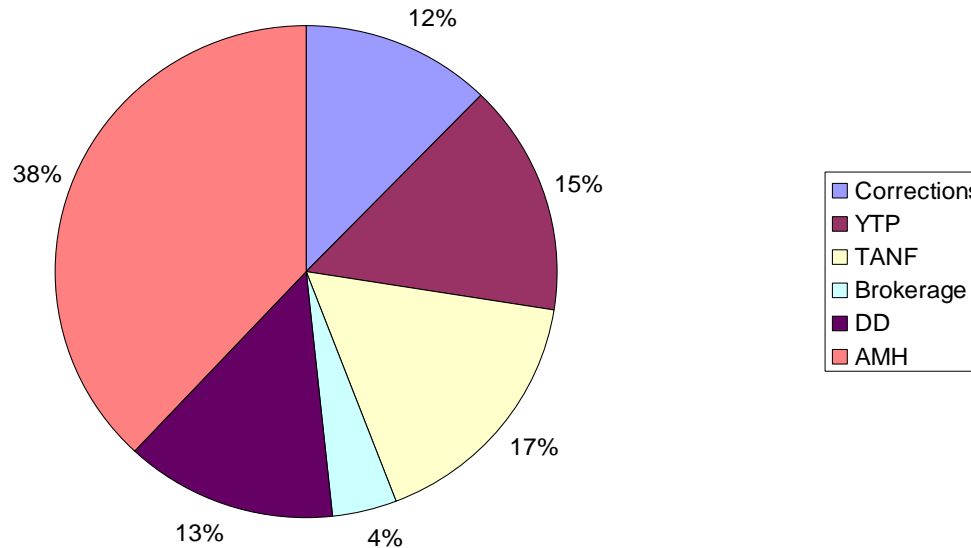


Administration Counselors Support

# OVRS clients served in SFY 2008 by other programs

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Percentage Breakout of Clients Served in SFY 08 by Type of CAF Program



# Quality assurance

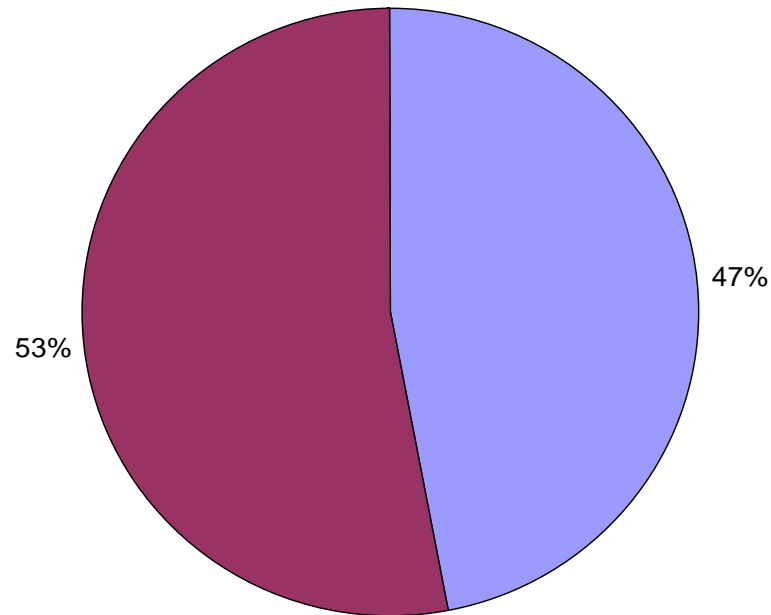
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- OVRs's program and business reviews ensure compliance with applicable laws and policies; and identify training needs and areas for improvement
- Data integrity functions collect information from reviews to determine data trends
- Routine and ad hoc management reports available at counselor, branch, district and state levels support budget management and program performance

# OVRs caseload demographic information

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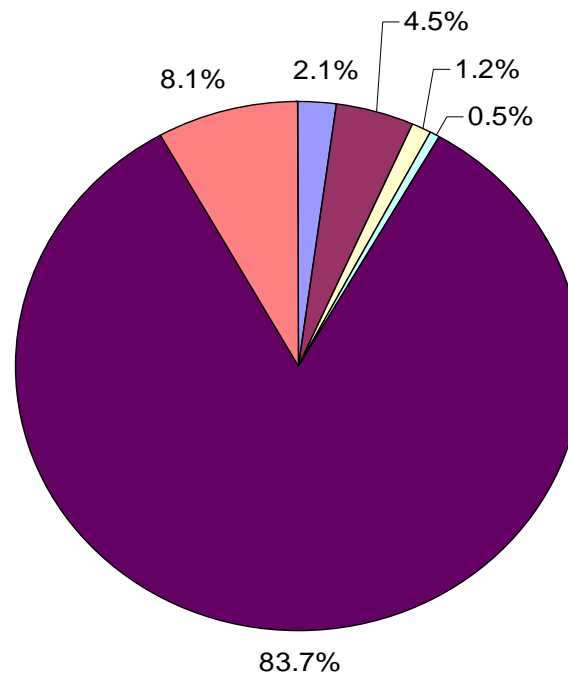
FFY 08 Percentage of OVRs Clients by Gender



Male Female

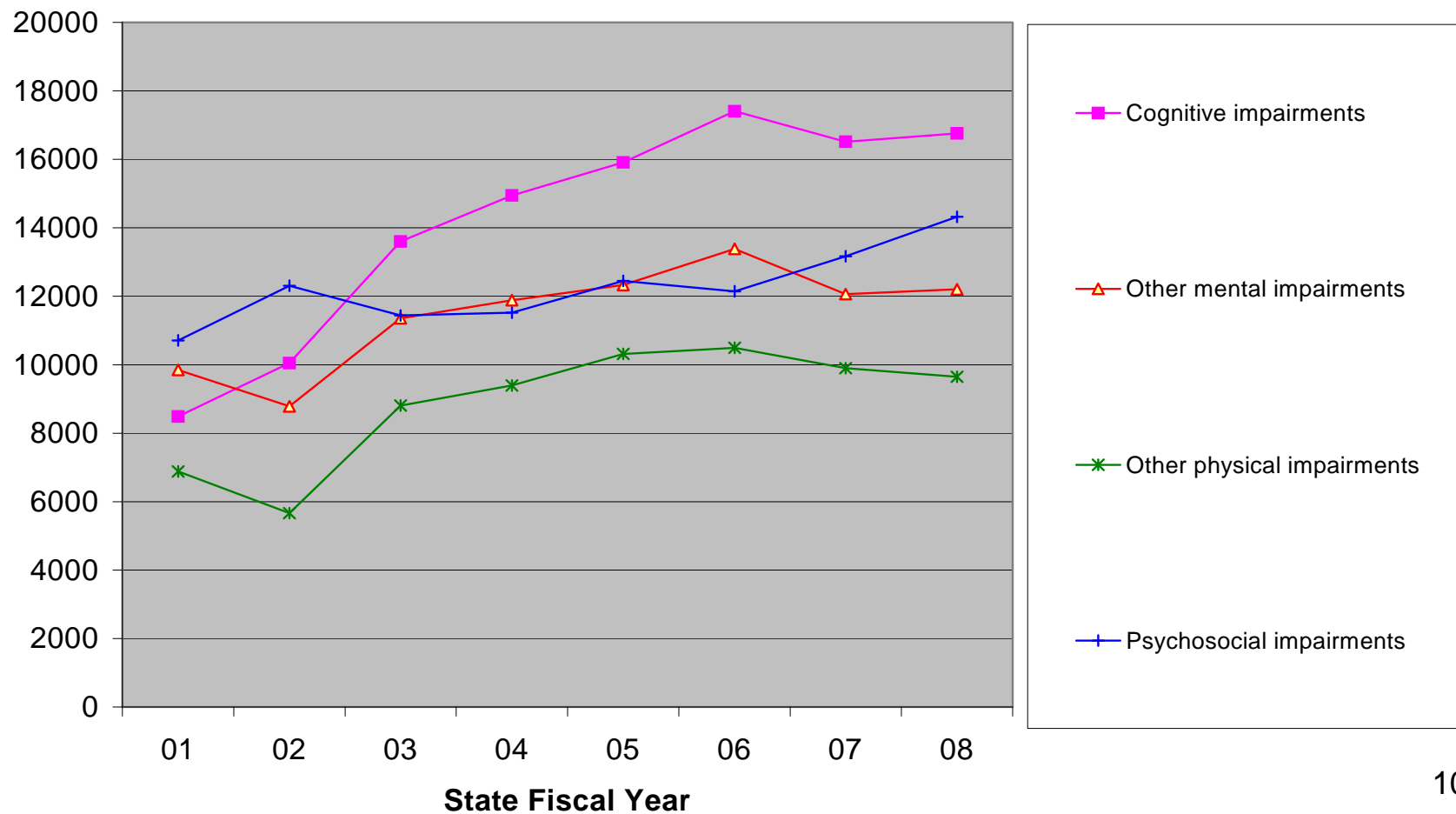
# OQRS caseload demographic information

OQRS FFY 2008 Clients by Ethnicity

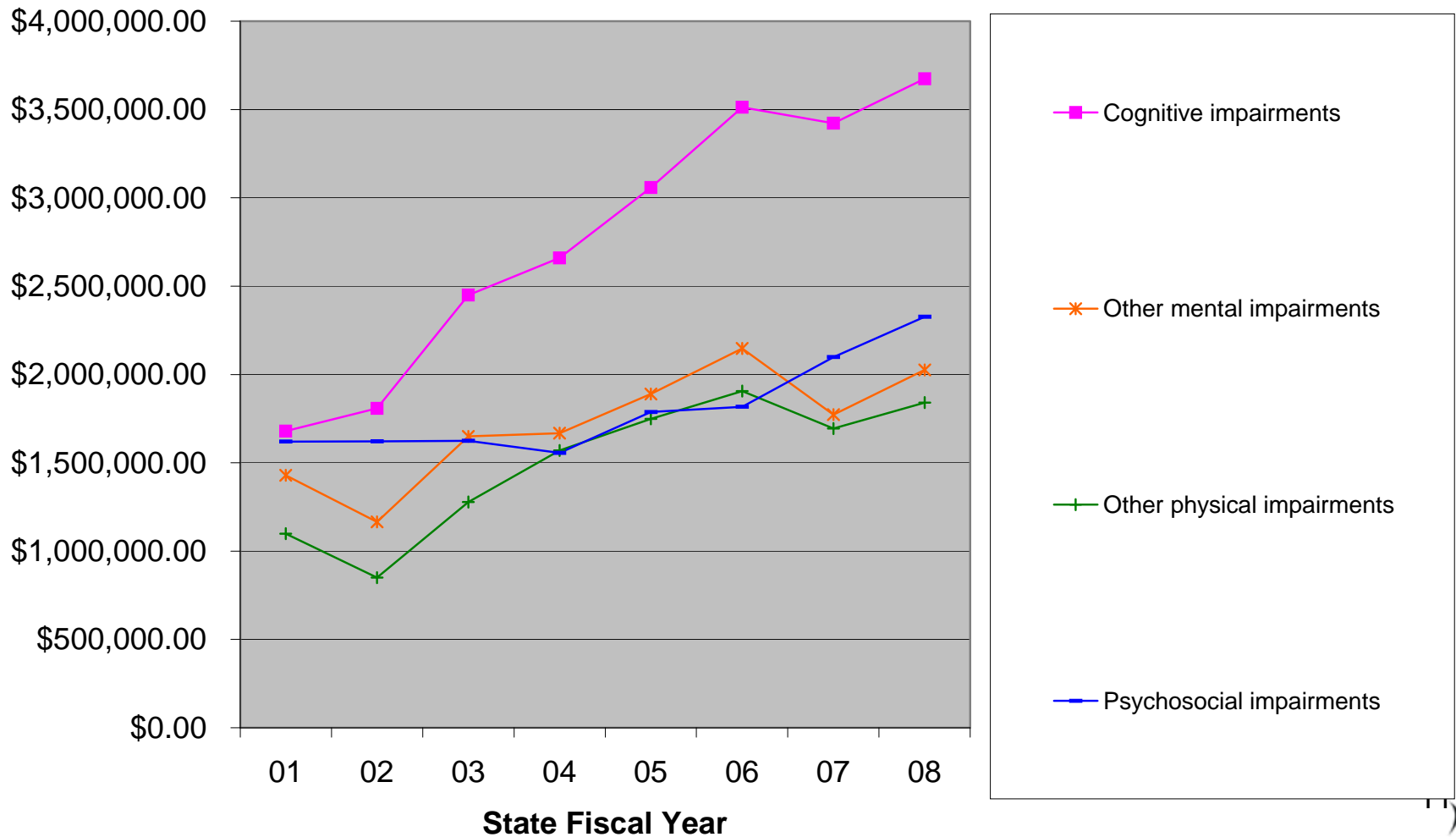


# Shift in caseload

## Number of Clients by Primary Disability by State Fiscal Year

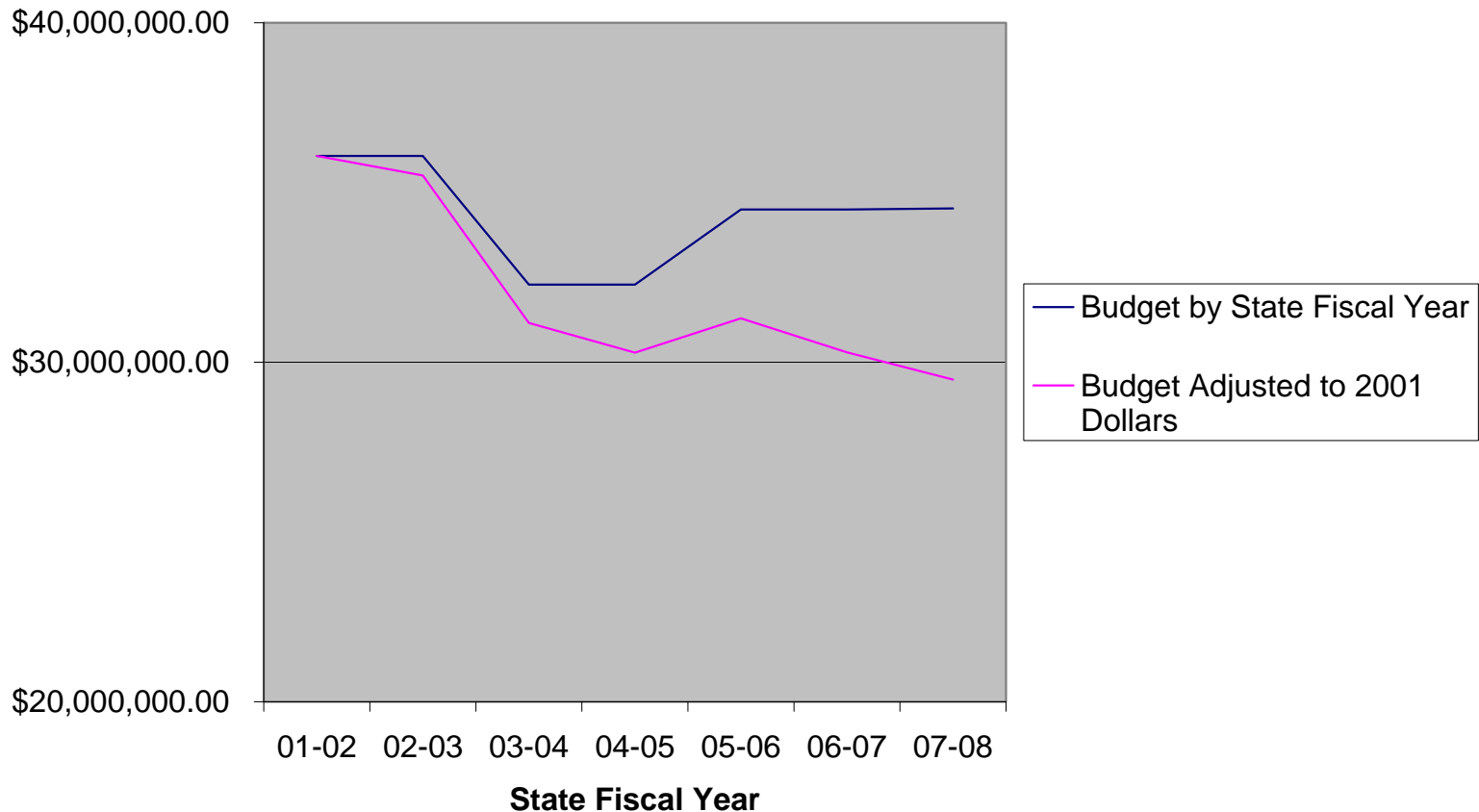


# Cost services escalation



# OVRS budget adjusted for inflation

**OVRS Budget by State Fiscal Year and OVRS Budget Adjusted for Inflation to 2001 Dollars**



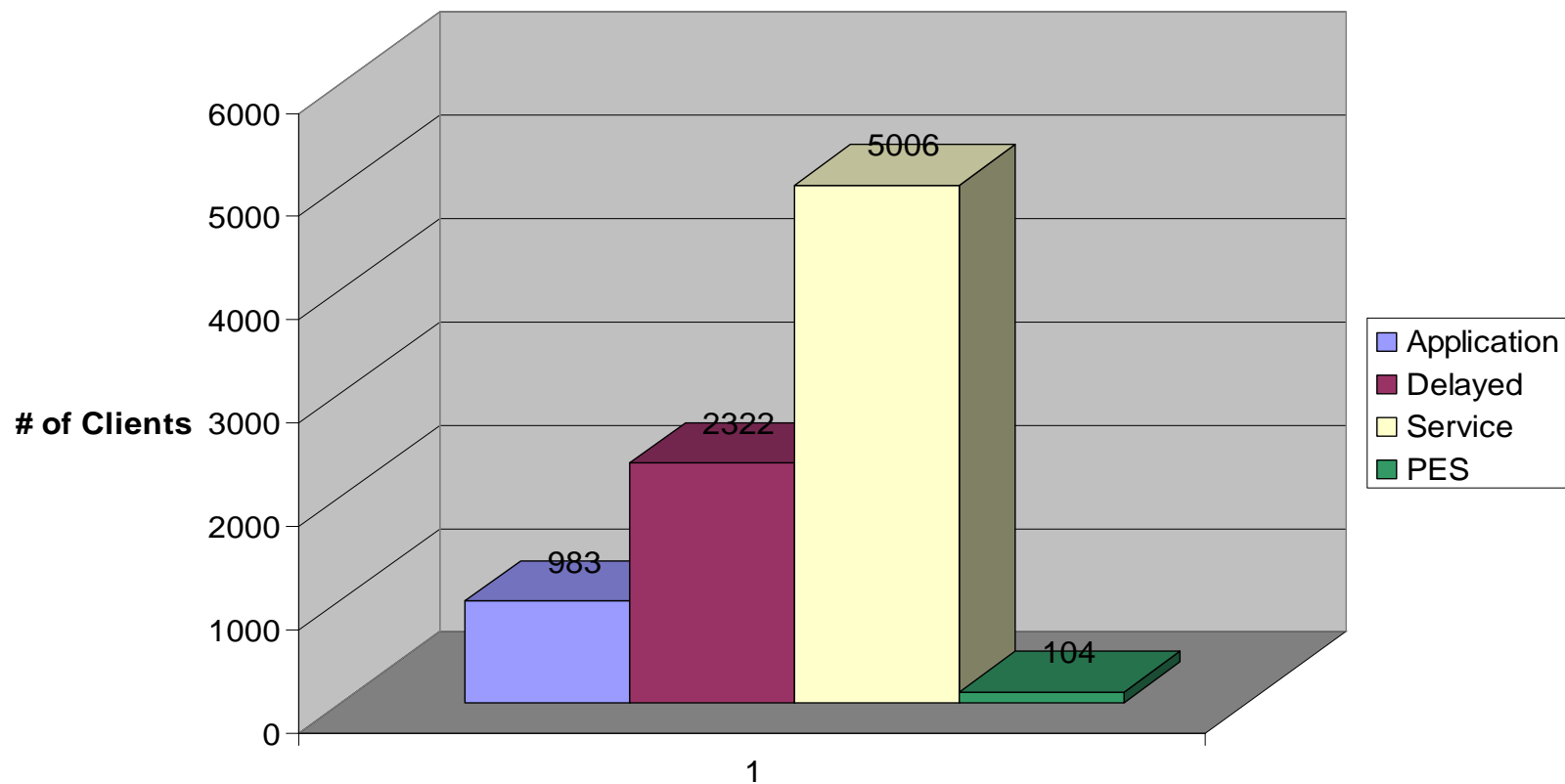
# Order of Selection (OOS)

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When a program lacks sufficient staff or resources RSA requires the program to invoke an Order of Selection

- Prioritize eligible individuals based on severity of disability
- Place eligible individuals on statewide waitlist by date of application and priority level
- Provide waitlisted individuals with information and referrals

# OVRs caseload: OOS

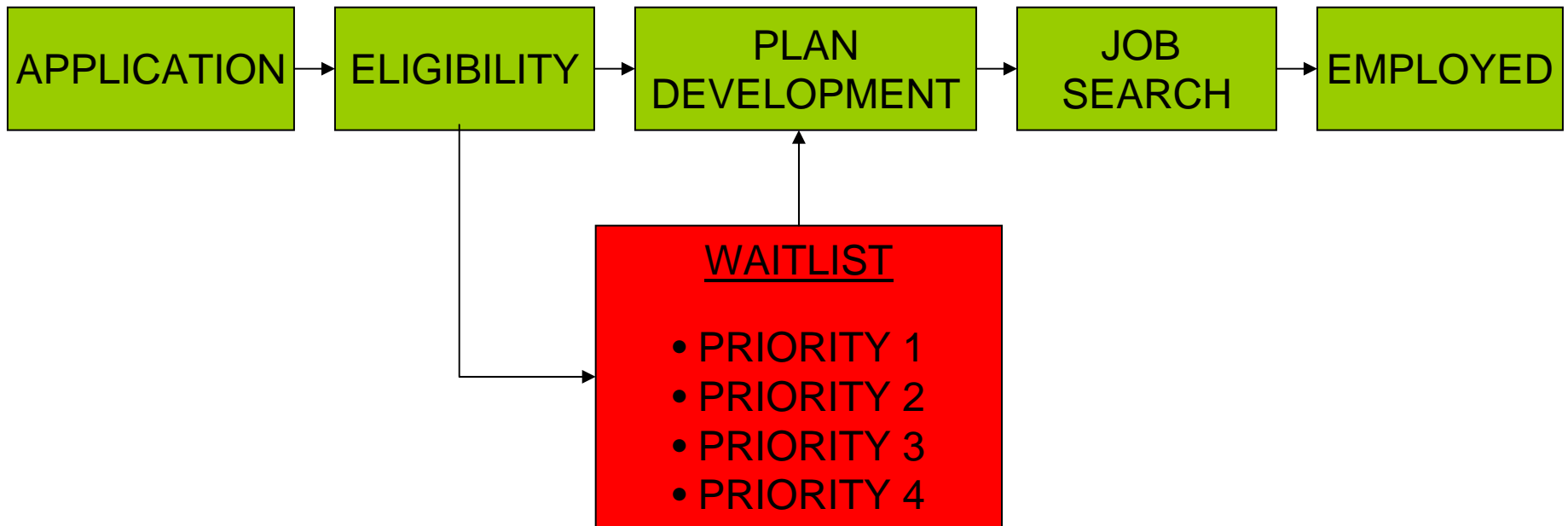


**OVRs Caseload Status-February 6, 2009**

# Order of Selection case flow

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Clients wait versus flowing through the system



# Staffing and process improvement

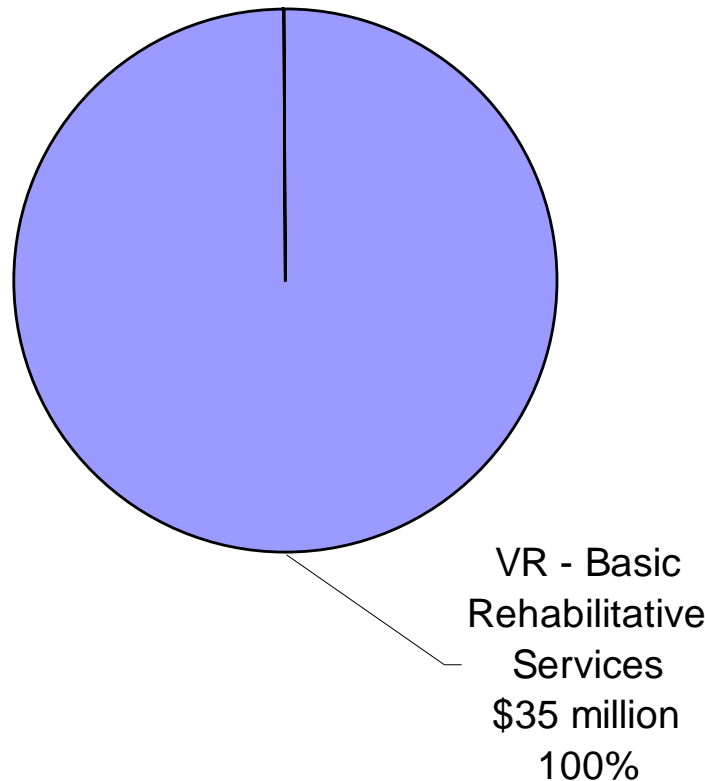
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2006 Public Knowledge study, updated

	Current	Proposed
Counselors	125 FTE	214 FTE
Support staff .5 to 1	91 FTE	115 FTE
Branch managers	18 FTE	22 FTE

# Vocational Rehabilitation at modified EBL

**Vocational Rehabilitation Programs at Modified EBL**  
**\$35 million**



# Vocational Rehabilitation 2009-2011 base to modified EBL “build”

	General Funds	Other Funds	Federal Funds	Non-Limited Federal Funds	Total Funds	Pos	FTE
<b>Base Budget:</b>	5,746,436	2,120,345	25,953,529		33,820,310		
<b>Essential Packages:</b>							
10-Vacancy Factor/Non-PICs	-	-	-	-	-		
21-Phase Ins	220,842	-	-	-	220,842		
22-Phase Outs	-	(280,000)	-	-	(280,000)		
30-Inflation and CPI	160,900	45,370	726,699	-	932,969		
40-Mandated Caseload	-	-	-	-	-		
50-Fund Shift	-	-	-	-	-		
60-Technical Adjustments	-	-	-	-	-		
<b>Total Essential Budget Level (EBL)</b>	<b>6,128,178</b>	<b>1,885,715</b>	<b>26,680,228</b>	-	<b>34,694,121</b>	-	-
70-Revenue Shortfalls	-	-	-	-	-		
<b>Total Modified EBL:</b>	<b>6,128,178</b>	<b>1,885,715</b>	<b>26,680,228</b>	-	<b>34,694,121</b>	-	-

# Vocational Rehabilitation modified EBL

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- Pkg. 021 – Rolls up Addiction and Mental Health Division Supported Employment and Vocational Rehabilitation caseload funding (\$0.2 million)
- Pkg. 022 – Phases out interagency agreement with Department of Consumer and Business Services (\$(0.3) million)
- Pkg. 030 – Factors in inflation of 2.8 percent (\$0.9 million)
- The Vocational Rehabilitation modified EBL does not fully cover costs related to increases in caseloads and increases in cost-per-case in current but non-mandated caseload. Estimated at \$22 million without the Order of Selection in place based on fall 2008 forecast.

# Vocational Rehabilitation 2009-2011 modified EBL to GRB “build”

	General Funds	Other Funds	Federal Funds	Non-Limited Federal Funds	Total Funds	Pos	FTE
<b>Total Modified EBL:</b>	6,128,178	1,885,715	26,680,228	-	34,694,121	-	-
<b>Adjustments to Achieve the Governor's Recommended Budget:</b>							
90-Dec E-Board Adj	-	-	807,903	-	807,903		
90-Analyst Adj	(160,900)	(45,370)	(726,699)	-	(932,969)		
<b>Total Adjustments:</b>	<b>(160,900)</b>	<b>(45,370)</b>	<b>81,204</b>	<b>-</b>	<b>(125,066)</b>		
<b>Policy Packages included in the Governor's Recommended Budget:</b>							
POP 184 CAF Revenue Shortfall	-	-	-	-	-		
POP 505 Healthy Kids	-	-	-	-	-		
<b>Total Policy Packages:</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Governor's Recommended Budget:</b>	<b>5,967,278</b>	<b>1,840,345</b>	<b>26,761,432</b>	<b>-</b>	<b>34,569,055</b>	<b>-</b>	<b>-</b>

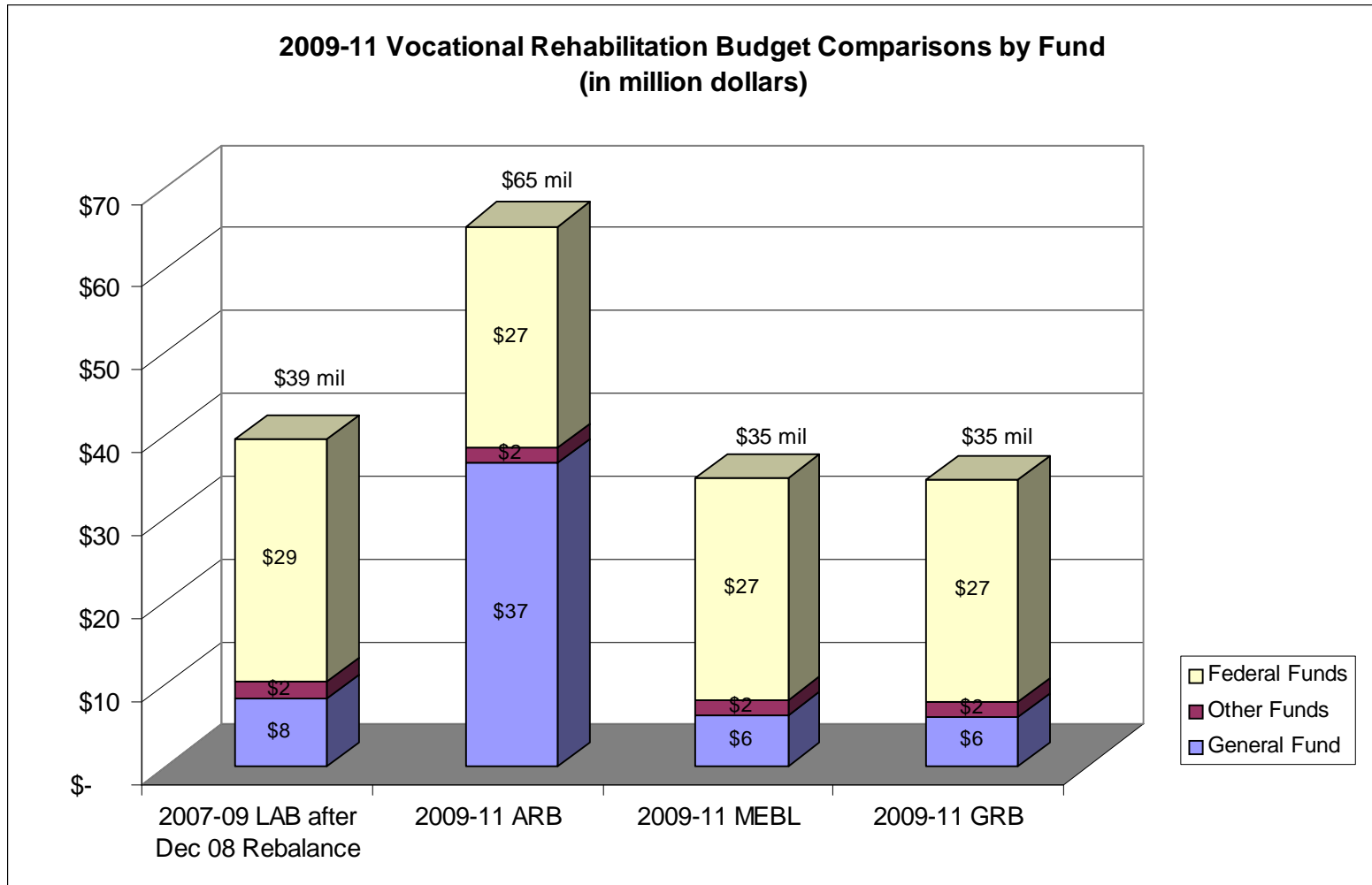
# Vocational Rehabilitation GRB

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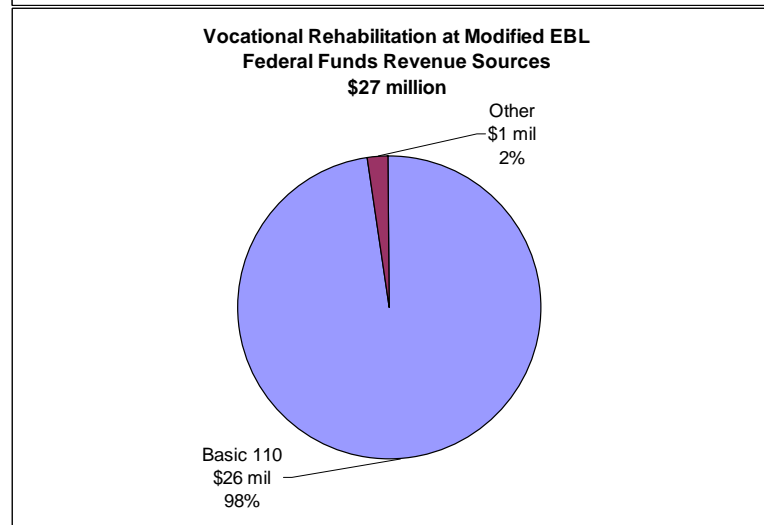
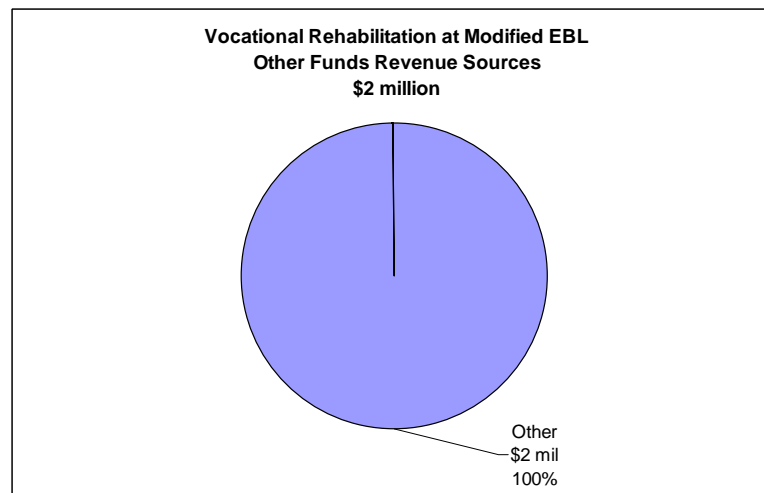
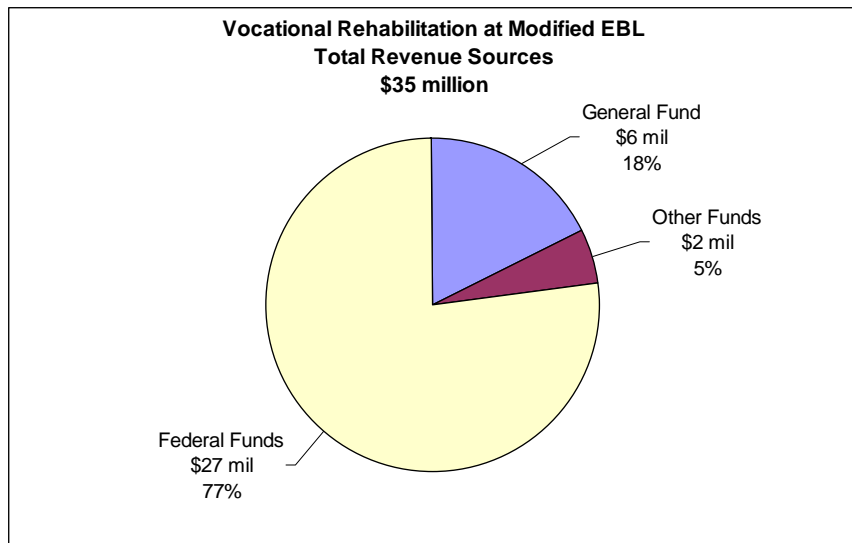
The Vocational Rehabilitation GRB contains difficult policy decisions that impact OVRs services. The most significant changes are:

- No funding for increases in cost-per-case and caseloads because OVRs's caseload is non-mandated (\$22 million)
- Elimination of the 2.8 percent inflation built in the EBL (\$900K)
- An across-the-board reduction of personal services of 4 percent (in Program Support and Administration budget)
- An across-the-board reduction of services and supplies of 2 percent (in Program Support and Administration budget)

# 2009-2011 Vocational Rehabilitation budget comparisons



# Vocational Rehabilitation revenue sources



# Vocational Rehabilitation Basic 110 Grant and MOE

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- The Basic 110 Grant is a “formula” grant – Oregon receives approximately \$35.3 million each federal fiscal year, of which 12.5 percent goes to the Commission for the Blind
- This grant requires 21.3 percent non-Federal Funds match to draw down the federal dollars
- Match funds must be expended during the first year of the grant – federal dollars can be spent over two years
- This grant has a Maintenance of Effort (MOE) requirement equal to the non-Federal Funds expenditures two years prior to the current year (i.e., for 2009 the MOE is based on the non-federal portion of expenditures for 2007)
- The grant award will be reduced on a dollar-for-dollar basis by the amount the state under spent MOE during the previous year
- For 2009-2011 OVRS is estimated to need \$16.4 million for MOE; EBL MOE is estimated at between \$16.1 and \$16.6 million, of which \$2.3 million comes from the Youth Transition Program

# Vocational Rehabilitation revenue issues

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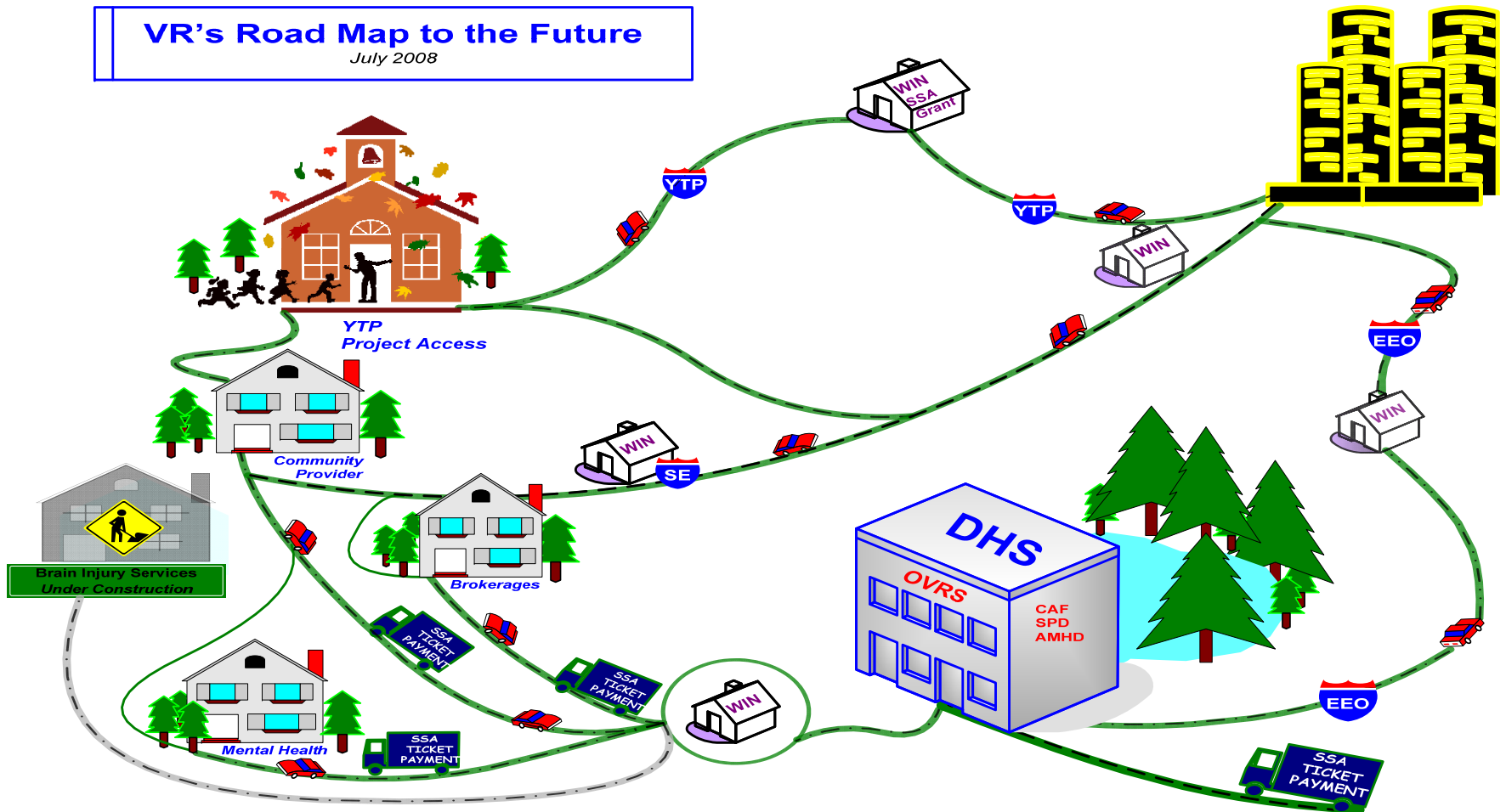
Due to the Order of Selection (OOS) implemented in 2007-2009 and necessitated by budget limitations and a growing caseload, the program is having to restructure how it provides services

- Under the OOS, the Youth Transition Program must be restructured during the next few months to meet federal requirements
- It is uncertain at what level local school districts will continue to participate under the restructured program
- If lower participation occurs, OVRs may not have sufficient state funds to draw down up to \$10 million in “Basic 110” Federal Funds available during 2009-2011.
- In addition, since the GRB was created, it is anticipated that additional Federal Funds may be available to Oregon that may not be able to be drawn down during 2009-2011 at the proposed funding levels
- OVRs will provide updates as further information becomes available

# Roadmap

## VR's Road Map to the Future

July 2008



# DHS as an employment network

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- Dollars: Program is self-funding
- Staff: Ticket to Work coordinator
- Services: Process Social Security reimbursements and Ticket to Work milestone payments
- Outcomes
  - 2003-2005: \$ 708,236.23
  - 2005-2007: \$ 1,489,999.93, a 210 percent increase in revenue
  - 2007-2009: \$ 3,830,168.73, a 257 percent increase in revenue
- Intended outcomes
  - Increase OVRS reimbursements by an additional 20 percent
  - Create infrastructure for DHS partners
  - Revenue stream to support employment activities

# WIN Work Incentive Network

## When You Work, You Win

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- Dollars: \$1,660,000
- Staff:
  - 10 Work Incentive coordinators housed in 6 CILs throughout the state
  - 1 OPA3
- Services
  - Benefits and work incentives planning supports and services
  - Information and referral to community resources
- Outcomes
  - SSI/DI recipients return to work at full- or part-time level
  - Oregonians use state-specific work incentive programs
- Challenges
  - Funding WIN

# Enhancing employment outcomes

Motivated, reliable, dependable employees

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- Statewide staff training initiative
- Consultants
  - Address motivation issues of clients
  - Employer engagement
- Outcomes
  - Decrease number of clients in plan who close without achieving employment outcomes
  - Increase number and quality of employment outcomes
  - Trained staff to continue training and mentor staff

# OVRs

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## Themes

- OVRs has developed a strategic road map to enhance funding and increase employment outcomes
- More than 3,000 Oregonians with disabilities are waiting for services from OVRs
- OVRs currently lacks sufficient funding to meet the need