

**Senate Bill 770 Health Services Cluster Meeting  
Klamath Falls, OR  
August 14, 2002**

**Attending**

Richard Acevedo	DHS—Director’s Office
Rey Agullana	DHS—Health Services, Child & Adolescent Health Systems Unit
Morris Blakey	Klamath Tribes—Child Protection
Kysha Bossley	Confed. Tribes of Coos, Lower Umpqua & Suislaw—Dental Clinic
Rod Clark	Klamath Tribes—Tribal Health
Mary Clites	Klamath Tribes—Clinic and Public Health
Arlie Cole	Klamath Tribes
Hersch Crawford	DHS—Health Services, Office of Medical Assistance Programs
Fran Crispen	Klamath Tribes—Health & Family
Shulamit Decktor	Consultant, Northwest Portland Area Indian Health Board
Dee Dewey	Klamath Tribal Health and Family Services
Donalda Dodson	DHS—Health Services, Office of Family Health
David Foster	Oregon Housing & Community Services
Marvin Garcia	Klamath Tribes—Social Services
Carol Grant	Klamath Tribes—Behavioral Health
Donnie Griffin	DHS—Director’s Office
Brittany Harris	Northwest Portland Area Indian Health Board
Raedean Haskins	Klamath Tribes
Kelly Hawk	Klamath Tribes
Grant Higginson	DHS—Health Services
Ron Hudson	Confederated Tribes of Grand Ronde
Garrick Jackson	Klamath Tribes—Behavioral Health
Shawn Jackson	Northwest Indian Area Health Board
Fritz Jenkins	DHS—Finance and Policy Analysis
Mark Johnston	Confederated Tribes of Coos, Lower Umpqua, and Suislaw
Ruth Kemmy	Department of Consumer & Business Services
Ernest H. Kimball	IA/AN Liaison
Darrel W. Kipp	Yellowhawk Tribal Health Center
Greg Malkasian	Department of Consumer & Business Services
Tina Maxwell	Coquille Indian Tribe
Nancy McCrary	Siletz Indian Tribe
Jeannie McNair	Klamath Tribes
Eric Metcalf	Coquille Indian Tribe

Stacy Mullens	DHS—Director’s Office
Bill Nickleberry	DHS—Administrative Services
Cindy O’Neil	Klamath Tribes
Jim Pettyjohn	DHS—Health Services, Office of Multicultural Health
Willa Powless	Klamath Tribes
Shelley Richards	Burns Paiute Tribe
Victoria Santiago	Oregon Commission on Children & Families/Oregon Youth Authority
John Spence	Consultant, Oregon Criminal Justice Commission
Robert Staver	DHS—Children, Adults, & Families
Naomi Steenson	DHS—Seniors & People with Disabilities
Michael Stickler	DHS—Health Services
Joie Stover	Department of Justice, Division of Child Support
Twila Teeman	Burns Paiute Tribe
Leah Tom	Indian Health Services
Jeanette Toninato	DHS—Community Human Services, SDA 3
Ray Wilson	DHS—Health Services, Mental Health & Addiction Services
Annie Witcraft	Klamath Tribes

**Introductions/Traditional Opening**

Meeting called to order by Acevedo and Clark. Clark reminded the group of the history of Klamath Tribes and reported being very pleased with Klamath Tribes’ strong programs. Each attendee introduced his or herself.

**Meeting Review**

Crawford will be retiring as of October 1, 2002. Griffin asked the group to join him in appreciating Crawford’s unique, heart-felt contributions to this series of meetings. Griffin also referenced DHS’ commitment to keeping a new style of minutes and an action list. Griffin provided an update on the Governor having vetoed two significant bills. DHS is ready with a list of potential cuts should more be necessary. During more difficult economic conditions, caseloads tend to grow. DHS has been successful in receiving just over 200 case-carrying positions in order to appropriately respond to this growth. Griffin feels that the DHS relationship with the tribes continues to grow stronger. He reported that Malkasian and Foster continue to be interested in more dialogue between their respective agencies and the tribes.

Hudson expressed concern regarding not knowing whom to contact at DHS. He feels that direct service professionals are confused and fearful of giving feedback to DHS managers. SDA 3 has been very responsive to his comments. He appreciated a face-to-face visit. He wishes that

DHS could better identify with what it is like to lack trust. He would appreciate further information regarding guardianship deadlines. A recent deadline came as a frustrating surprise.

Griffin reminded the group that there is substantial effort underway regarding improved communications and thorough training. It is essential for state government to continue to receive feedback from the tribes; DHS is a large agency and it does take time to refine the “direction of the ship.”

Riley committed to same-day follow-up with Hudson and others regarding guardianship concerns. Crispen appreciates Acevedo’s sincere responsiveness. Garcia said that coordination and collaboration has increased between Klamath Tribes and local DHS staff since Griffin and Acevedo visited six weeks ago.

Decktor reports that many tribal members continue to be frustrated over the health coverage for which they do or do not qualify.

Clark expressed his concern regarding drug and alcohol programs. To him, there is a real danger in losing sight of smaller projects. Griffin mentioned the resource that we have in Ann Brand, DHS Administrator and suggested that she could attend a future meeting.

Griffin thanked Klamath Tribes for their hospitality and referenced the importance of continued dialogue. He values this process, including the very tense portions of conversations.

### **Targeted Case Management (Jenkins)**

In order to accomplish individual contracts between tribes and DHS, and umbrella amendment to the State Plan is necessary. Feedback from tribes within the next 60 days will be essential (See handout). It’s difficult for us to know how long they will take to review the amendment that we submit. This is an avenue for tribes to be reimbursed for providing five types of services to Medicaid-eligible tribal members. Organizations and case managers must meet specified qualifications.

Metcalf said that the current status of this document reflects changes that his office has already suggested. The aim was to create standards that could be reasonably met by all nine Oregon Tribes. Decktor recommended that members of federally-recognized tribes in other states who are receiving services from an Oregon Tribe (also federally-recognized) should be included in this plan. Jenkins will look in to accommodating this request. Tribes may contact either Jenkins or Jerry Fuller with further questions on related issues.

### **Contracts (Nickelberry)**

(See handout). A supplementary page of instructions is being drafted by the Attorney General's office; it will be mailed out to attendees once DHS receive it. Feedback is welcome. Contract status can now be tracked via database. This more simplified, expedient process comes at the direction of Bobby Mink (Director, DHS) and Griffin. Hudson inquired about the status of one contract involving Grand Ronde Tribe. Acevedo committed to contacting Hudson very soon with an update. Acevedo reminded the group that information sharing does not necessarily constitute a formal contract agreement. Metcalf encouraged the group to consider existing contracts before assuming that a new contract should be created.

### **Healthcare/OMAP (Crawford)**

With regard to managed care difficulties, Crawford described a short-term "work around" plan. As was stated at the June 5 meeting, he is working with staff to resolve training issues which will bring a long-term solution. In the short term, contact Jim Rolland (of Crawford's office) to disenroll anyone who wishes not to participate in managed care. See his letter dated July 22, 2002 for further information. Remember, the legislature insists that Oregon Health Plan (OHP) must emphasize managed care. However, any tribal member can elect to not be enrolled in managed care. Some non-tribal providers serve only managed care enrollees, so a choice not to enroll will limit tribal members' access to certain providers.

Federal Health Insurance Assistance Program (FHIAP) expansion is expected in October; enrollment limits could be raised and qualifying income will likely change. Two families of drugs on the Preferred Drug List are now active. Other families of drugs are expected to be in effect later this year. If physicians feel that another drug (not included on the list) would be more appropriate for a particular patient, a simple note of exception can be made on the prescription. New safety net clinics are on their way. OHP co-pays (which do not apply to tribal members) have been delayed until January.

### **Healthcare/NW Indian Area Health Board (Fox)**

His offices are located in Portland. The Board is very active at both federal and state levels. Fox's expertise is in Medicaid and state policy-making. He is looking to hire a policy analyst who will likely attend future quarterly meetings. Fox brought several handouts including job applications for the abovementioned position. He recognized several DHS managers as being extremely respected by the Board.

### **Federal Centers for Medicare and Medicaid Services (Kimball)**

His duties are centered in Region X (Oregon, Washington, Idaho, and Alaska). This is one of the largest quarterly meetings he has seen. He has been in public health/Indian health for close to 30 years. Native American Contacts from each region join together for monthly conference calls (See handout). Kimball serves as a senior member of this group. He reports that Tommy Thompson, Secretary, Department of Health and Human Services (federal) has been actively engaged in and supportive of tribal issues and programs.

### **Consumer & Business Services/Housing & Community Services (Malkasian & Foster)**

(See handouts). Malkasian and Foster are still looking for feedback on how to best serve the group. They will continue to invite new ideas. Hudson suggested that Malkasian and Foster attend tribal council meetings in order to better explain the functions of their agencies. Malkasian and Foster requested that tribes recommend tribal members whose work most relates to their agencies. Crispen reminded the group of the importance of relationship-building and long-term information-sharing. Crispen stated that he would be very willing to take Malkasian and Foster to meet their counterparts within tribal administration.

### **Bioterrorism (Higginson)**

(See handout). All DHS-related bioterrorism plans will be made according to three principles:

- 1) Quickly build comprehensive networks (involving all levels of government);
- 2) Develop a systems approach with local flexibility: everyone must be aware of larger system;
- 3) Create dual-purpose capacity (daily and urgent needs) and hold selves accountable (funders need to see evidence).

DHS received federal dollars related to bioterrorism in June. At the state level, Higginson has been named as the primary contact on this issue; he sits on the Governor's Security Council. His office works to address issues of special and vulnerable populations and to coordinate with efforts made at other levels (counties, etc.). The Health Preparedness Advisory Committee does include tribal representation. Higginson welcomes feedback from tribes regarding meeting their specific needs; if you are interested in serving on the committee, contact Acevedo or Higginson.

The first of two grants (more than 12 million dollars) must be used to upgrade state preparedness. It must both support everyday work and address immediate response in the event that crisis situations occur. This will include upgrades to labs, training, technological advancement, etc. The second grant (more than one million dollars) must be used to enhance regional responses; priorities will include distribution and administration of medicines, personal protection and isolation issues, communications, and additional training and education.

Higginson continues to be told that federal money will be available for these activities in the future. In the past, they were chronically under-funded.

Fox mentioned the need for additional funds and staff in order for tribes to be able to adequately contribute to these discussions. Quaid is very concerned about funding having to pass through counties to tribes.

## **Roundtable**

**Oregon Commission on Children & Families and Oregon Youth Authority:** Santiago reported that, for questions or concerns regarding either organization, she could be reached at (503) 373-1570 x234.

**Department of Human Services, Children, Adults & Families:** Riley reported that this year's ICWA conference is set for October 8-10, in Coos Bay. Tom Ball of Klamath Falls will be the keynote speaker. Monday, October 7 has been set aside for state ICWA liaisons and tribal workers to come together.

**Warm Springs Tribe:** Quaid reported that tribal offices have become more localized, with expanded protective services to include three additional full-time staff. Many cases are being handled outside of the court system.

**Umatilla Tribe:** Kipp reported that the tribe has a new alcohol and drug outreach program manager, and is in the process of applying for the Dewey program.

**Burns Paiute Tribe:** Johnson reported that the tribe is close to reaching an agreement with the state to open a shelter. She continues to be concerned with the wait time associated with receiving managed care appointments.

**Coos, Lower Umpqua, and Siuslaw Tribes:** Bossley stated that the tribes are close to securing the administrative match.

**Coquille Tribe:** Maxwell explained that current projects include working out final kinks in the administrative match and making progress on targeted case management plans.

**Siletz Tribe:** McCrary stated that the tribe continues to progress on plans to utilize targeted case management.

**Grand Ronde Tribe:** Hudson reported that the tribe's pow-wow begins Friday, August 16, and that Terry Dailey of DHS' Service Delivery Area 3 will attend. This year's ICWA

conference should be very successful, and encouraged members to attend. The Active Efforts document is complete, and will be presented to judges at Eagle Crest Resort this weekend. Additionally, the children's shelter plans have been challenging and may need to be abandoned.

**Department of Human Services, Children, Adults and Families:** Staver reported that DHS currently has two Temporary Assistance for Needy Families (TANF) agreements with Oregon Tribes, which are in the process of being signed. Council approval and signatures are expected by the end of this month, to be effective October 1.

**Department of Human Services, Health Services:** Dodson reported on DHS' efforts toward the prevention of fetal alcohol syndrome. The Department is planning to conduct training in the fall, first with tribes and then expanding to other areas over time. She provided a brief overview of two handouts, explaining that five member teams would take assessment tools back to their communities. More information will be forthcoming.

Agullana reported that DHS and the Department of Education will be sponsoring a Prevention conference on November 19-21, in Eugene. The theme is "Working Together to Build a Safe and Healthy Oregon." Also, funding for the prevention contract is progressing. The status of the adolescent residential treatment program should be available by the next meeting.

Stickler reported that DHS is currently working on better access to children's inpatient residential services, and he plans to bring a status report to the next meeting.

Pettyjohn stated that the Office of Women's Health would love to be more involved with Oregon Tribes. In addition, Oregon Safe Kids program (focusing on bike safety, water safety, etc.) is eager to have more interaction with tribes. He is aware that, on a statewide basis, death among young tribal children is very high. He welcomes further dialogue regarding prevention efforts. Call him if you're interested.

**Oregon Criminal Justice Commission:** Spence, a private consultant/contractor with the Commission, reported on the Juvenile Crime Policy Advisory Committee (JCPAC), which oversees Oregon's juvenile crime prevention funding. Allocation of the remaining \$25 thousand, designated for prevention planning, will be voted on at JCPAC's next quarterly meeting, scheduled for August 23. To date, four tribes have submitted plans. At JCPAC's June meeting, Patricia Davis was appointed, by the Governor, to serve as the tribal representative.

**Klamath Tribe:** Crispen reported that tribal administration recently met with Griffin and others, followed by an additional meeting with DHS Director Bobby Mink, where state tribal managers were provided with an organizational overview of state services. Additionally, he introduced two tribal council members, who were able to attend a portion of today's meeting.

**Department of Human Services, Seniors and People with Disabilities:** Steenson provided an update from the Abuse Prevention unit (see handout). She reported that Lydia Lissman, Assistant Director, sends her greetings.

**Department of Consumer and Business Services:** Kemmy reported that state parking permits for the next meeting in Salem will be sent by mail. If a permit is needed, please contact Rick Acevedo at least two weeks in advance of the meeting. Kemmy distributed a handout on the schedule for August, September, and October pow-wows.

**Next Meeting and Adjourn**

Next Meeting: November 6, 2002  
Host: Department of Consumer and Business Services  
Location: Salem, OR

If you have comments or questions regarding minutes, please contact:

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