

Problem Gambling Services



Announcements

Oregon Department of Human Services

Addictions and Mental Health Division

February 2009

Staff changes? Please notify **Patricia** ASAP so we can keep our records current!
patricia.alderson@state.or.us

2009 Problem Gambling Awareness Guides are on the way!

Electronic copies of the updated manual were sent out last week--if you did not receive one and would like to, please email wendy.hausotter@state.or.us. A spiral bound version will be mailed at the end of this month, with one copy to the program manager, one copy to the prevention/outreach coordinator and one to each clinician; if you'd like more copies please let Wendy know at the email address above.

Please remember to update the facts and figures you use in your materials and presentations based on what's in the '09 book...thanks for your cooperation!

REMINDER: our next **Problem Gambling Treatment/Prevention Conference** is Friday and Saturday, May 1 and 2 in Vancouver, and features a great lineup! The conference information and registration form is available at <http://www.lclark.edu/dept/ccps/pgsconference.html>.

Early bird conference registration is \$75 if you register before March 31. You must make your own hotel reservations; the rooms at the Red Lion at the Quay are significantly less than those at the conference hotel (a block away), so if you want the less expensive room make your reservations NOW! The Oregon Council on Problem Gambling and ACCBO are supporting attendance by offering partial reimbursements (ranging from \$25 to \$175 based on specified criteria); if you want to be considered for the reimbursement subsidy you must email wendy.hausotter@state.or.us by March 15. If you'd like to exhibit at the conference for a fee, information on that option is available at <http://focusonthefuture.evergreencpg.org/>. If you'd like to create and present on a poster at the conference (free), please email wendy.hausotter@state.or.us before March 31.

“PDSA-Plan, Do, Study, Act. If you are not familiar with this phrase, it may be helpful to your program development to do some research into “Rapid Cycle Improvement”. This process has been proven to provide results in quick turnaround problem areas. One recommendation is to apply this process to your intake process, specifically examining how you enroll problem gamblers. This may shed light on how well you retain and engage problem gamblers and their families in treatment. Check out www.naitx.net as it is an excellent website to explore more specifics on PDSA change technology. For those of you who are already involved in NAITx projects, I urge you to apply these process improvement strategies to your Problem Gambling Treatment Program development.



Check out on online news story regarding the economy and problem gambling: www.msnbc.msn.com/id28921476/ Jeff Marotta is quoted in this article.

Be aware that people may hit bottom during these tough times and we should see this as a natural intervention and hold out our hand of help and hope to those whose gambling addiction becomes undeniable.



Problem Gambling Services Staff

Helpline website: 1877mylimit.org

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DHS Problem Gambling Services web site: <http://www.oregon.gov/DHS/addiction/gambling.shtml>