

GAMBLING HELPLINE TRACKING LOG: JULY 2008 – JUNE 2009

CATEGORY CALLER		JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUNE	YEAR TO DATE
1.1	Gambler Seeking Treatment	143	136	168	156	149	115	135	122					1124
1.2	Gambler Seeking Info Only	4	1	5	3	3	3	6	0					25
1.3	Gambler Seeking GA	1	6	3	2	6	3	2	3					26
1.4	Gambler Just Wants to Talk	6	4	8	4	5	7	6	12					52
1.5	Admin Reasons	74	65	36	48	23	32	32	38					348
2.1	SO Seeking Treatment	7	12	9	9	1	3	6	6					53
2.2	SO Seeking Info Only	3	3	7	4	4	2	5	5					33
2.3	SO GA/GamAnon	1	0	0	0	0	0	0	0					1
2.4	SO Just Wants to Talk	1	4	2	3	1	2	0	1					14
2.5	Admin Reasons	0	8	2	5	3	0	1	0					19
3.1	Other Family Seeking Treatment	10	6	4	8	6	2	1	7					44
3.2	Other Family Seeking Info Only	9	5	8	6	9	5	6	16					64
3.3	Other Family Seeking GA/ GamAnon	2	2	1	0	0	4	0	0					9
3.4	Other Family Just Wants to Talk	2	1	0	0	1	0	0	0					4
3.5	Admin Reasons	2	5	0	0	0	0	0	2					9
4.1	Friend Seeking Treatment	0	1	2	1	0	0	0	1					5
4.2	Friend Seeking Info Only	0	3	6	4	4	1	6	0					24
4.3	Friend Seeking GA / GamAnon	0	0	0	0	0	0	0	0					0
4.4	Friend Just Wants to Talk	0	0	0	0	0	0	0	0					0
4.5	Admin Reasons	2	2	0	1	1	0	0	0					6
5	Lottery Results	11	12	16	16	3	2	13	7					80
6	GA Information	8	4	5	5	3	3	6	9					43
7	Agency Calling	22	17	26	27	23	29	22	24					190
8	GA Calling	0	0	0	0	2	0	0	0					2
9	Wrong number/Hang-ups	88	76	92	115	88	90	146	128					823
10	Other (please specify)	37	30	57	86	78	74	83	80					525
11	TVG / Casino Reservations	26	30	34	32	16	24	23	22					207
TOTAL		459	433	491	535	429	401	499	483					3730
GPS REFERRALS GIVEN		208	194	237	215	214	164	193	197					1622
# PEOPLE REFERRED TO TREATMENT		188	172	219	201	190	152	173	184					1479
CONNECTED DIRECTLY TO AGENCY		40	49	48	62	44	37	50	54					384
CONFIRMED APPT. WITH AGENCY		45	39	44	69	56	49	52	52					406
PERMISSION TO CALL BACK 72 HOURS		87	96	110	123	108	83	79	81					767
SUCCESSFUL 72 HOUR CALL BACK		63	53	57	83	73	54	55	38					476
PERMISSION FOR SECOND 72 HOUR CALLBACK		8	5	1	15	1	1	0	0					31
SUCCESSFUL SECOND 72 HOUR CALLBACK		6	2	1	15	1	1	0	0					26
SPANISH SPEAKERS		2	7	2	8	4	3	1	5					32
NUMBER OF SUICIDAL CALLERS		0	1	2	2	0	1	0	0					6
NUMBER PEOPLE REFERRED TO G.A.		70	65	76	60	72	51	72	59					525

GPS AGENCY REFERRAL FOR YEAR

JULY 2008 – JUNE 2009

#	AGENCY	JULY	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	YEAR TO DATE
1	emergence Spfd	11	13	21	10	11	8	16	8					98
2	emergence Flo	0	0	0	0	0	0	2	1					3
3	ADAPT Rbg	2	5	2	5	2	3	2	1					22
4	ADAPT CB	0	4	2	3	3	3	4	2					21
5	ARC Jackson	14	9	9	6	8	10	9	5					70
6	Cascadia Marion	23	17	21	16	17	15	21	15					145
7	Cascadia PDX	20	23	27	21	15	12	10	21					149
8	InAct	0	0	0	0	0	0	0	0					0
9	Changepoint-Wash.	0	0	0	0	0	0	0	0					0
10	Clackamas Com MH	0	0	0	0	0	0	0	0					0
11	Columbia Cty MH	1	4	4	3	5	2	2	2					23
12	Curry Brookings	0	0	1	0	0	0	0	0					1
13	Curry Gold Beach	0	0	1	1	1	0	0	0					3
14	Deschutes	8	6	6	11	8	2	6	10					57
15	GEAR	14	12	16	25	16	13	20	33					149
16	Josephine CGRP	3	0	4	2	6	2	3	1					21
17	Klamath	0	0	0	0	0	0	0	0					0
18	Lifeways	5	5	5	3	4	4	2	3					31
19	Lincoln	2	2	1	1	3	1	0	1					11
20	Linn-Ben GTP	8	8	9	10	5	3	5	9					57
21	Mid Col Gilliam	0	0	0	0	0	0	0	0					0
22	Mid Col HR	0	0	1	0	0	0	2	0					3
23	Mid Col T Dalles	0	1	1	1	2	2	0	0					7
24	OHSU	11	8	8	6	10	7	11	7					68
25	On Track	14	11	10	5	11	9	9	3					72
26	Polk Cty	2	3	6	1	6	2	2	2					24
27	Tillamook	1	1	1	0	1	0	2	2					8
28	Lfwrk Cornell PDX	18	17	23	17	15	14	14	16					134
29	Lfwrk Tigard	9	6	13	9	11	7	12	7					74
30	Lfwrk NE PDX	4	5	4	8	5	5	5	7					43
31	Umatilla Hermistn	0	0	0	0	0	0	0	0					0
32	Umatilla LaGrande	0	0	0	0	0	0	0	0					0
33	Yamhill	3	3	1	6	3	2	2	2					22
34	Harney Beh. Hlth.	1	1	2	0	0	2	0	1					7
35	Cascadia Wilsonville	8	6	11	7	7	4	4	7					54
36	Cascadia Clackamas	16	12	14	17	14	11	10	15					109
37	NARA	0	4	1	0	2	2	2	1					12
38	InACT	10	8	5	10	15	6	3	5					62
39	InACT	0	0	7	11	8	9	13	10					58
	TOTAL	208	194	237	215	214	160	193	197					1618

GPS REFERRAL BY COUNTY FOR YEAR
JULY 2008 – JUNE 2009

COUNTY	JULY	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	YEAR TO DATE
Baker	0	0	0	1	1	0	0	2					4
Benton	3	4	1	1	1	0	3	1					14
Clackamas	24	18	27	21	22	18	14	22					166
Clatsop	1	1	3	0	3	2	0	2					12
Columbia	2	3	1	2	2	0	2	0					12
Coos	0	4	1	3	2	3	4	2					19
Crook	0	1	0	1	0	0	0	1					3
Curry	0	0	2	1	1	0	0	0					4
Deschutes	7	3	6	9	9	2	6	8					50
Douglas	2	5	6	5	3	3	2	1					27
Gilliam	0	0	0	0	0	0	0	0					0
Grant	0	0	0	0	0	0	0	0					0
Harney	0	0	2	0	0	2	0	0					4
Hood River	0	0	0	0	0	0	1	0					1
Jackson	27	18	19	12	19	21	16	8					140
Jefferson	0	1	0	1	0	0	1	1					4
Josephine	3	0	4	3	6	1	2	1					20
Klamath	0	2	0	0	1	0	0	0					3
Lake	1	0	0	0	0	0	0	0					1
Lane	11	12	20	10	11	9	16	8					97
Lincoln	2	1	1	0	3	0	0	1					8
Linn	6	4	9	8	3	4	3	8					45
Malheur	1	2	0	1	0	0	0	0					4
Marion	22	17	20	18	19	14	22	14					146
Morrow	0	0	0	0	0	0	0	0					0
Multnomah	46	49	52	60	56	40	47	52					402
Polk	2	3	6	1	4	3	2	3					24
Sherman	0	0	0	0	0	0	0	0					0
Tillamook	1	1	1	0	1	0	3	2					9
Umatilla	3	3	4	1	1	2	2	2					18
Union	1	0	0	0	2	0	0	0					3
Wallowa	0	0	0	0	1	1	0	0					2
Wasco	0	1	1	1	0	1	0	0					4
Washington	25	25	34	25	24	22	25	24					204
Wheeler	0	0	0	0	0	0	0	0					0
Yamhill	4	4	1	5	3	2	2	1					22
GEAR	14	12	16	25	16	13	20	33					149
Total	208	194	237	215	214	163	193	197					1621