

Integrated Management and Service Delivery System Demonstration Project June 29, 2009

The Department of Human Services, Addictions and Mental Health Division (AMH), worked with stakeholders to develop a Policy Note that captured the full intent of the integrated management and service delivery system demonstration project. Though the policy note has been shortened, AMH has assured our stakeholders that we intend to follow the principles and processes described in the negotiated text provided below.

Negotiated Policy Note Language

In order to increase the availability, access and quality of addictions and mental health prevention, treatment and recovery services and to improve health outcomes and access to primary care so that individuals with mental health and/or substance use disorders are served in the most natural environment possible and so that the use of institutional care is minimized, the Department of Human Services (DHS) is directed to take the following actions by June 30, 2011.

- Institute two or three demonstration projects, with willing Local Mental Health Authorities, Mental Health Organizations, Fully Capitated Health Plans, Federally Qualified Health Clinics and mental health, addiction and health care providers in the communities, to develop an integrated management and service delivery system including physical health and addictions and mental health treatment and recovery services.

In the demonstration projects:

- Existing State, Federal, Other and Medicaid funds currently administered by DHS will be administered through an integrated management entity or other local collaborative structure with a single point of accountability for the delivery of integrated health, mental health and addictions services.
- Services should include preventative, routine, acute and specialty medical care, a full continuum of mental health and addictions services including (but not limited to): peer delivered services, detoxification, acute and sub-acute mental health care, residential addictions and mental health treatment, outpatient, and supportive housing and employment.

- DHS will consolidate administration and financing of both federal and state service dollars to support the integrated management entity or local collaborative structure.
- DHS, in consultation with the demonstration projects and other stakeholders, will develop specific measurable outcomes for individuals receiving services. Outcomes shall include:
 - Improved response to, and follow up with, people in crisis, including those seen in emergency departments in community hospitals;
 - Reduced lengths of stay in extended care, state hospitals and residential settings;
 - Reduced contacts with the criminal justice system;
 - Increased “permanent” housing;
 - Increased employment, job training or education;
 - Increased reunification of children with their parents who are in recovery;
 - Reduced use of emergency departments;
 - Increased use of appropriate routine medical care including prevention and early intervention;
 - Increased access to addiction services for Oregon Health Plan members; and
 - Improved, measurable, health outcomes for people with mental illness or substance use disorders.
- DHS, in consultation with the demonstration projects and other stakeholders, will develop financial incentives for selected outcomes to the extent feasible in a Medicaid-funded environment and will ensure meaningful consumer and family involvement at all stages of policy and programmatic development and implementation.
- It is the Legislature’s intent that any savings that occur are reinvested in the service delivery system to increase the number of people served, improve the quality of services and to improve oversight.

DHS shall amend existing administrative rules within current authority and initiate requests for federal waivers or amendments to existing waivers to facilitate this project. Nothing in this budget note shall limit the department’s ability to amend state rules or request to amend federal waivers to facilitate integration for the entire service system during the course of the pilots.

DHS shall report its progress to the Legislature as requested. DHS shall prepare a report for the 2011 Ways and Means Committee including impact and status of the pilots, recommendations for continuation and expansion, a proposed budget and policy packages needed for future statewide expansion.