

Addictions and Mental Health Division
Integrated Services and Supports Rule
Frequently Asked Questions (FAQ)

1. *Why is AMH developing an Integrated Services and Supports Rule (ISSR)?*

The vision for revising and integrating the addictions and mental health treatment rules into one services and supports rule is to accomplish the following:

- Develop language that is clear and consistent across service areas.
- Define standards that are easy to understand and use for service providers and people who benefit from addictions and mental health services and supports.
- Define standards that promote service coordination within a comprehensive array of addictions and mental health services that facilitate resiliency and recovery.
- Define standards that are consistent with Medicaid fee-for-service requirements.

2. *What are the values the ISSR will represent?*

The ISSR will reflect values that promote recovery and resiliency. This set of rules will specify standards for services and supports that are person-directed, evidence-based, family-driven, culturally competent, gender-specific and trauma-informed. The rules will promote positive outcomes for individuals throughout a developmentally appropriate continuum of care.

3. *What is the regulatory function of the ISSR?*

The ISSR will describe standards for a range of community and facility-based services and supports for Oregonians who need assistance addressing mental health and/or substance use issues. This includes standards for quality management, documentation, staff qualifications, client rights, services for specialty populations, health and safety and privacy. The ISSR will provide standards for the

delivery and coordination of services and supports for both children and adults.

4. *What is the function of the Internal Staff Workgroup?*

The Internal Staff Workgroup is comprised of content experts representing all AMH units. This group meets regularly and is responsible for developing the structure and content for the initial draft of the rules.

5. *What is the function of the Internal Steering Committee?*

The Internal Steering Committee is comprised of AMH leaders who manage addictions and mental health policy and program development and service delivery. This group is actively responsible for advising the process coordinator and the Internal Staff Workgroup in the development of the initial draft of the rules. The group is responsible for assuring the rules are developed, stakeholders are involved and final rules are filed by the end of 2008.

6. *What are the expected timelines for completion of the rule?*

The structure and outline of the ISSR will be completed by the end of May 2008. An initial draft will be completed by August 2008. The initial draft will be submitted to the external advisory group for review and revision. The advisory group will meet from September 2008 through November 2008. Revisions will be completed by early December 2008, with final rules filed by the end of 2008.

7. *Who will AMH invite to participate on the advisory group?*

AMH will invite a broad range of stakeholders, including providers, people who receive services and supports and families, to advise AMH in the refinement of the rules. Representation will include geographic, cultural and ethnic diversity. Members of an earlier stakeholder group will be invited to participate again. The advisory group will meet regularly for approximately three months, beginning in September 2008.

8. *How can I send comments and/or questions to the Internal Steering Committee?*

Questions or comments can be sent to LuAnn Meulink, at luann.e.meulink@state.or.us.